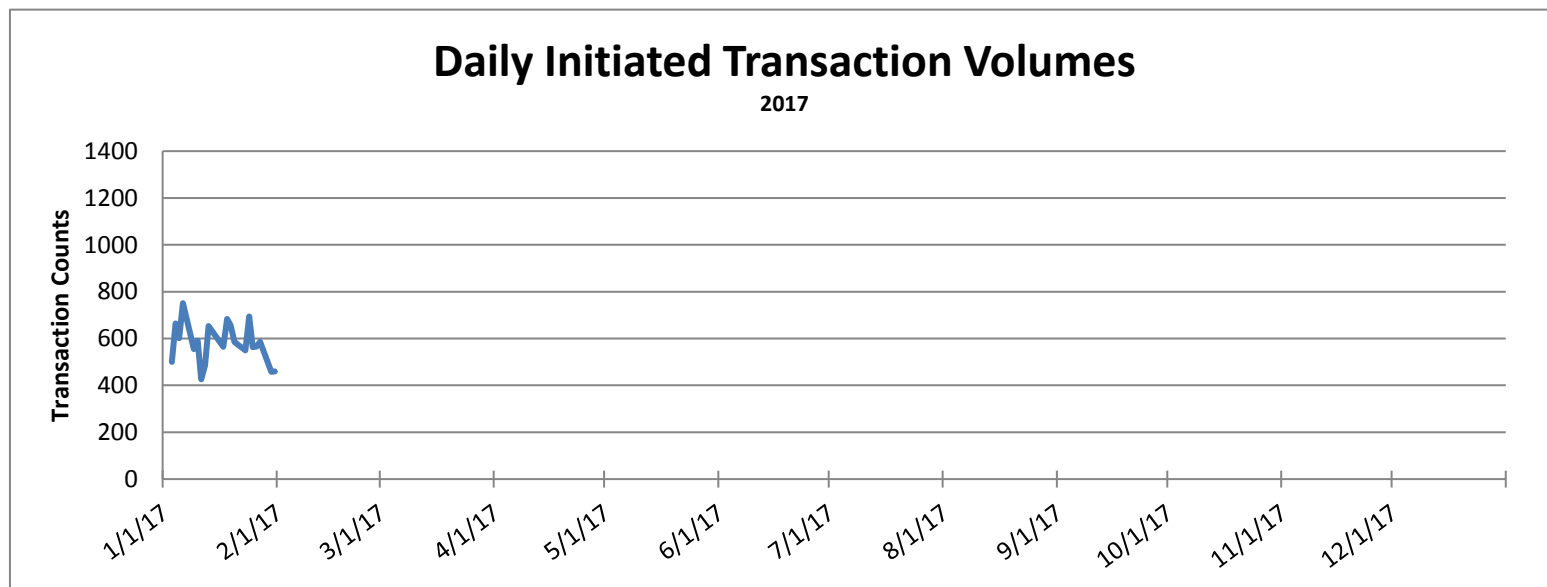
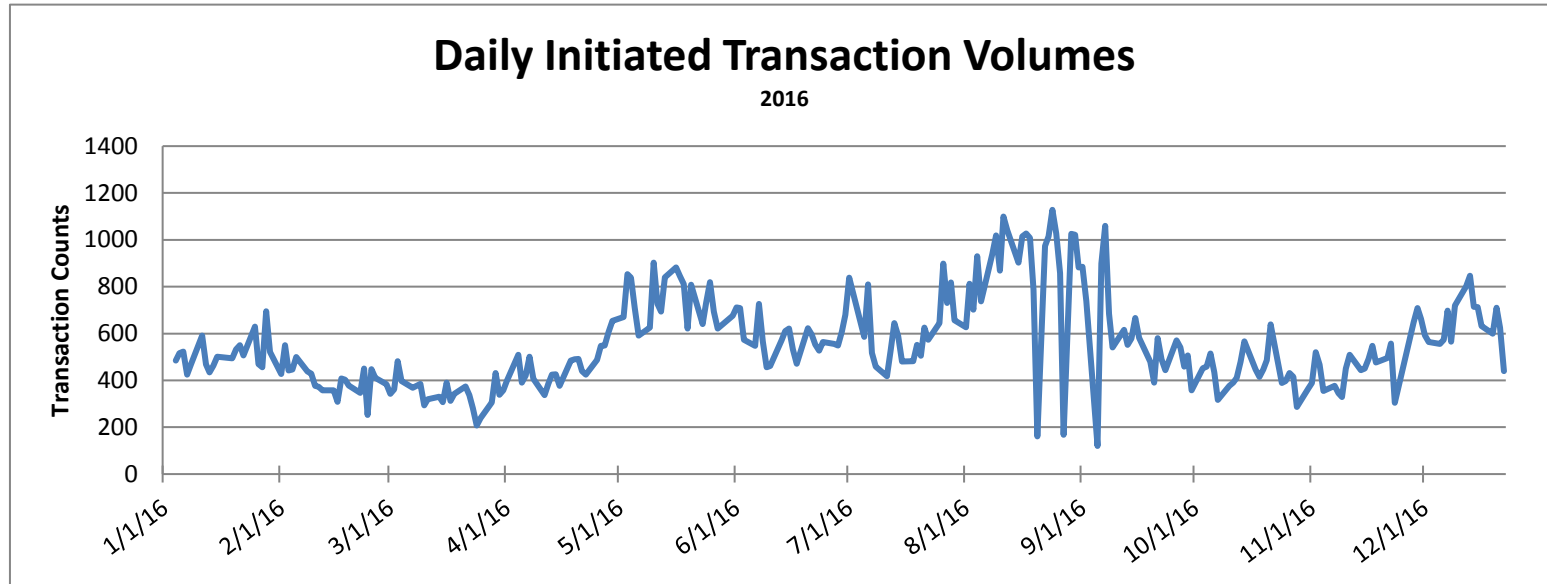


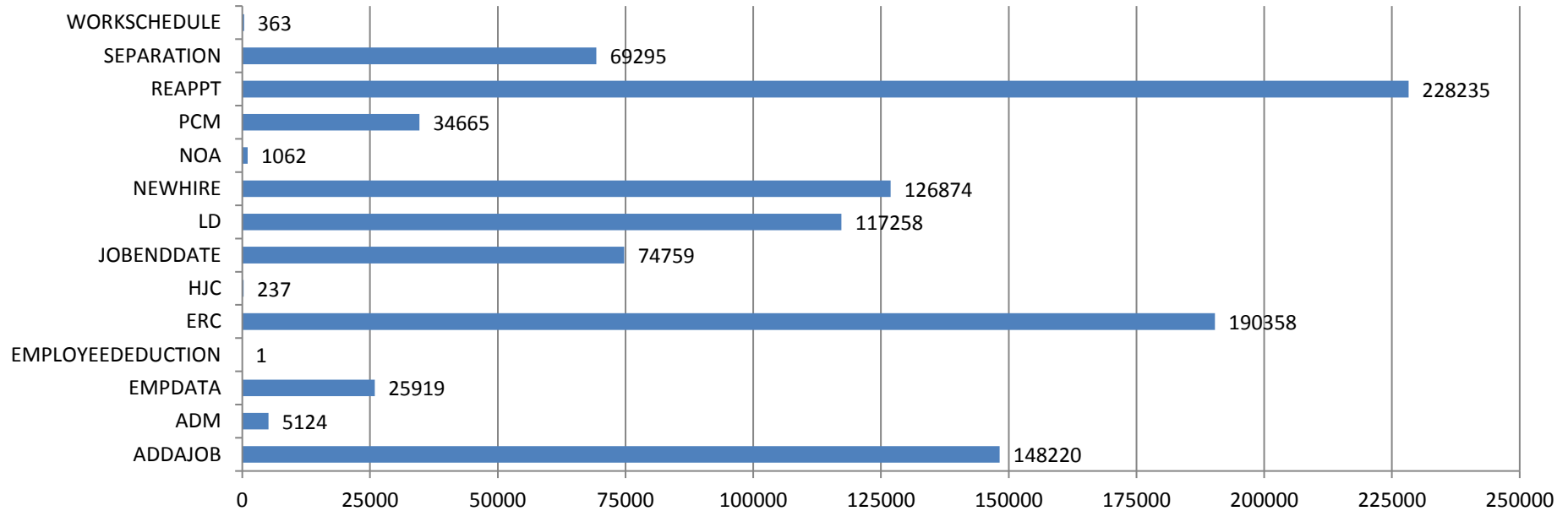
HR Front End Metrics - As of 1/31/2017



Completed Transactions

Feb 22, 2009 - Jan 31, 2017

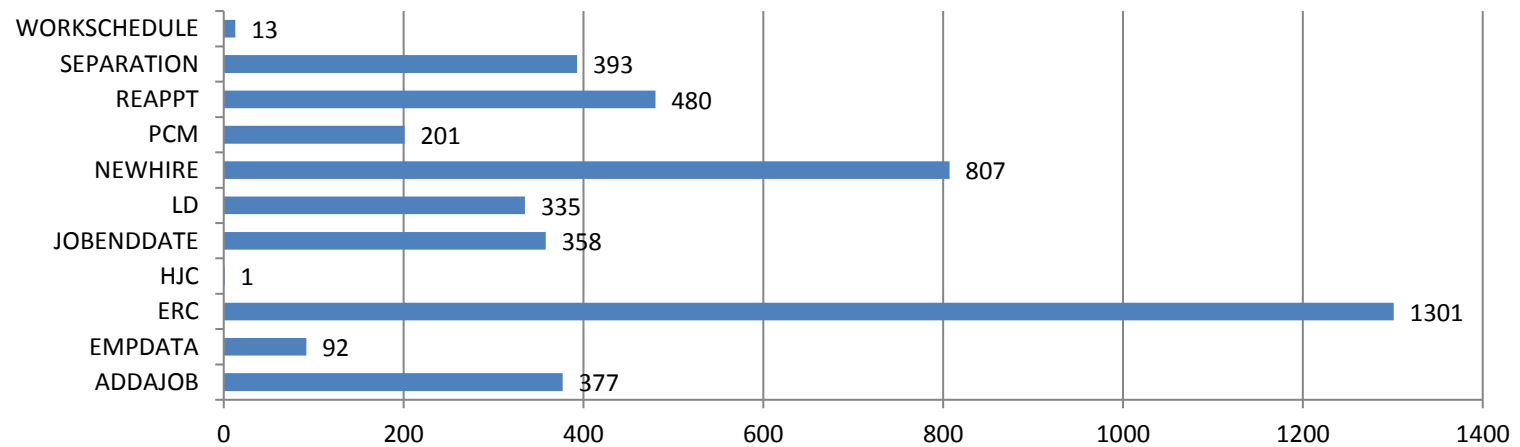
1,022,370 Transactions



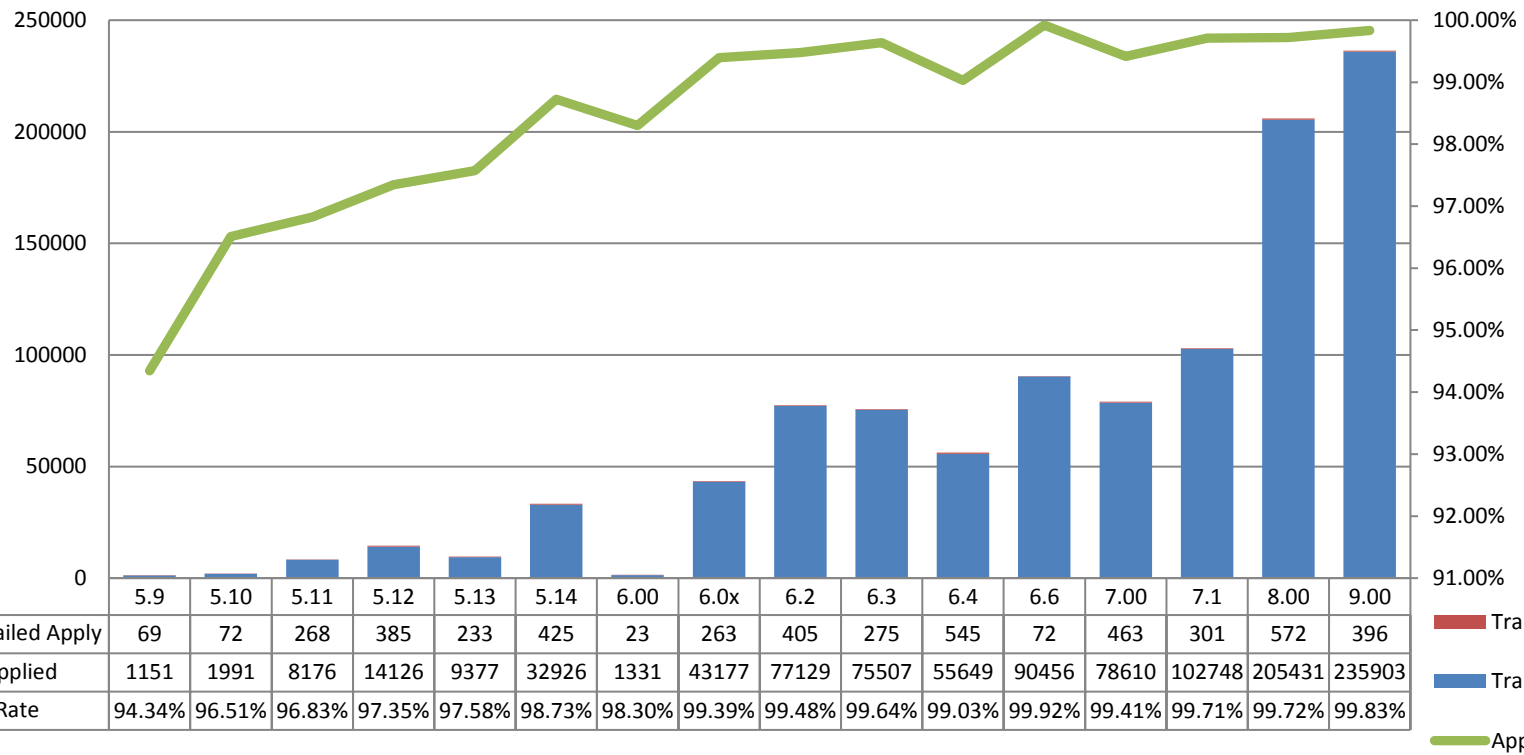
Failed Transactions by Type

Feb 22, 2009 - Jan 31, 2017

4,358 Transactions

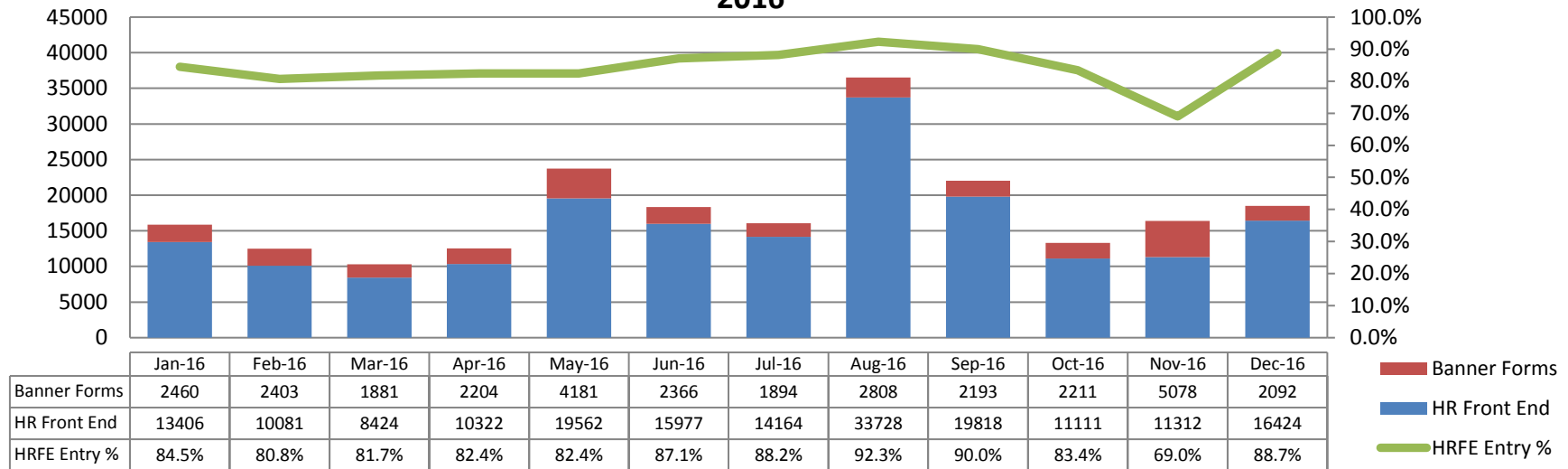


Transaction Volume/Apply Stats by Release



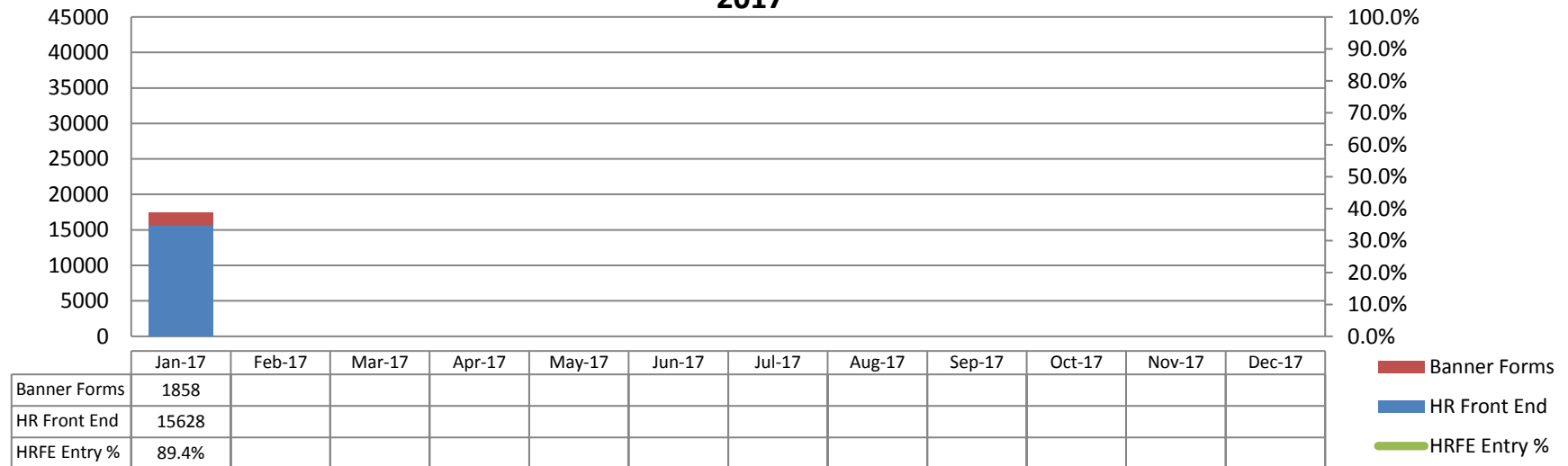
Banner Forms/HR Front End - Transactions Entered

2016



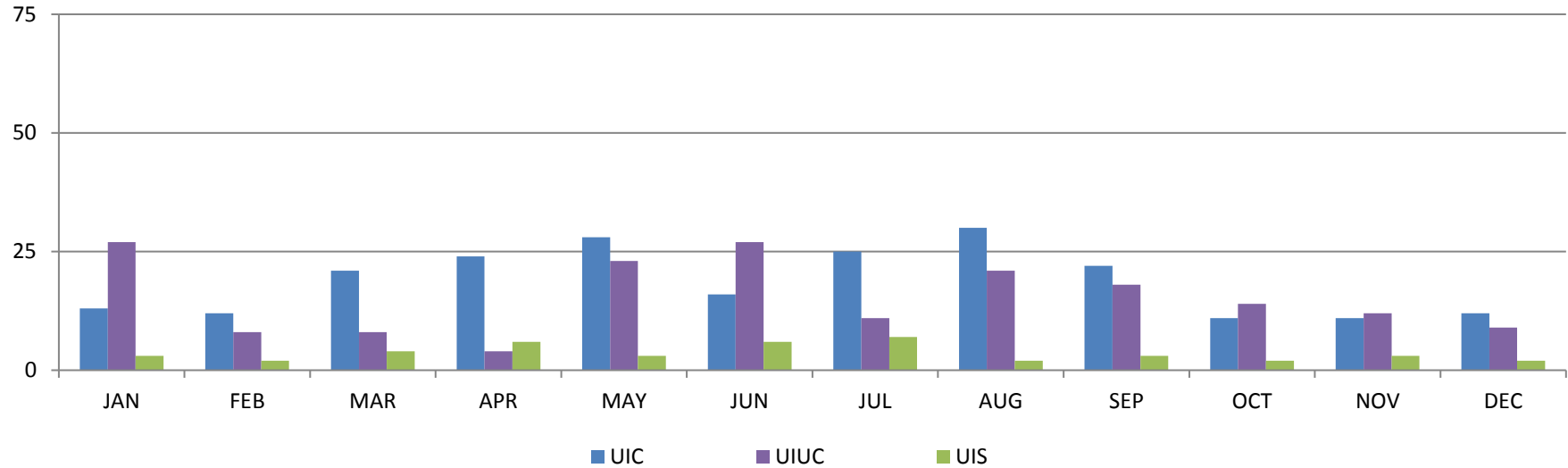
Banner Forms/HR Front End - Transactions Entered

2017



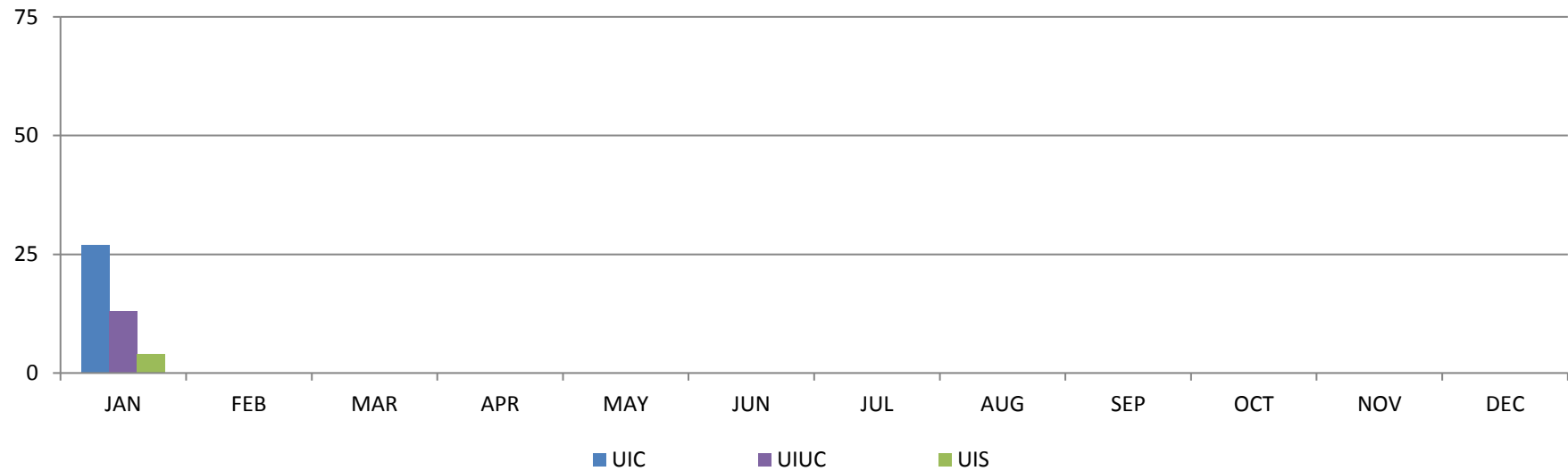
Service Desk Tickets Created by Campus

2016
Tickets



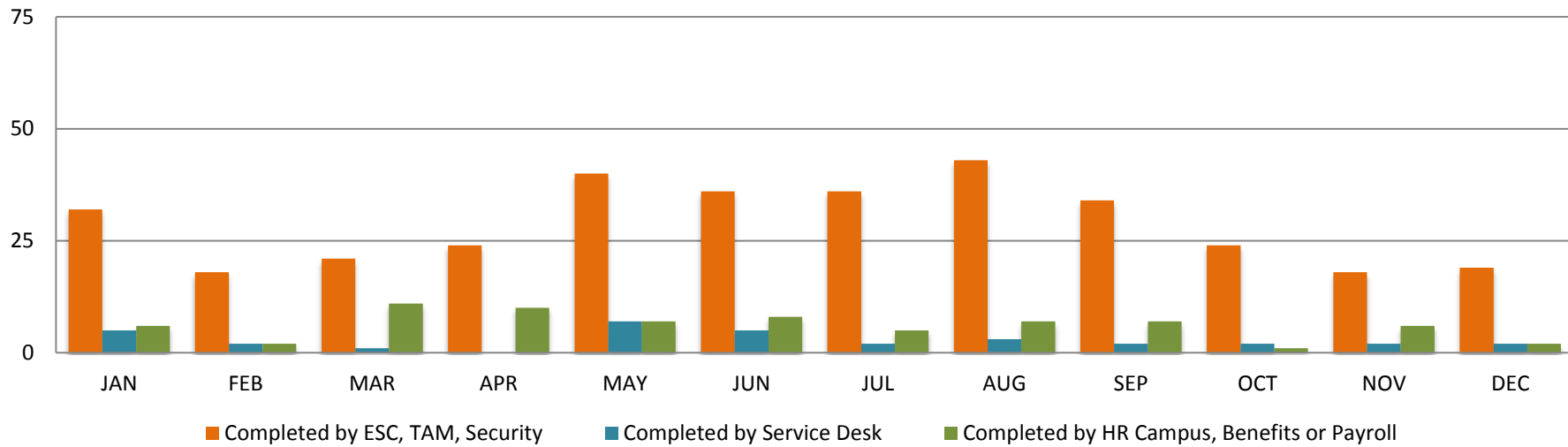
Service Desk Tickets Created by Campus

2017
Tickets



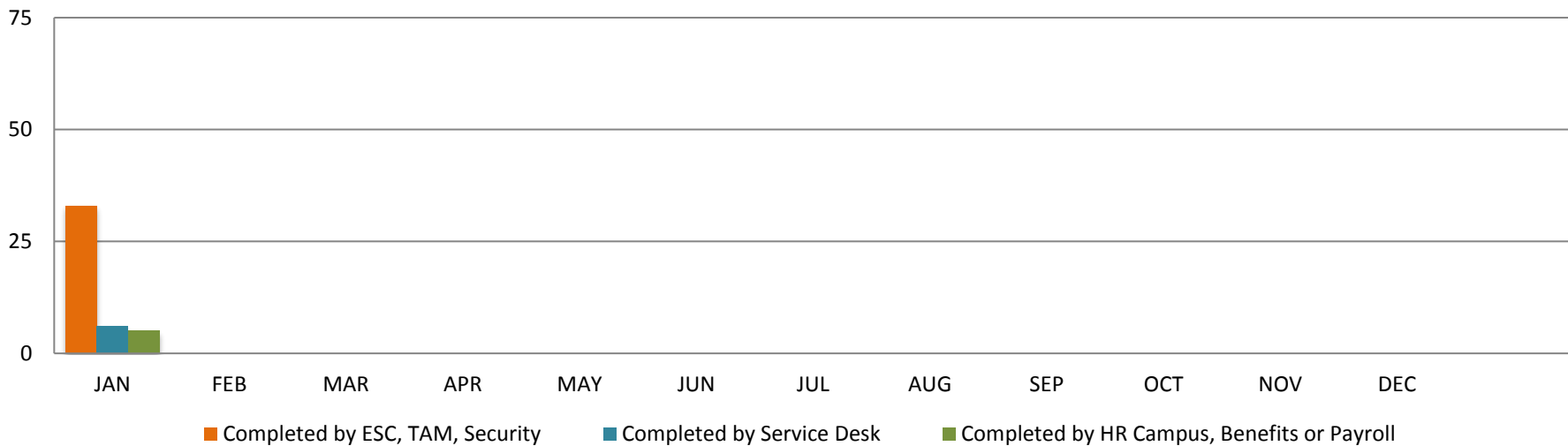
Production Support

2016
Tickets

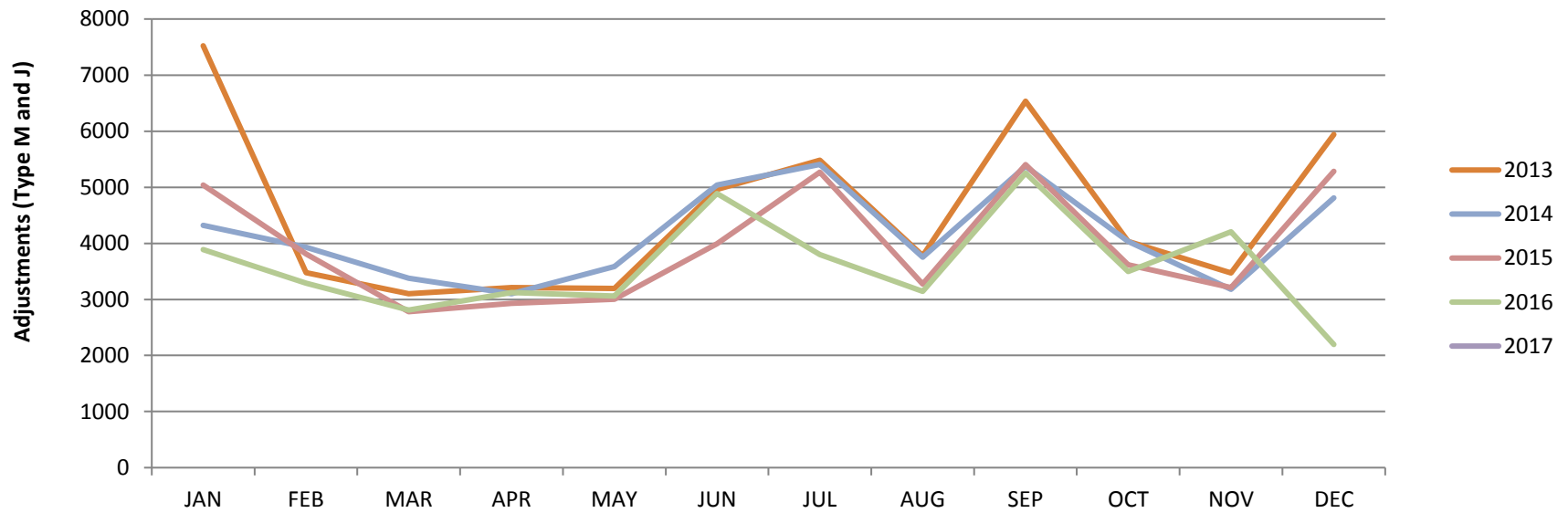


Production Support

2017
Tickets



Pay Adjustment Comparison



Defects and Change Requests Entered

