

University System Offices
**Distinguished Employee Leadership and Team Award (DELTA)
Project Team Award Criteria and Examples**

Under each criterion is a list of examples for that criterion.

- 1. Demonstrates and models attributes of successful high performing teams.**
 - Support one another through the team development stages (Forming, Storming, Norming, Performing)
 - Articulate and lead the use of team tools (brainstorming, problem solving (Ishikawa diagrams), team formation, and communication).
 - Exhibit best practices for meeting management.
 - Create and foster trust.
 - Exhibit a high degree of professionalism.
 - Creates an environment that stimulates team member engagement.

- 2. Provides value added results**
 - a. At minimum, meets expectations and preferably exceeds expectations for desired outcomes.
 - b. Implement checkpoints for quality control to provide consistently high quality output.
 - c. Provide a positive return on investment.
 - d. Positively impact unit, department, organization, cross organization, university-wide, or beyond the university through the completion of the project team objectives.

- 3. Communicates and manages expectations around project timing and expected results.**
 - Demonstrate empathic listening.
 - Develop and implements communication plan.
 - Engage stakeholders and audience impacted by team results.
 - Articulate expectations and changes that will impact expectations.
 - Meets or exceeds expectations for desired outcomes

- 4. Engages stakeholders in their sponsorship role to provide the resources (talent, tools, and facilities) to complete the team engagement.**
 - Stakeholders/Sponsors provide enough resources (talent, tools, and facilities) to accomplish team objectives.
 - Stakeholders/Sponsors engaged in progress and success of team work.
 - Stakeholders/Sponsors demonstrate accountability for team success.

- 5. Delivers results that at minimum meet and potentially exceed expectations.**
 - Ability to deliver projects within scope, budget, and time.
 - Manage stakeholder/sponsor expectations.
 - Manage expectations of recipients from team results.
 - Works collaboratively to drive team toward goals.
 - Think “out of the box” for creative solutions.