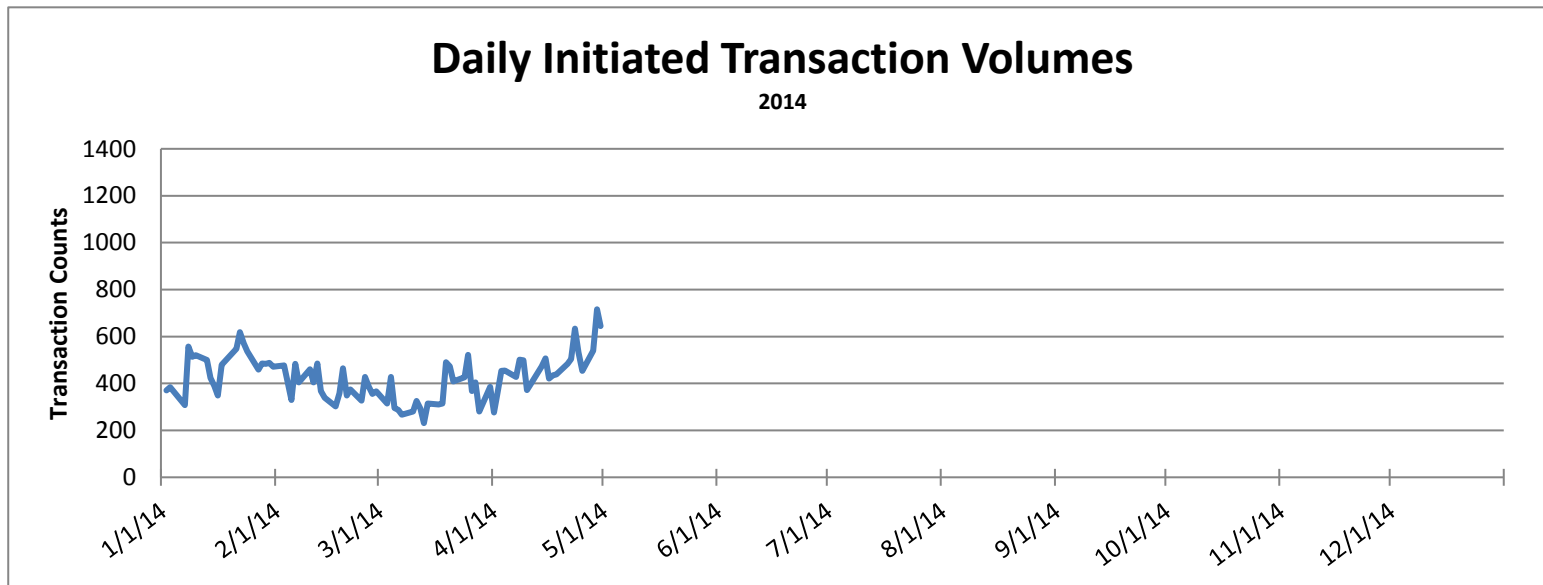
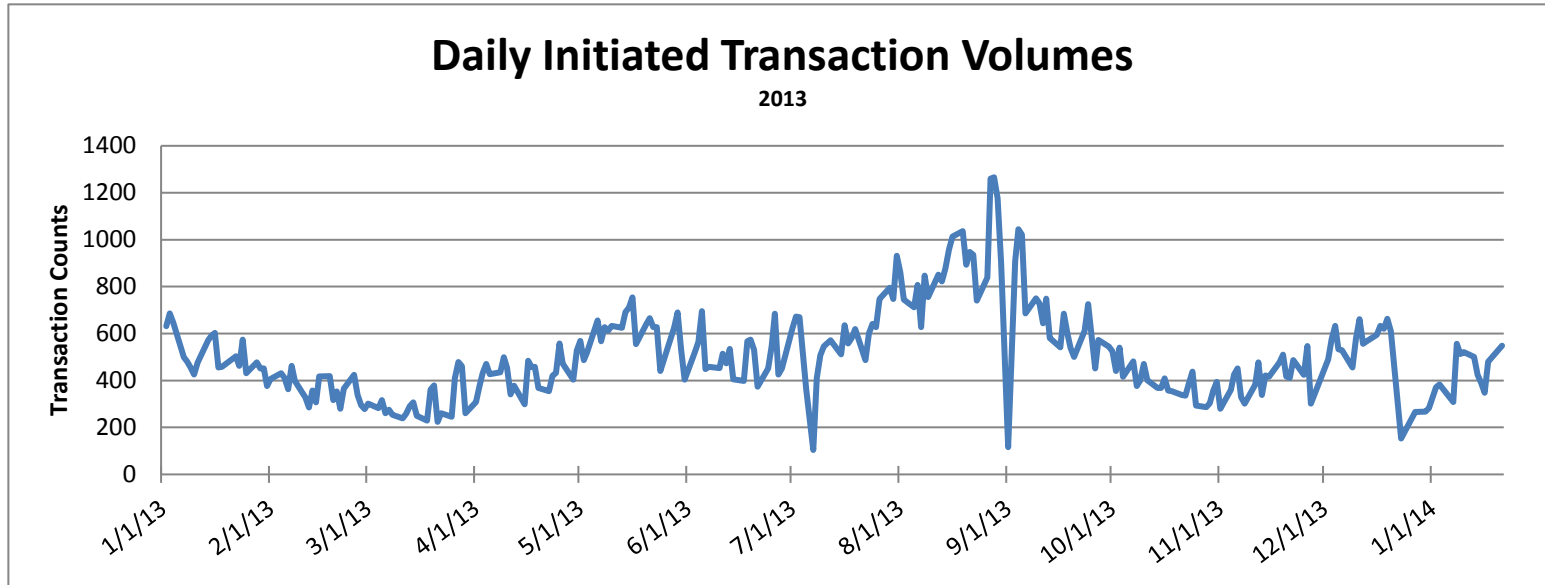


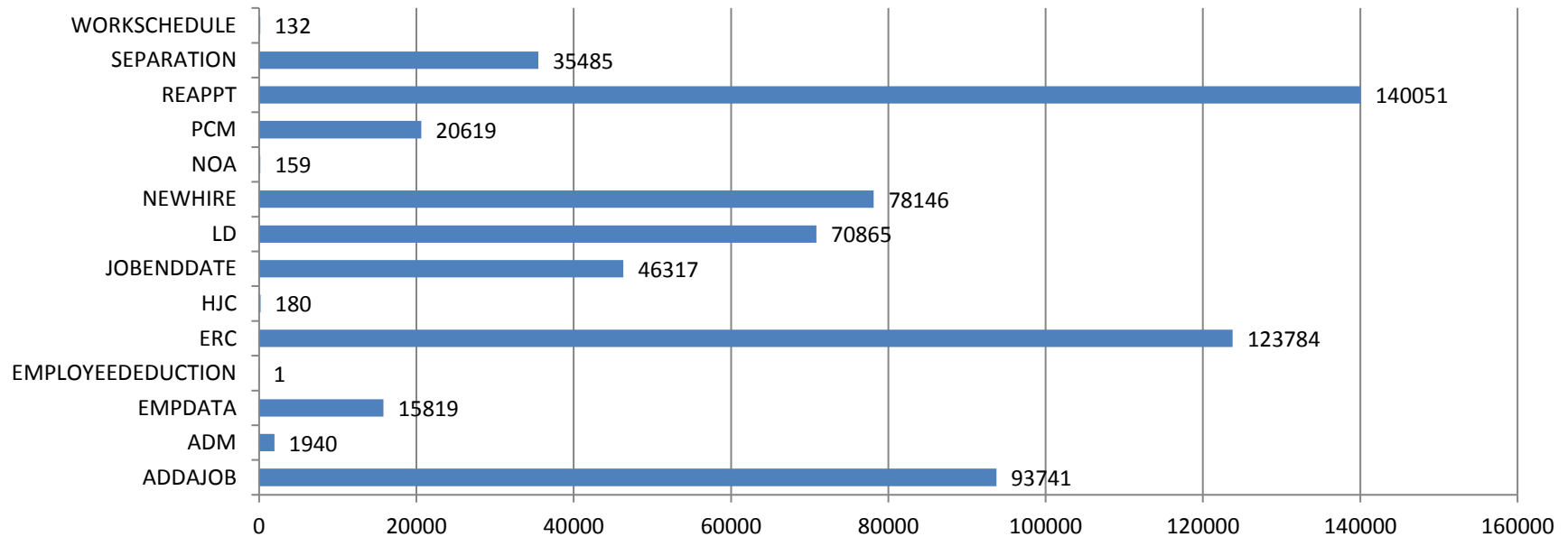
HR Front End Metrics - As of 4/30/2014



Completed Transactions

Feb 22, 2009 - April 30, 2014

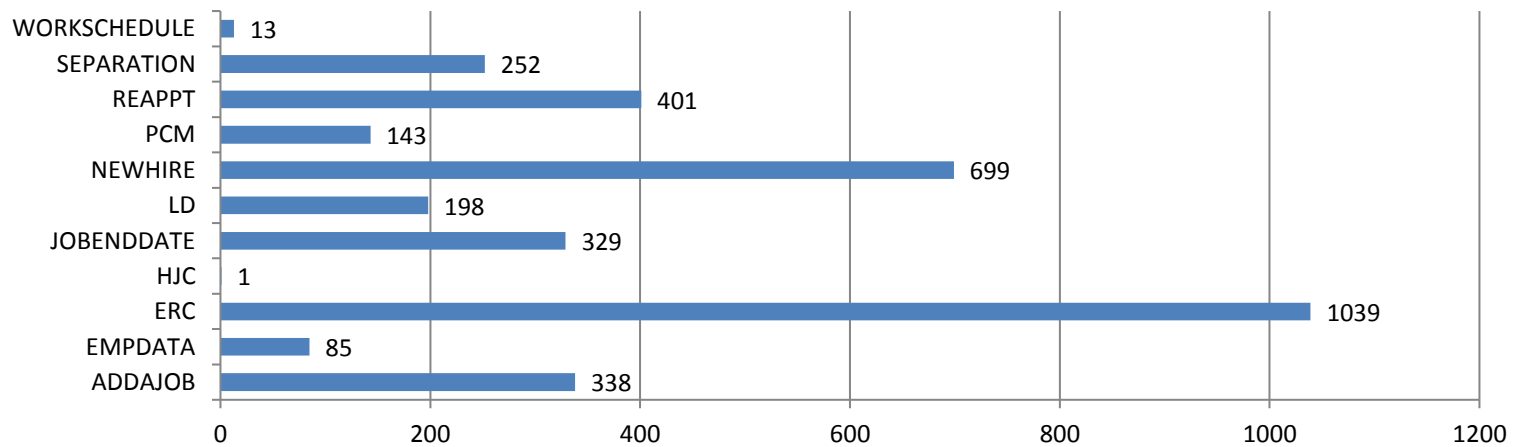
627,239 Transactions



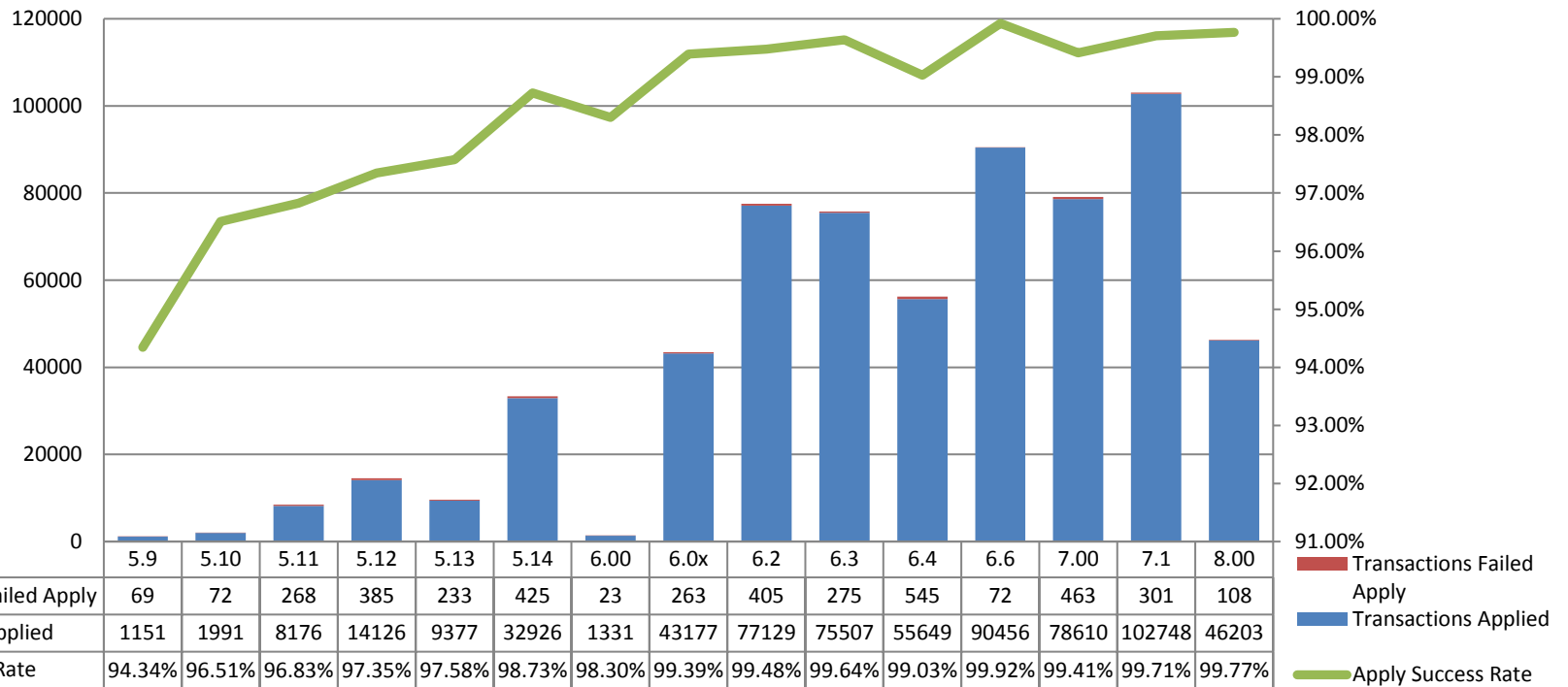
Failed Transactions by Type

Feb 22, 2009 - April 30, 2014

3,498 Transactions

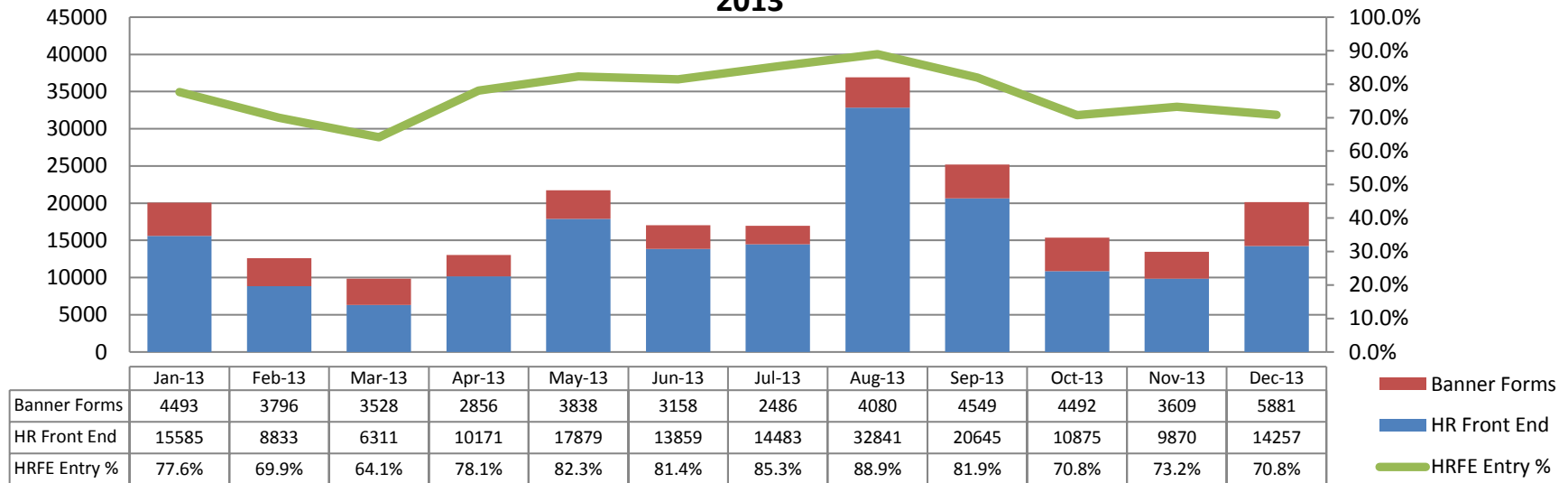


Transaction Volume/Apply Stats by Release



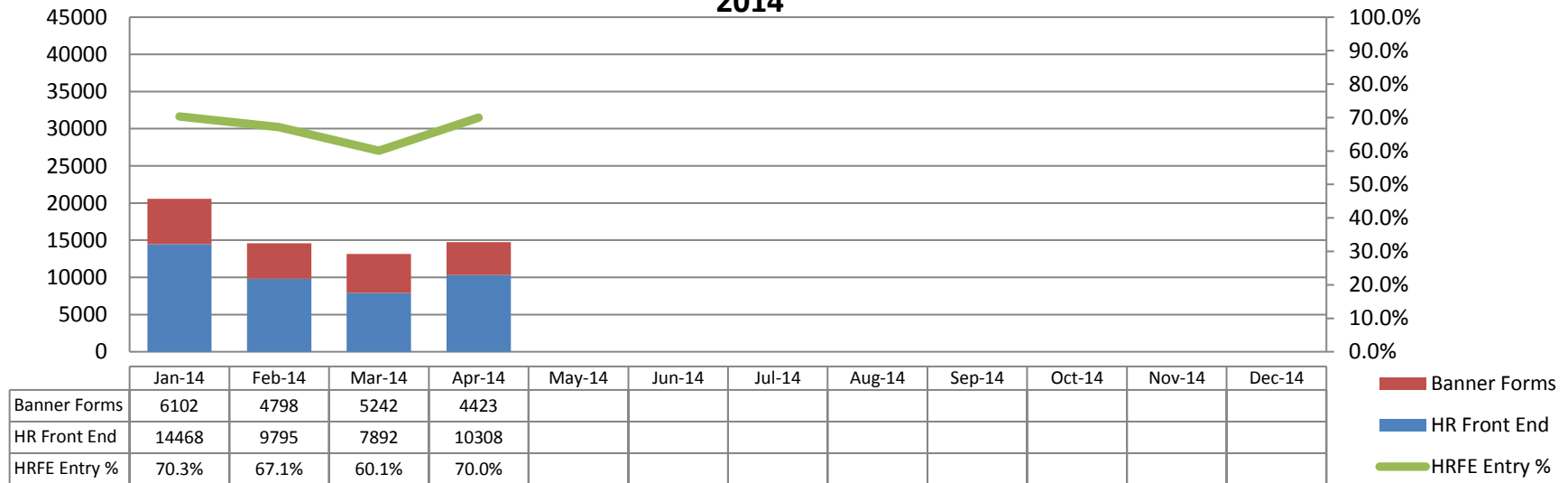
Banner Forms/HR Front End - Transactions Entered

2013



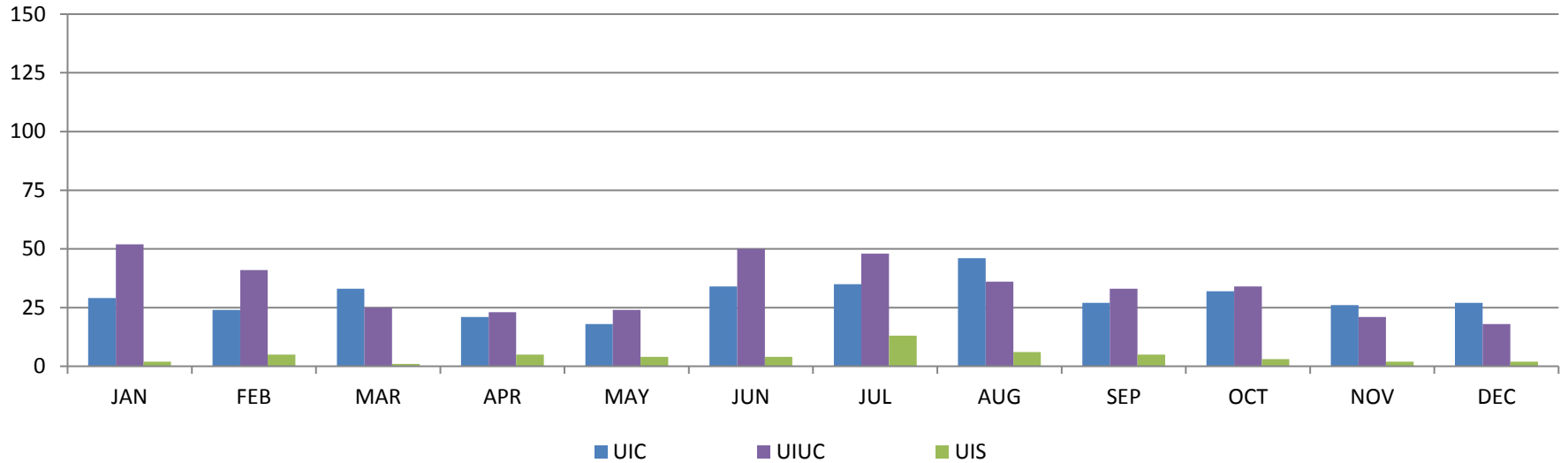
Banner Forms/HR Front End - Transactions Entered

2014



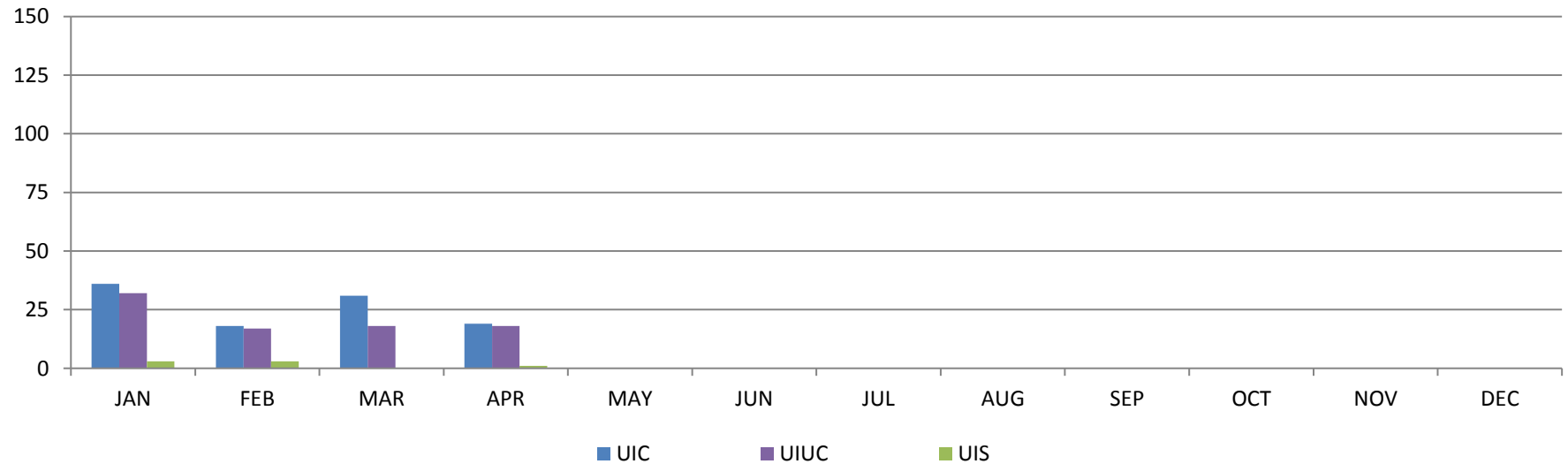
Service Desk Tickets Created by Campus

2013
Tickets



Service Desk Tickets Created by Campus

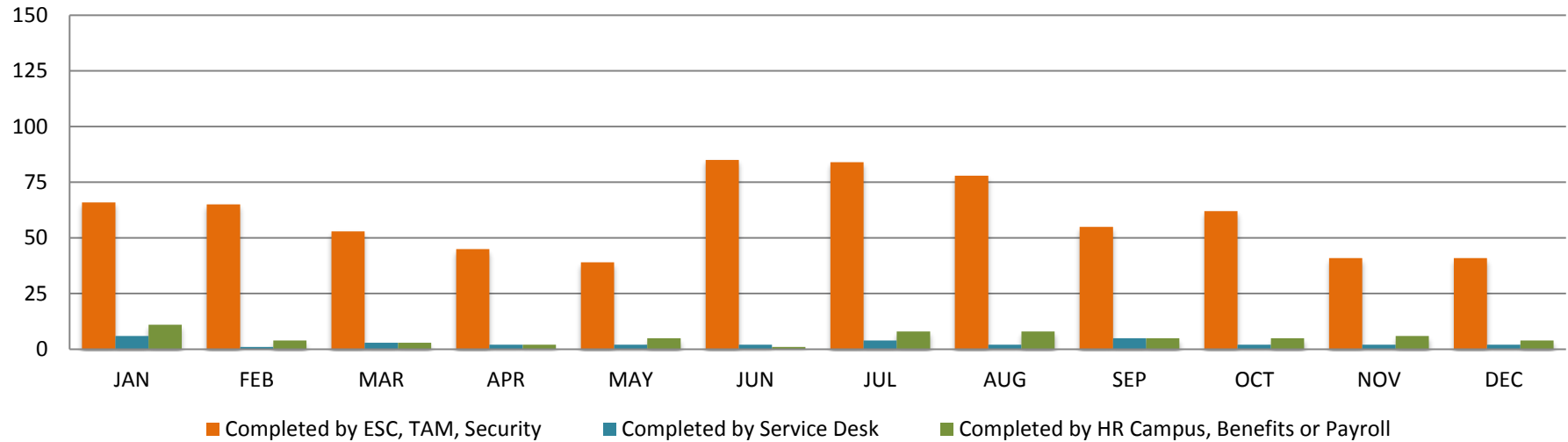
2014
Tickets



Production Support

2013

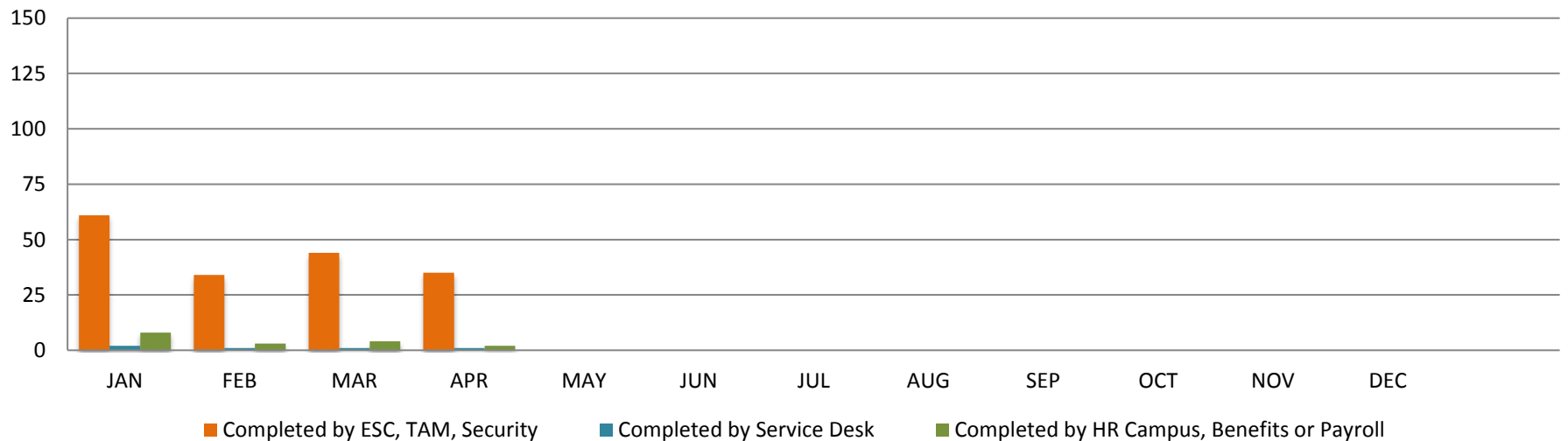
Tickets



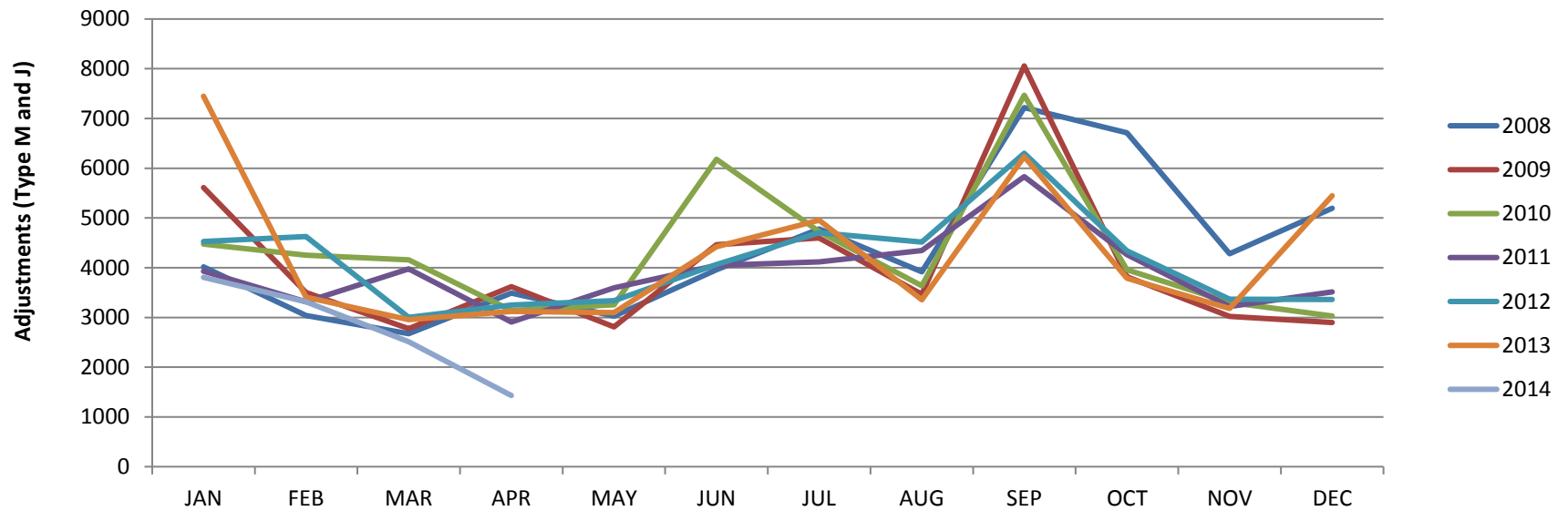
Production Support

2014

Tickets



Pay Adjustment Comparison



Defects and Change Requests Entered

