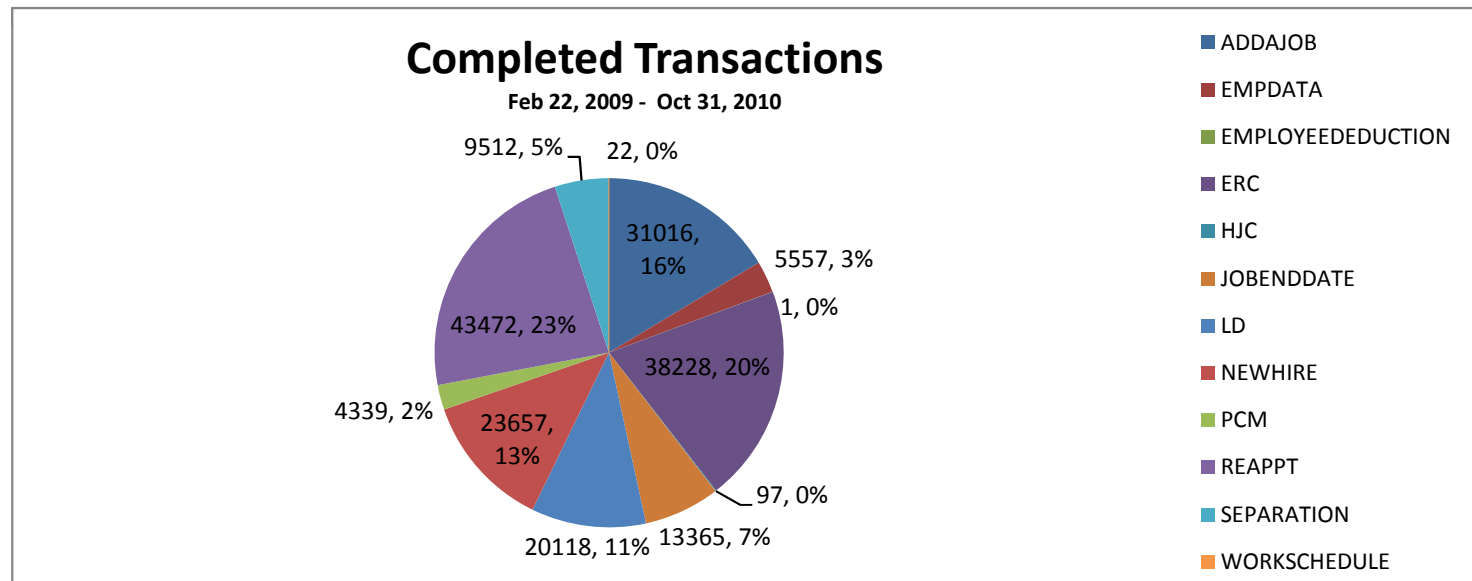
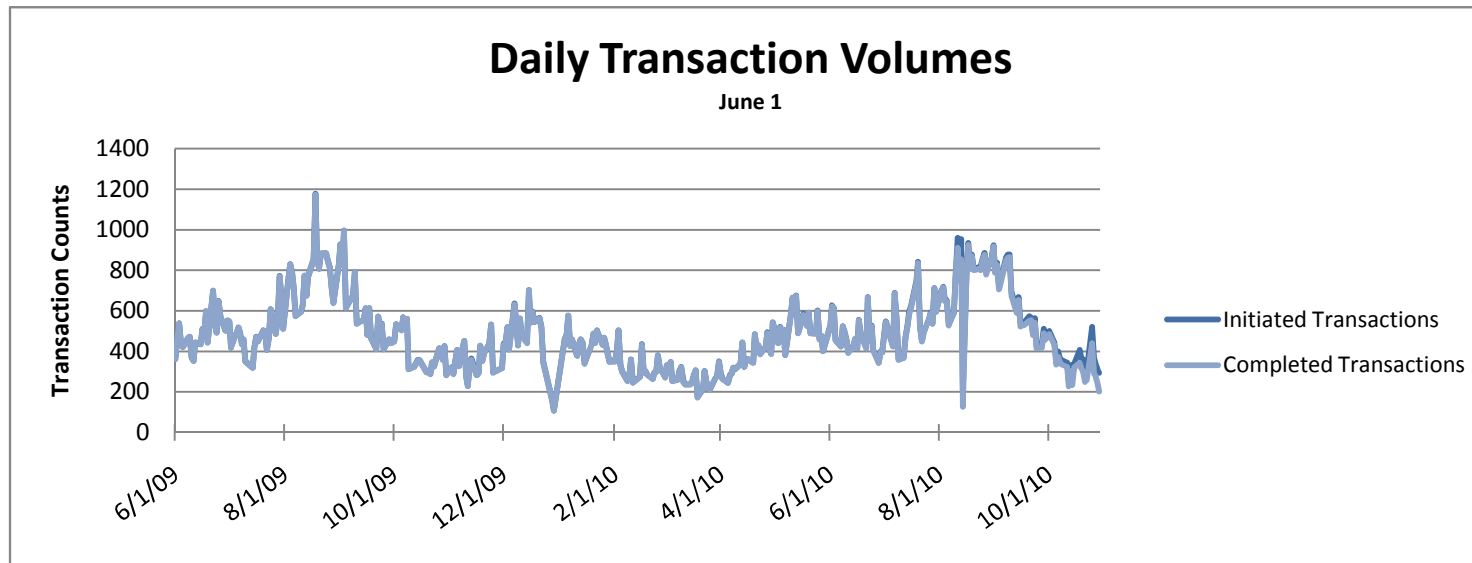


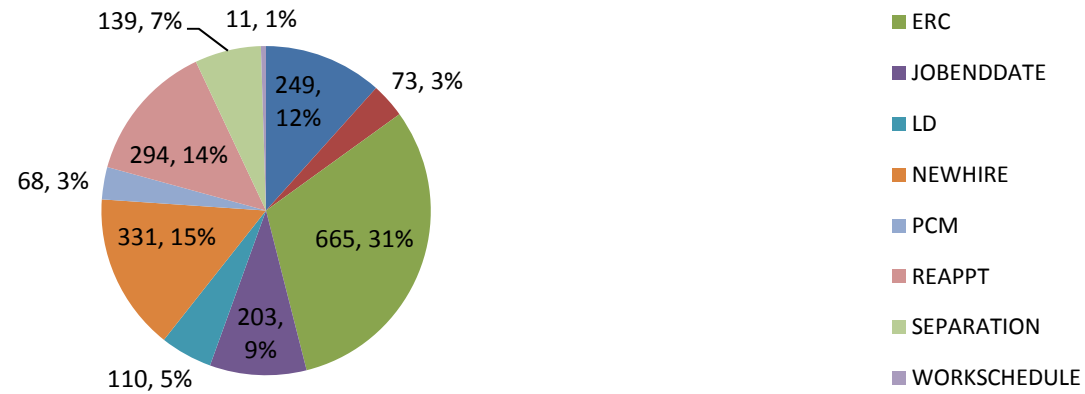
# HR Front End Metrics -

As of 10/31/10

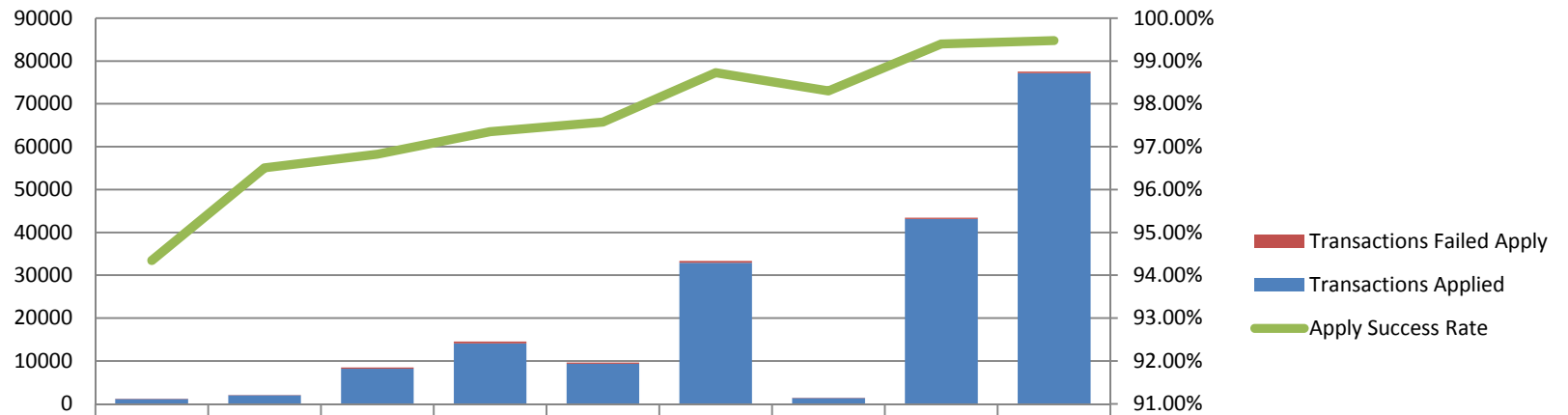


## Failed Transactions by Type

Feb 22, 2009 - Oct 31, 2010

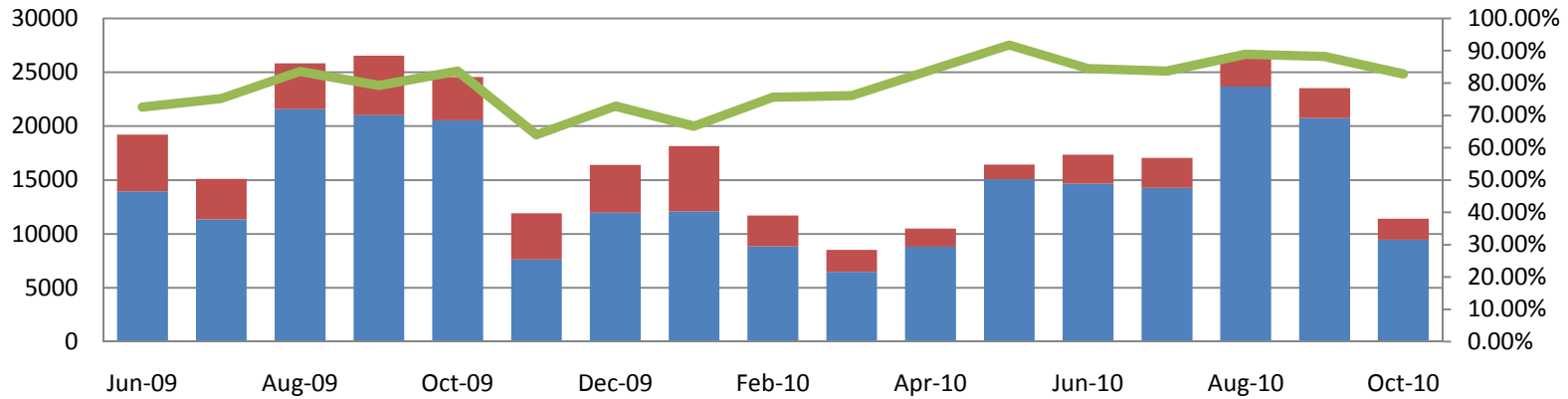


## Transaction Volume/Apply Stats by Release



|                           |        |        |        |        |        |        |        |        |        |
|---------------------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| Transactions Failed Apply | 69     | 72     | 268    | 385    | 233    | 425    | 23     | 263    | 405    |
| Transactions Applied      | 1151   | 1991   | 8176   | 14126  | 9377   | 32926  | 1331   | 43177  | 77129  |
| Apply Success Rate        | 94.34% | 96.51% | 96.83% | 97.35% | 97.58% | 98.73% | 98.30% | 99.39% | 99.48% |

## Banner Forms/HR Front End - Transactions Entered



|              | Jun-09 | Jul-09 | Aug-09 | Sep-09 | Oct-09 | Nov-09 | Dec-09 | Jan-10 | Feb-10 | Mar-10 | Apr-10 | May-10 | Jun-10 | Jul-10 | Aug-10 | Sep-10 | Oct-10 |
|--------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| Banner Forms | 5266   | 3737   | 4243   | 5511   | 4010   | 4295   | 4457   | 6056   | 2857   | 2034   | 1683   | 1350   | 2690   | 2780   | 2955   | 2771   | 1963   |
| HR Front End | 13955  | 11360  | 21590  | 21016  | 20551  | 7629   | 11960  | 12086  | 8840   | 6487   | 8817   | 15084  | 14651  | 14278  | 23679  | 20752  | 9447   |
| HRFE Entry % | 72.60% | 75.25% | 83.58% | 79.22% | 83.67% | 63.98% | 72.85% | 66.62% | 75.57% | 76.13% | 83.97% | 91.79% | 84.49% | 83.70% | 88.91% | 88.22% | 82.80% |

■ Banner Forms  
■ HR Front End  
— HRFE Entry %