UNIVERSITY OF ILLINOIS SYSTEM

2019 DELTA Recipient
Individual Academic Professional Award

Robyn Velazquez

Robyn Velazquez is an Enterprise Systems Coordinator with AITS.

Robyn's primary role in AITS is an analyst on the Enterprise Systems Coordination (ESC) HR Pay team supporting HR and Payroll clients across all three Universities. Her additional responsibilities include coordinating a cross-functional group of 50 people, and serving as the Project Lead on all Banner, Oracle, and hardware upgrades for the enterprise system.

While Robyn excels in all of her roles, her dedication to the Banner 9 upgrade deserves particular attention. This upgrade was a multi-year project that involved changes to the entire user interface. Robyn exhibited dedication to both the success of the upgrade team members and the engagement of the end users. When working with large teams, Robyn is noted for focusing on the big picture, asking the right questions, and objectively evaluating proposed solutions. To help Banner users, she helped facilitate monthly email communications, videos and webinars, and a Banner 9 training environment.

Colleagues praise Robyn for her personality and her ability to work with people from different University units, and with varying technical abilities. She is also praised for being an exceptional leader who always seeks input from fellow team members and builds trust across various units. Robyn never takes individualized credit for her accomplishments, but instead focuses on praising team efforts.

Please join me in congratulating Robyn Velazquez.

2019 DELTA Recipient
Individual Civil Service Award

Rebecca Hand

Rebecca Hand is a Senior Accounting Associate and Finance Manager for the Office of the Vice President for Economic Development and Innovation.

Some of Becky's duties include being an office connector to help train new staff, operating as the Unit Security Contact with AITS, and serving as the lead business officer for the Discovery Partners Institute (DPI). Becky also installed a set of systems that organized the financial operations of her department. When VPEDI was awarded a $6.25 million grant from the Department of Defense, Becky helped ensure that grant funds were spent appropriately, sub-awardees were reimbursed for expenses, and reports were submitted to the federal government on time.

Becky is able to find creative, cost-saving solutions to everyday office issues. She also has made incredible strides in streamlining and standardizing the ways in which revenues and expenses are tracked and reported, better utilizing tools from OBFS and other university entities to put the office in a better financial position.

Becky routinely performs the workload of two staff members without complaint or delay. She regularly goes beyond her normal duties, offering her assistance with numerous issues and projects that do not fall within her role. Becky's supervisor notes that she is a joy to work with, and she frequently anticipates what is needed and completes the task before she is asked. Becky is an asset to the University of Illinois and truly embodies the spirit of the individual DELTA award.

Please join me in congratulating Rebecca Hand.

UNIVERSITY OF ILLINOIS SYSTEM

2019 DELTA Recipient

Project Team Award

Biennial Inventory Project

The Biennial Inventory project team was charged with developing, testing, and implementing the new Equipment Biennial Inventory application and related tools. Prior to this two-year project, there was no University wide "system" for units to complete their biennial physical inventory. The team was challenged to create both web-based system and mobile application functions to allow scanning technology to be used in the physical inventory. The team also created user training guides and job aids for both platforms.

The Biennial Inventory project team was comprised of 13 University staff members from several different University systems offices. Business Information Systems (BIS) managed the overall project, with Brenda Hixson and Kavin Chan taking lead roles.

The major desired changes included the ability to use bar code scanning, complete the certification online, and eliminate the need for individual updates in FABweb and Banner. The resulting web-based system allows users to view the status of the current biennial physical inventory, easily update records, and keep a history of past biennial cycles for unit review. The resulting mobile apps work on Android and iOS platforms. With the mobile apps, units can walk through facilities with a tablet and scan University bar-coded tags, and update records on the go.

The team used customer feedback, mainly the Campus Advisory Groups, to ensure results met expectations. The two development teams, web and mobile, had to collaborate continuously to ensure the synchronization of features. BIS and AITS staff worked together seamlessly to coordinate the development effort and create solid deliverables.

UNIVERSITY OF ILLINOIS SYSTEM

The new Biennial Inventory system was a significant project requiring buy-in, support, and cooperation from a diverse team of individuals. Due to the long duration of the project, the team had to overcome staffing issues, departmental re-organizations, and other issues.

Please join me in congratulating the Biennial Inventory Project Team.

David Byers	Magdalena Jach	Juana Rodriguez
Jim Caputo	Pramod Joshi	Melissa Rubik
Kavin Chan	Dan Lapp	Vince Wiley
Amanda Hemming	Judy LeBaugh	
Brenda Hixson	Lori Pelmore	