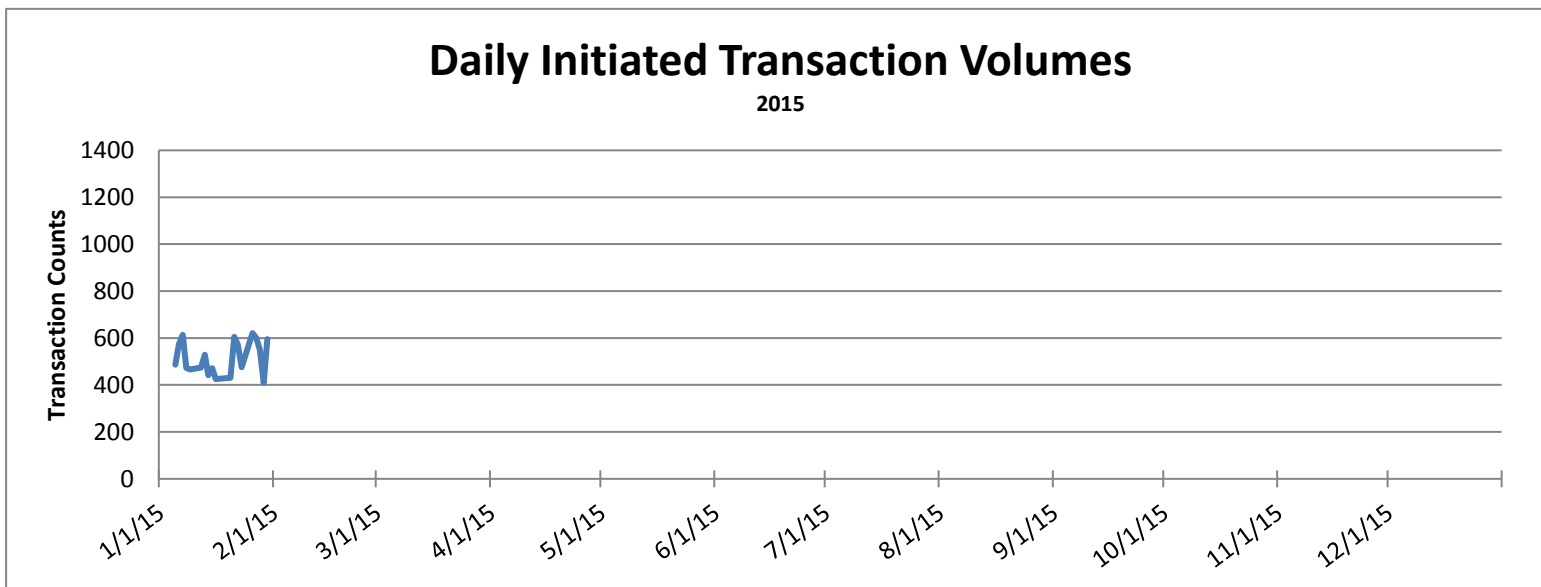
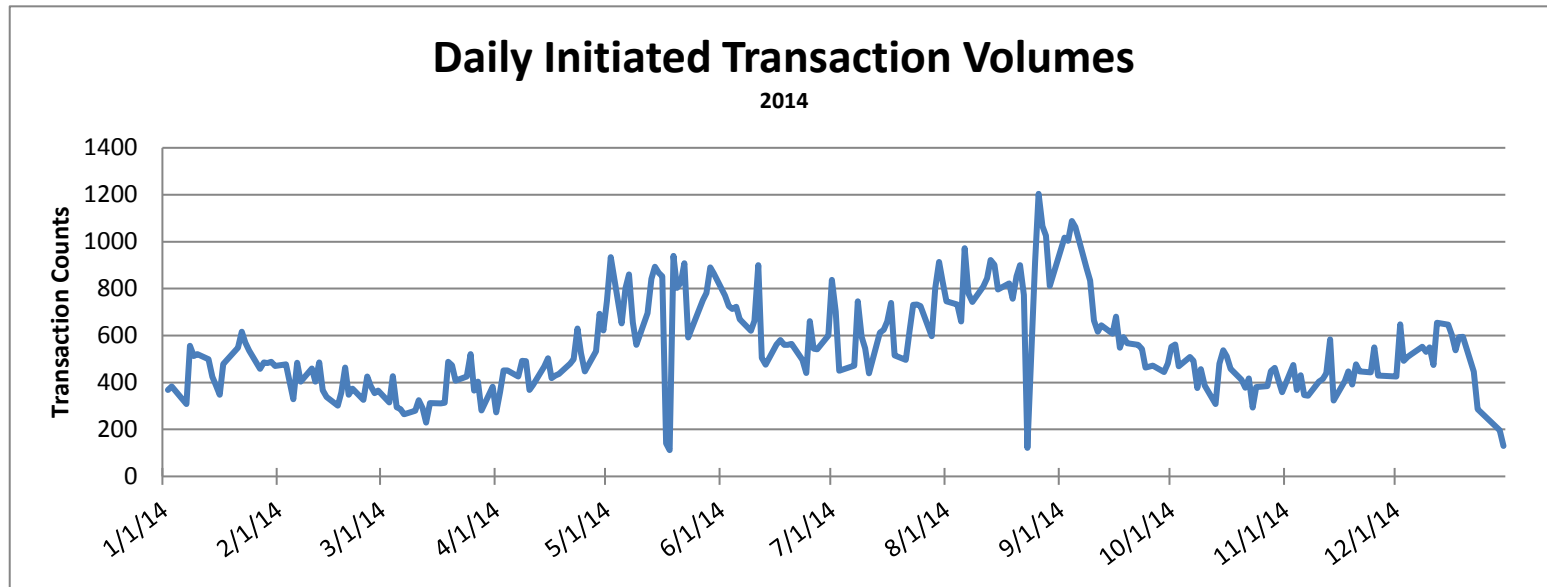


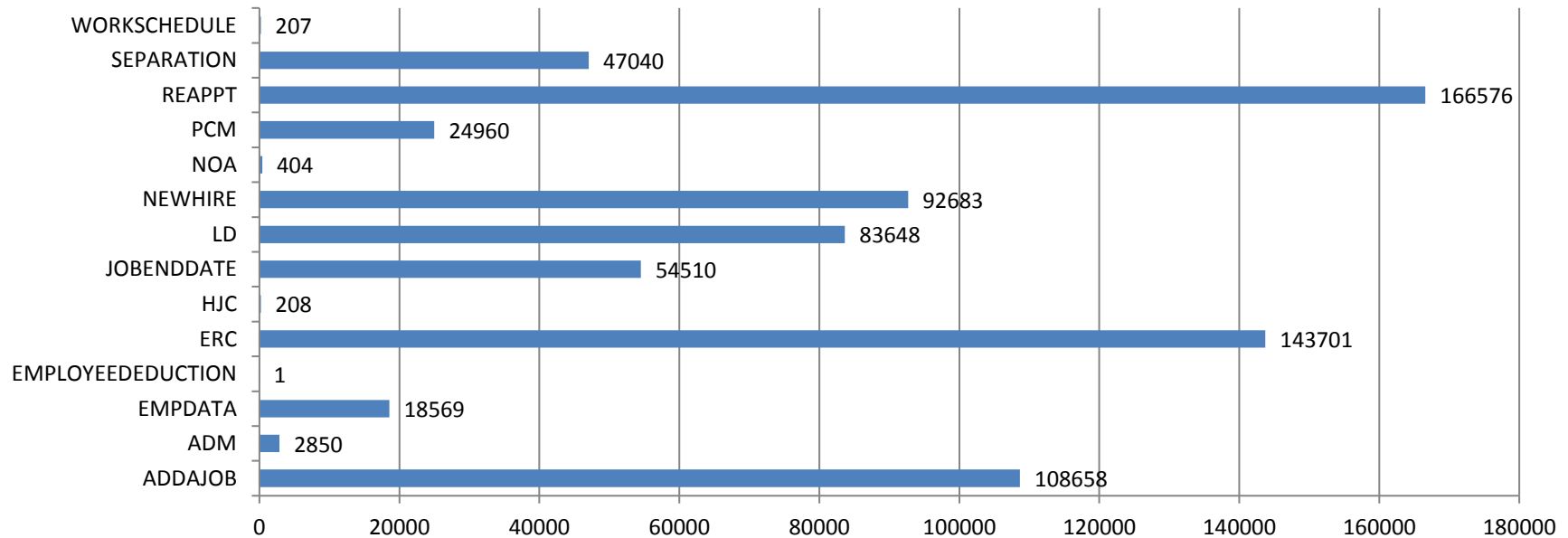
HR Front End Metrics - As of 01/31/2015



Completed Transactions

Feb 22, 2009 - Jan 31, 2015

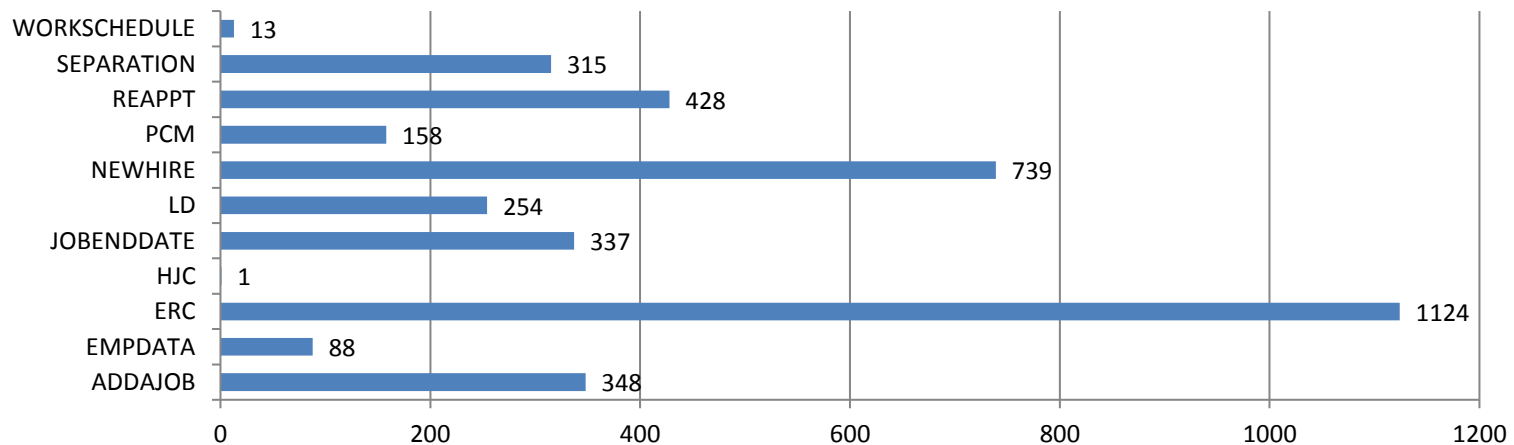
744,015 Transactions



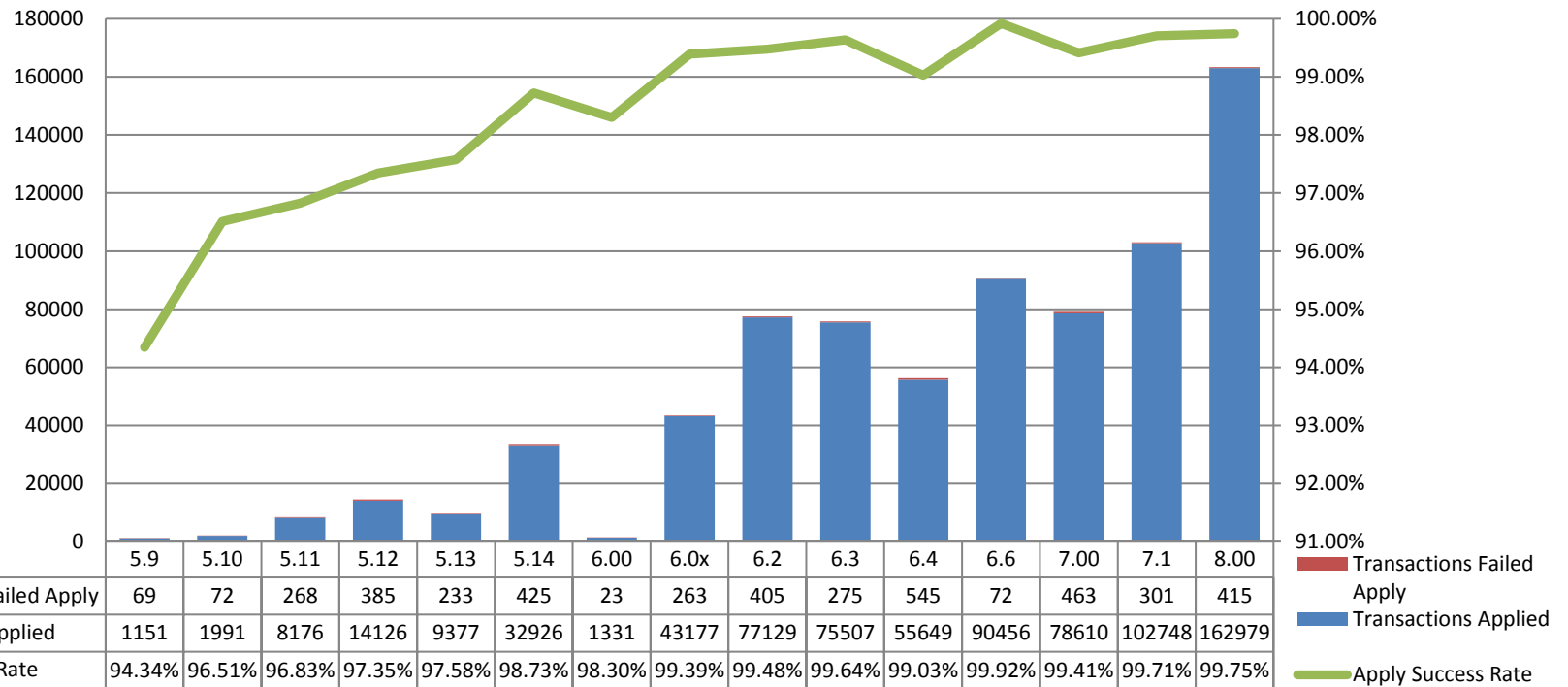
Failed Transactions by Type

Feb 22, 2009 - Jan 31, 2015

3,805 Transactions

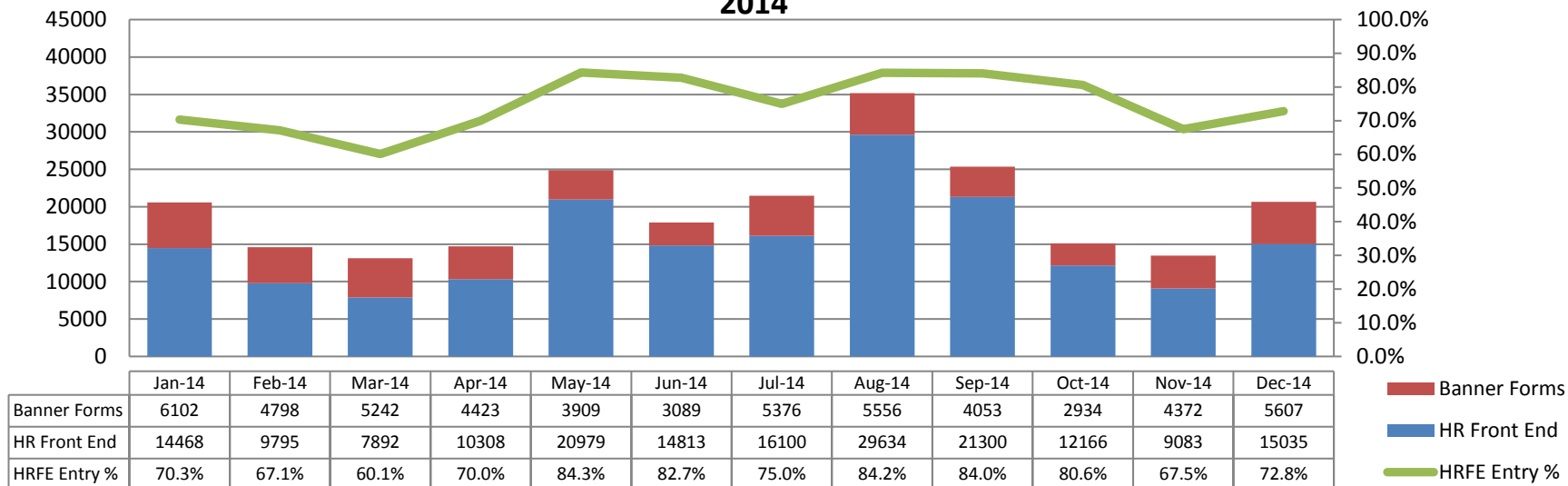


Transaction Volume/Apply Stats by Release



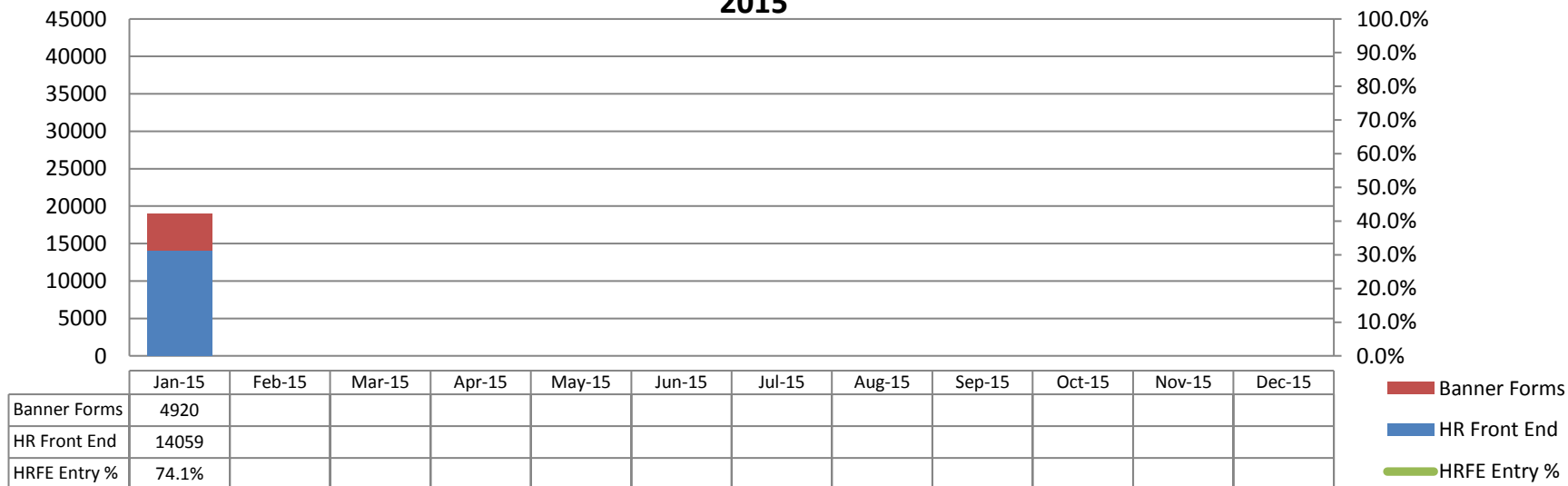
Banner Forms/HR Front End - Transactions Entered

2014



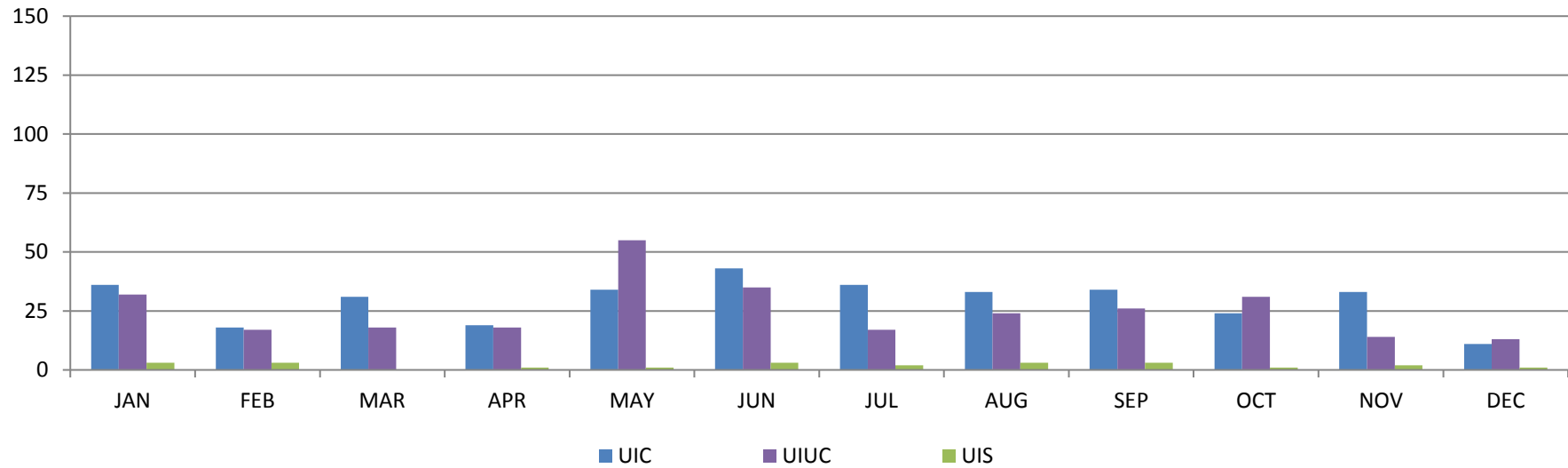
Banner Forms/HR Front End - Transactions Entered

2015



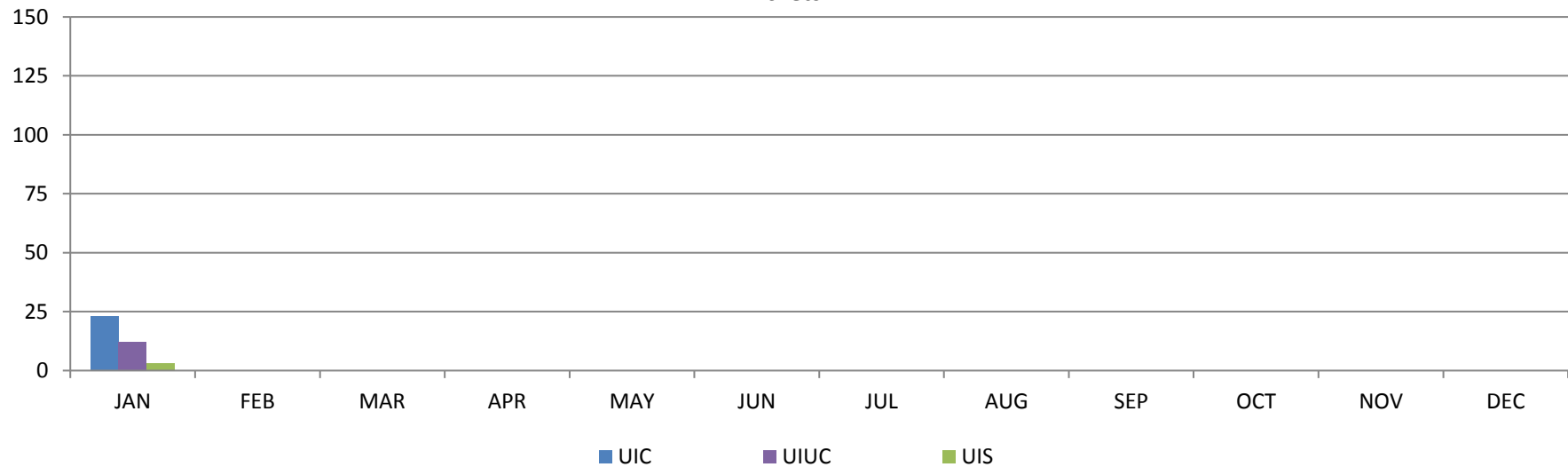
Service Desk Tickets Created by Campus

2014
Tickets



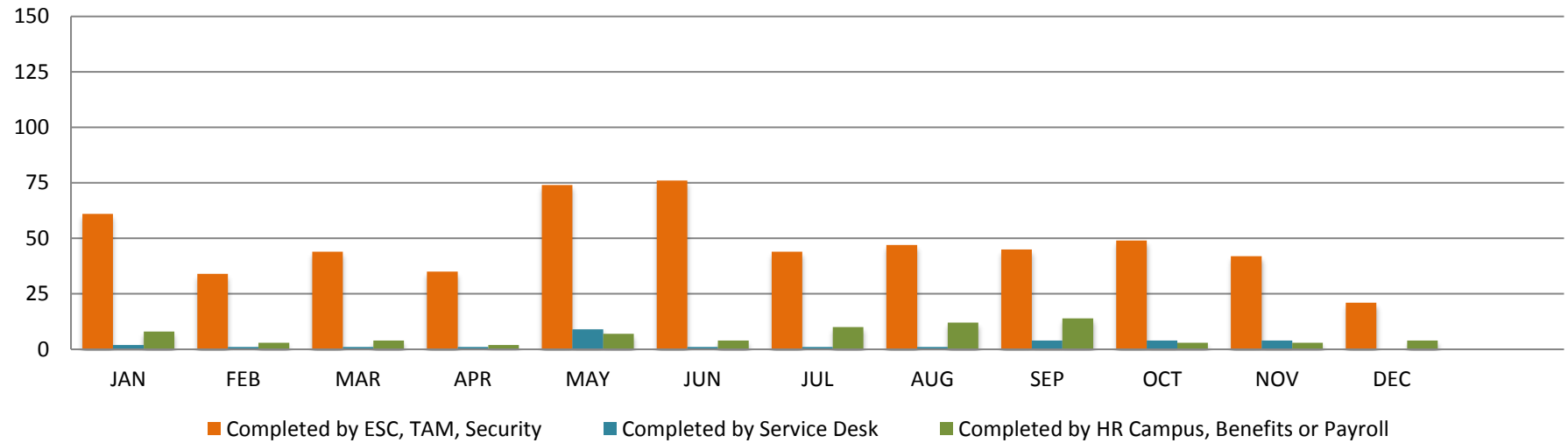
Service Desk Tickets Created by Campus

2015
Tickets



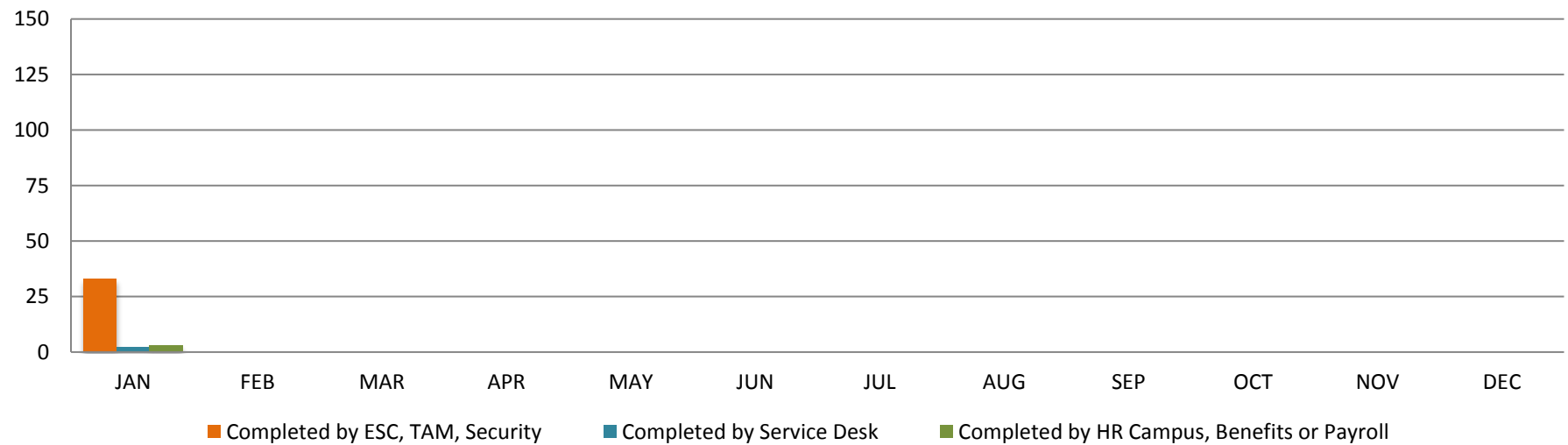
Production Support

2014
Tickets

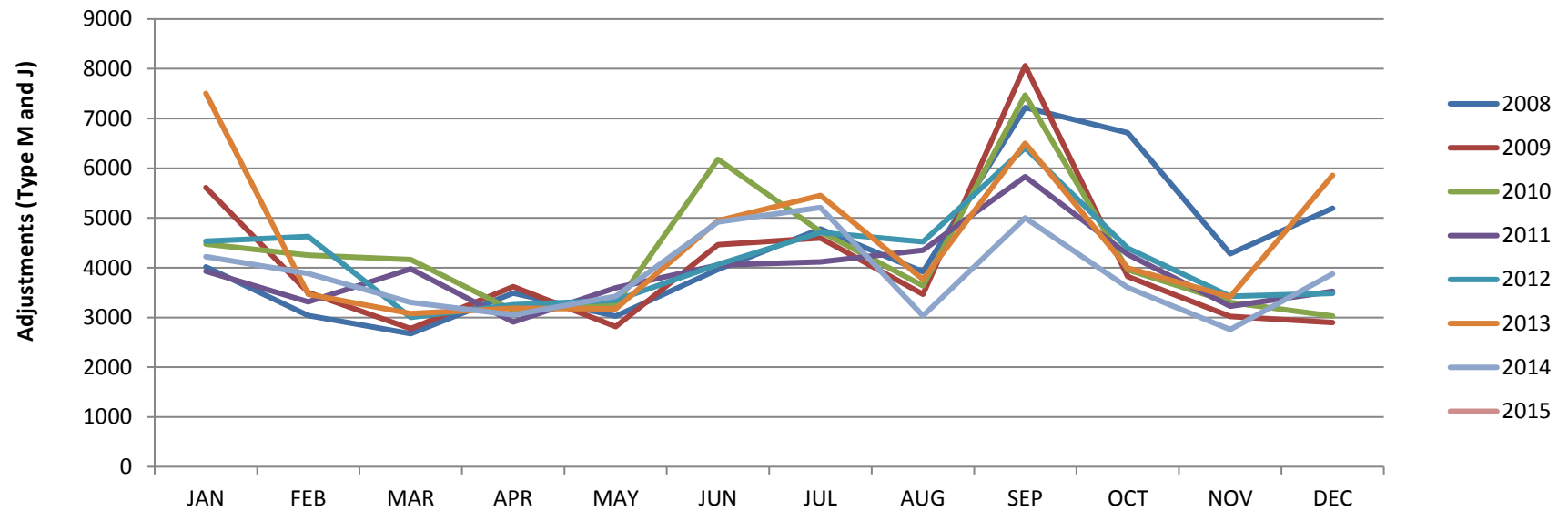


Production Support

2015
Tickets



Pay Adjustment Comparison



Defects and Change Requests Entered

