

State of Illinois Registration Guide

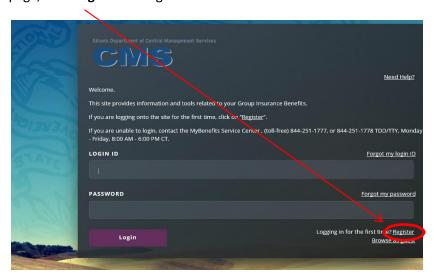
April 2020

Self-Registration

Visit mybenefits.illinois.gov and click Login to begin.

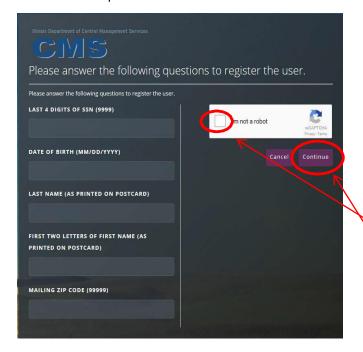


On the Login page, click **Register** to begin.





Enter the requested information.

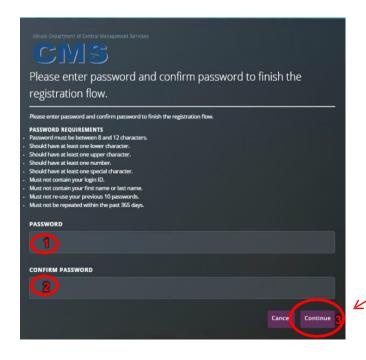


Note: Your name must be entered exactly as CMS has it documented, including any hyphens.

Check I'm not a robot

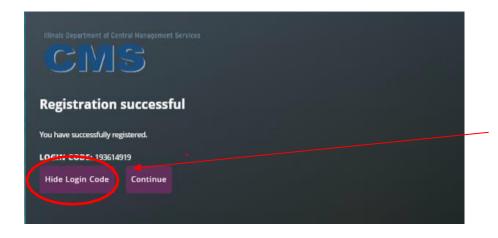
Click Continue.

You will be prompted to complete a security challenge selecting pictures to secure your access.



- 1. Enter a new password that meets the requirements shown on the screen.
- 2. Confirm the password.
- 3. Click Continue.

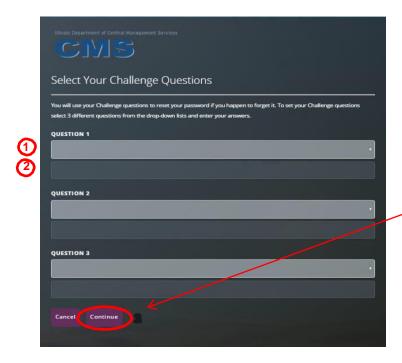




IMPORTANT

- 1. Click **Show Login Code**. Your Login Code will appear above the button. Make note of the displayed code for validation purposes, should you forget your login ID at a later date. To hide your Login Code Click **Hide Login Code**.
- 2. Click Continue.





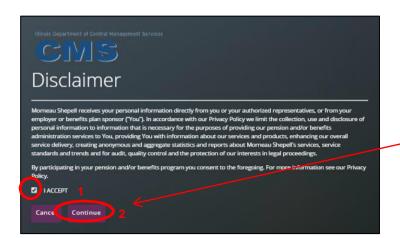
- 1. Select a Challenge Question from the list.
- 2. Enter your answer to the question.
 The answers are case sensitive.

Repeat Steps 1 and 2 for Questions 2 and 3

3. Click Continue.

On the Confirmation page, review your questions and answers, and then click **Continue** again.

The portal displays a success page, displaying your challenge questions and answers have been saved. Click **Continue.**



1. Review the disclaimer and click I ACCEPT.

2. Click Continue.

The portal displays a success page, telling you that you have successfully accepted the disclaimer. Click **Continue.** The home page of the portal is displayed.



Update or Verify Email

The site is designed with a "Call to Action Bar". This bar notifies you of any actions that need to be taken. You should update or verify their email address each year.

