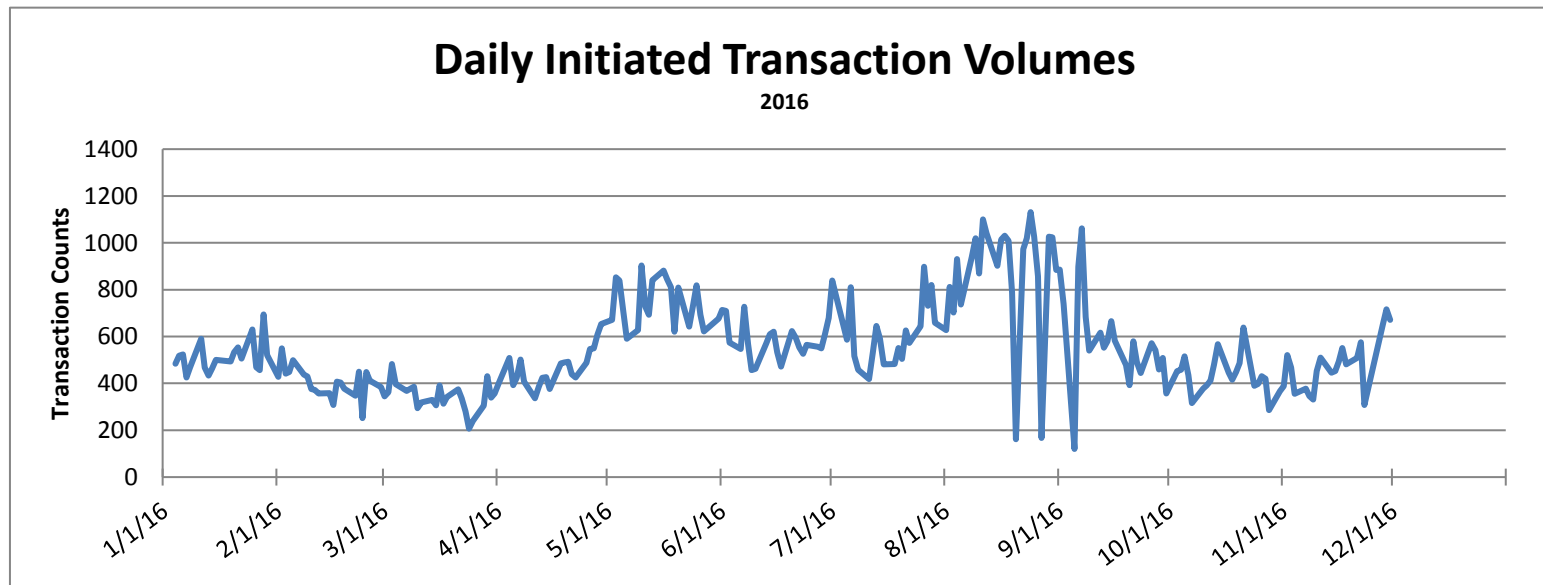
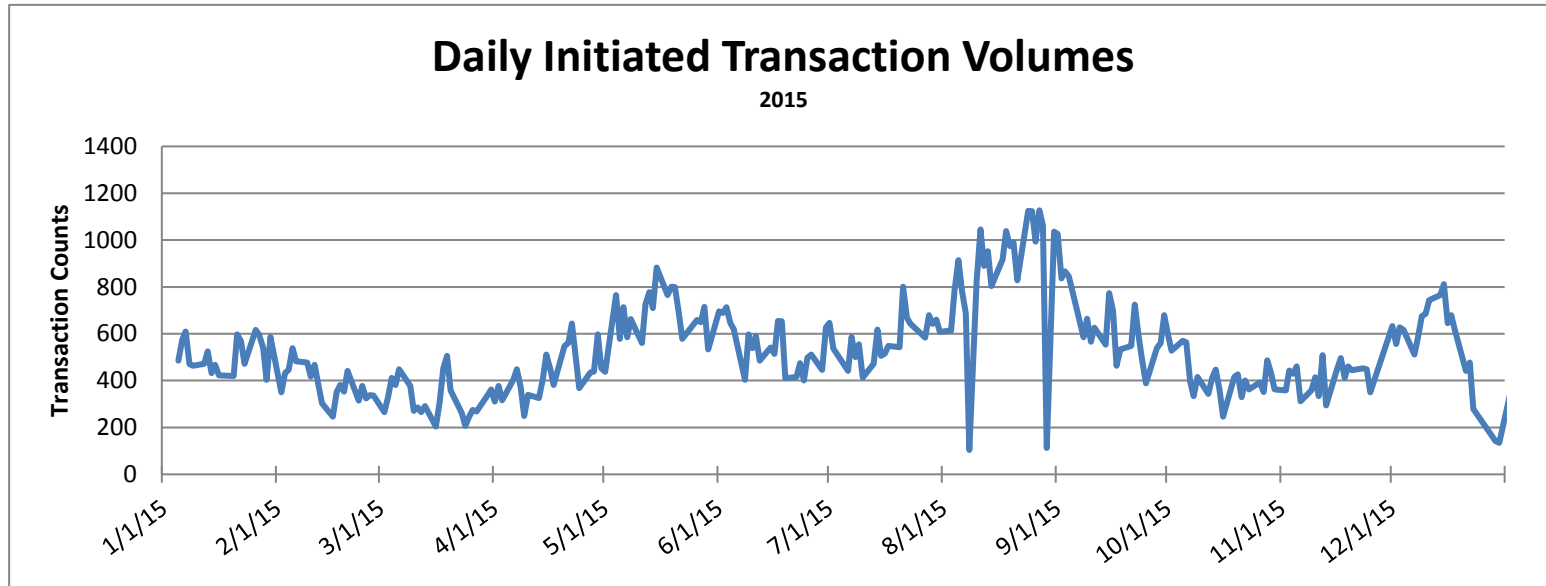
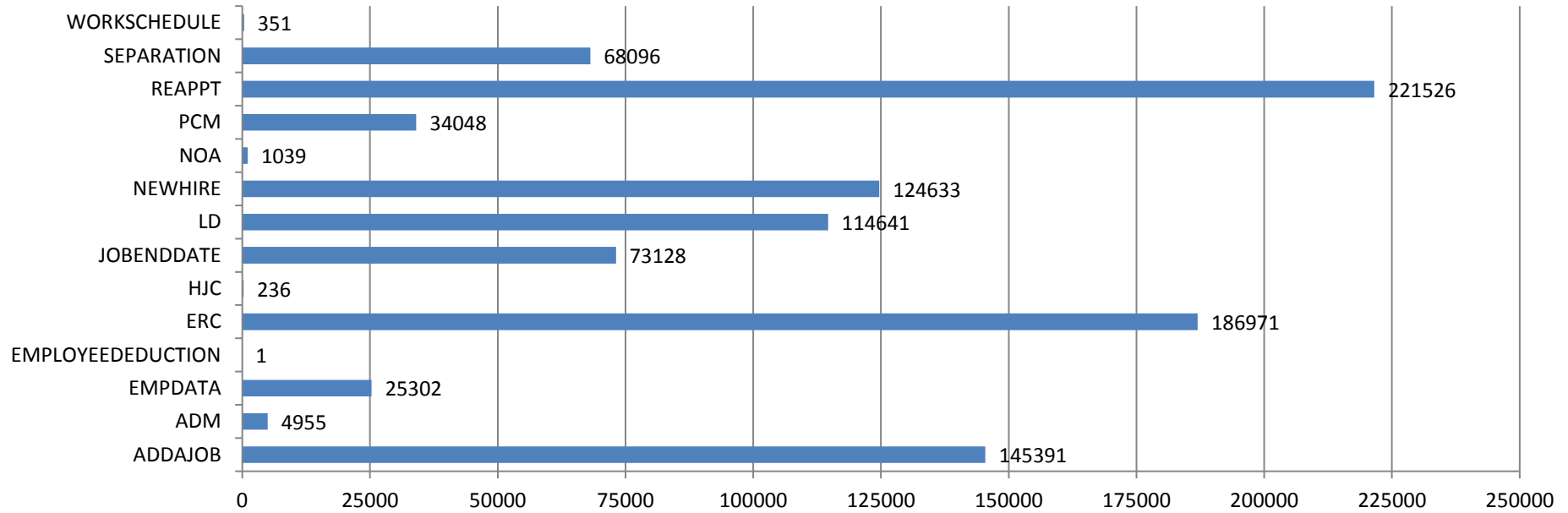


# HR Front End Metrics - As of 11/30/2016



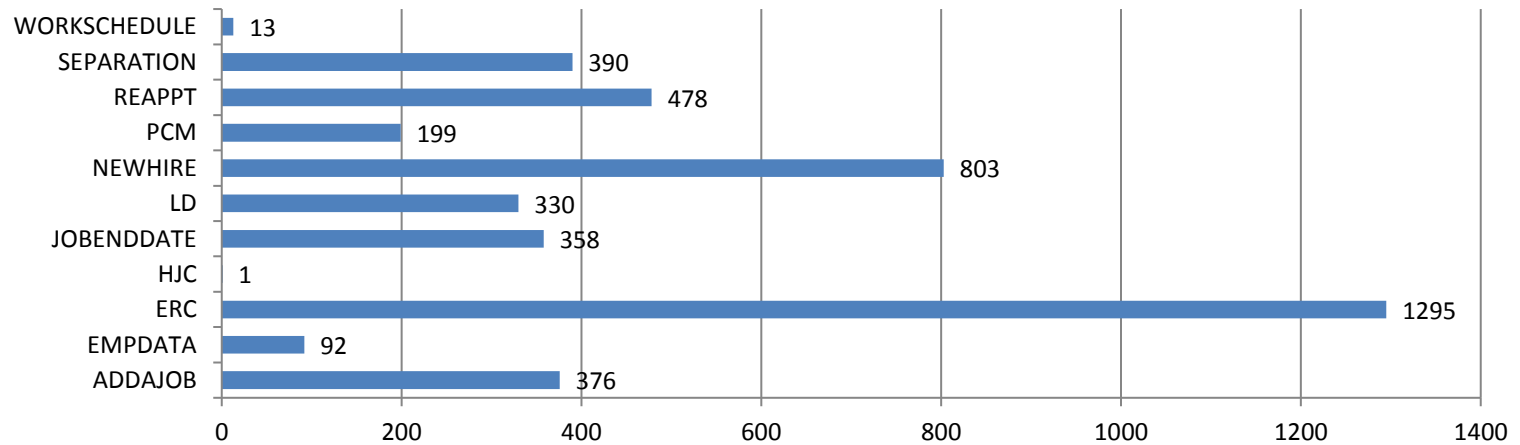
# Completed Transactions

Feb 22, 2009 - Nov 30, 2016  
1,000,318 Transactions

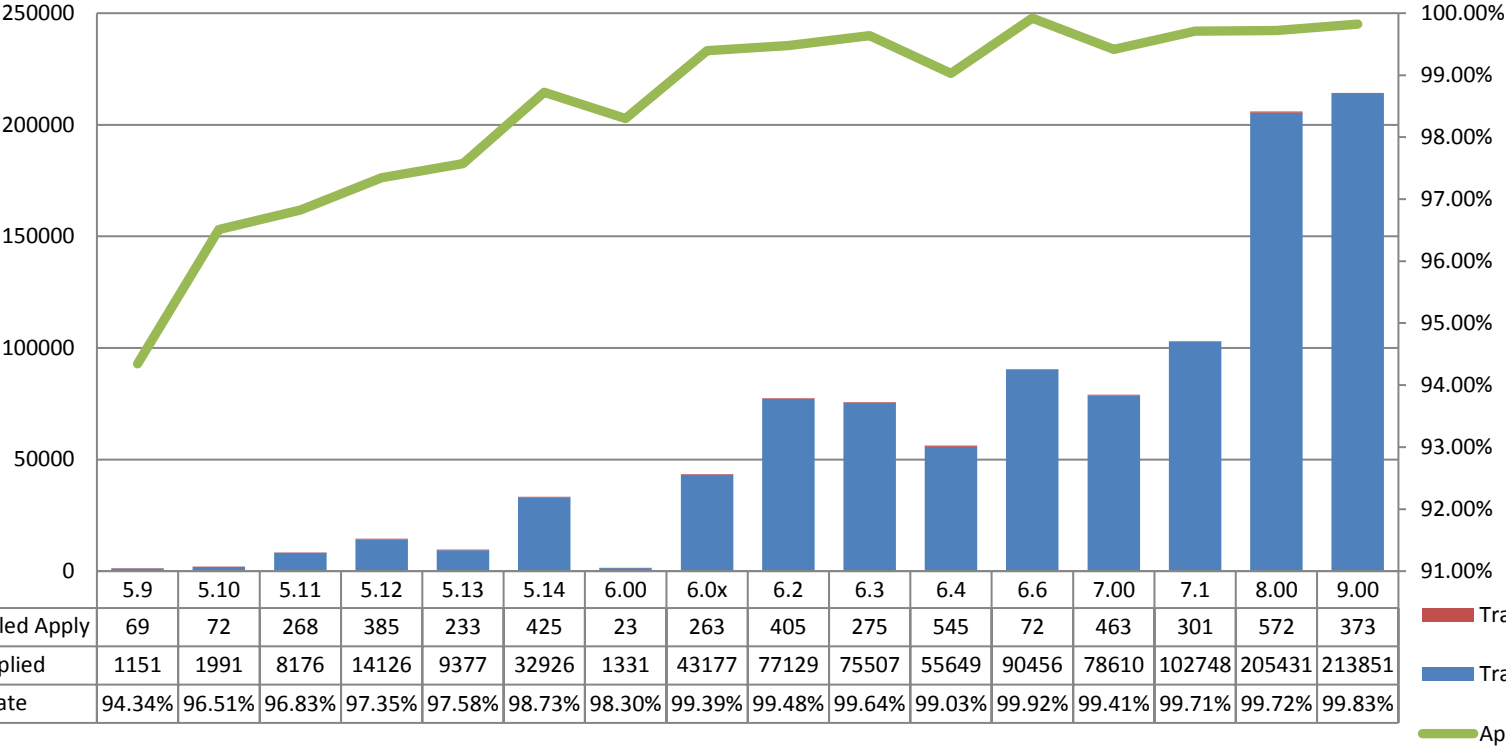


# Failed Transactions by Type

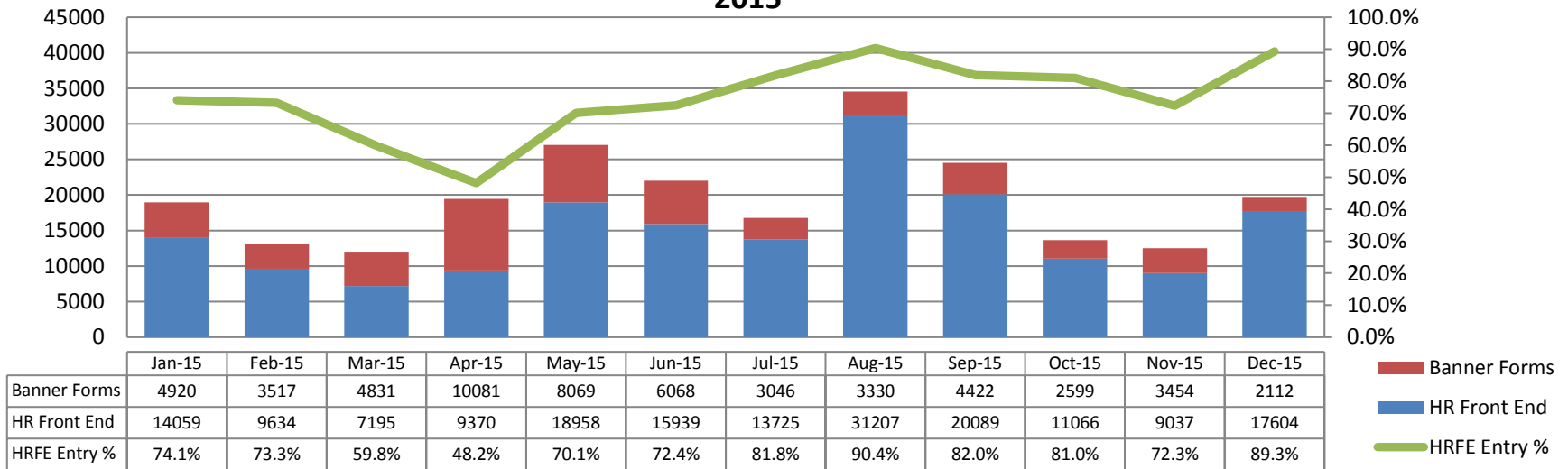
Feb 22, 2009 - Nov 30, 2016  
4,335 Transactions



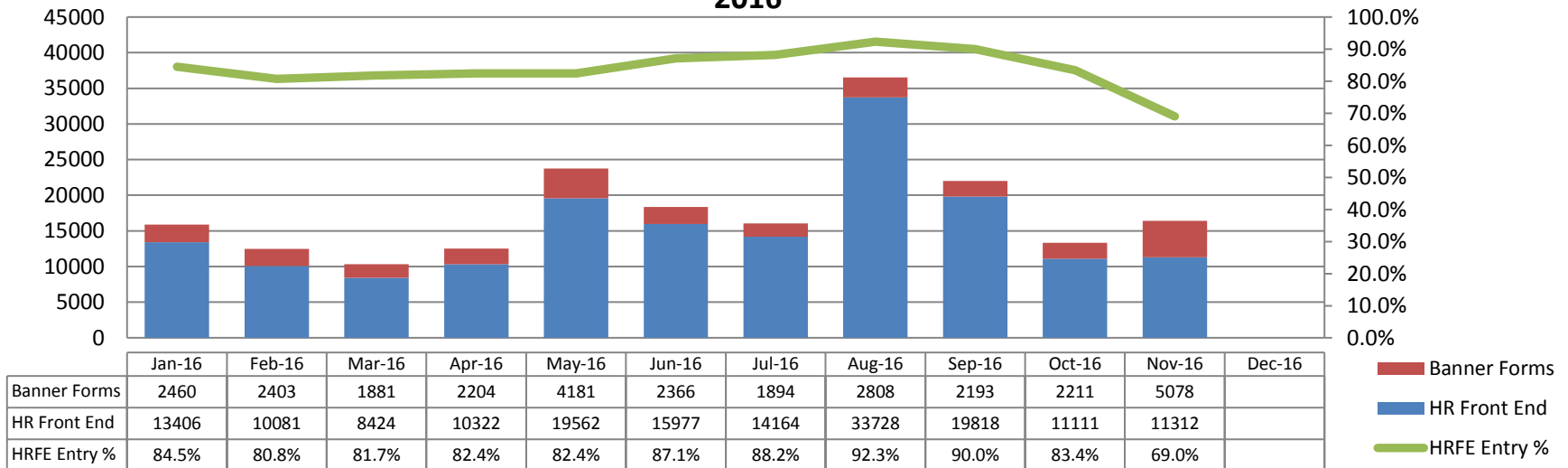
### Transaction Volume/Apply Stats by Release



## Banner Forms/HR Front End - Transactions Entered 2015

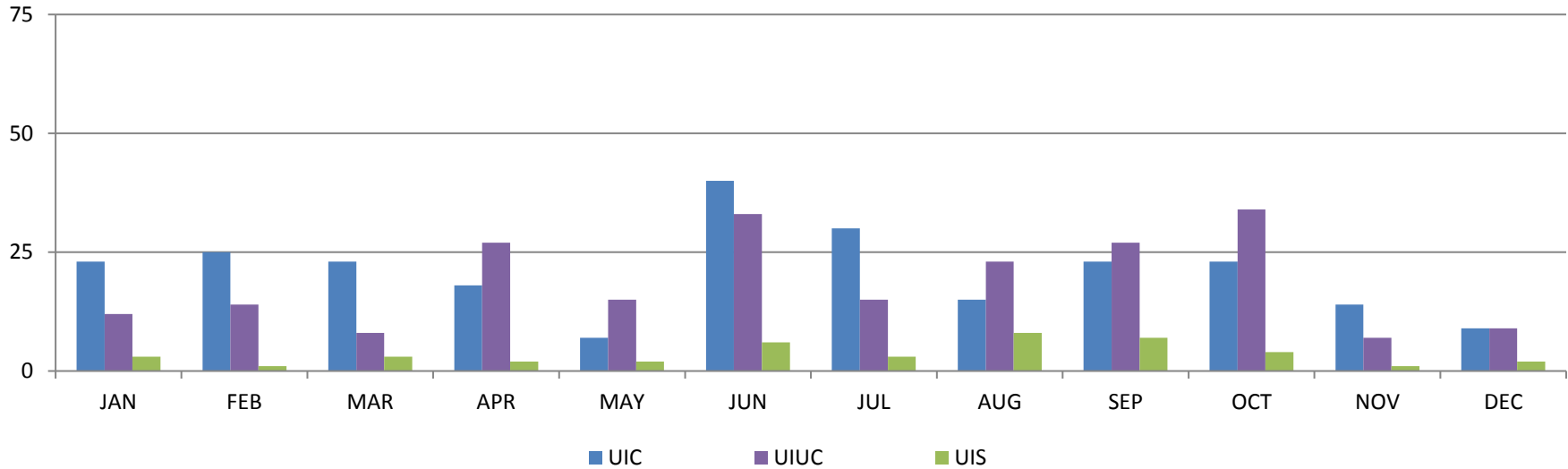


## Banner Forms/HR Front End - Transactions Entered 2016



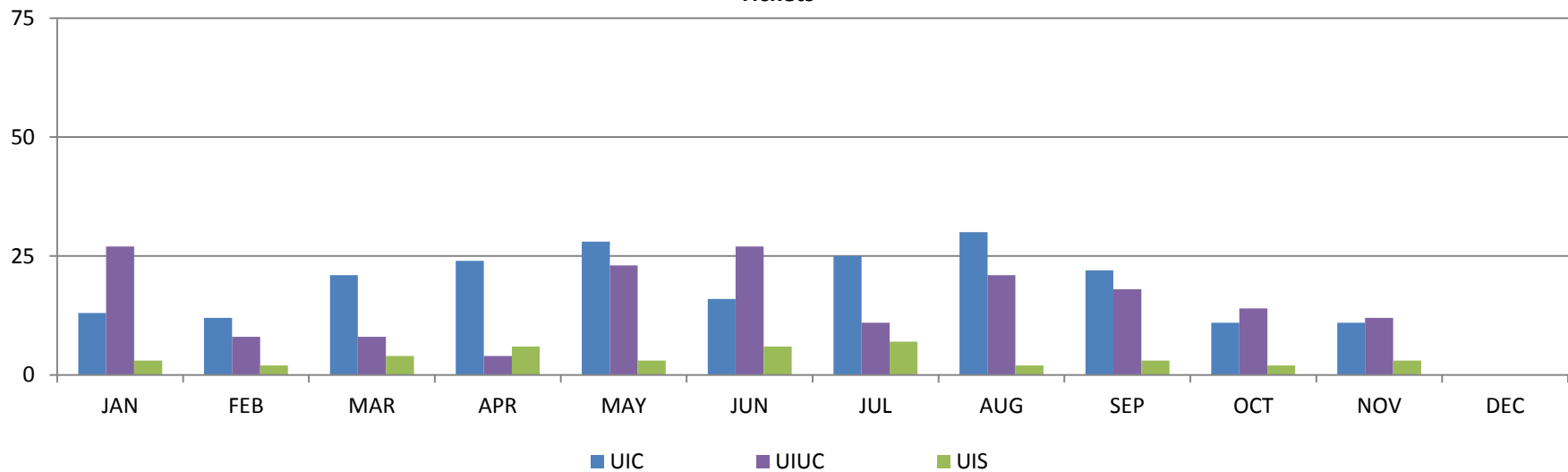
## Service Desk Tickets Created by Campus

2015  
Tickets



## Service Desk Tickets Created by Campus

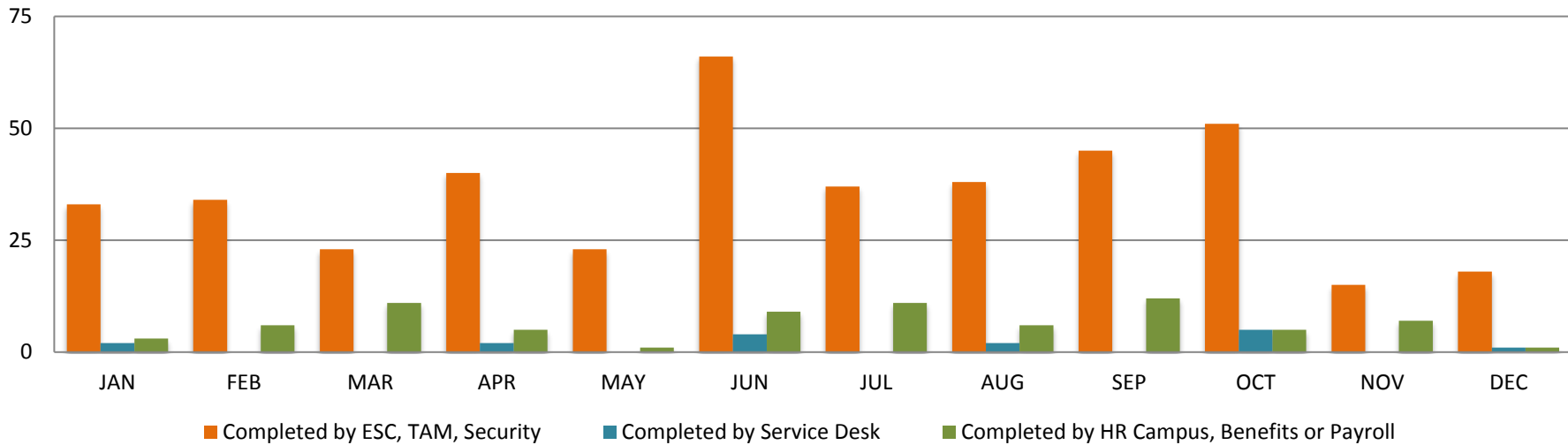
2016  
Tickets



## Production Support

2015

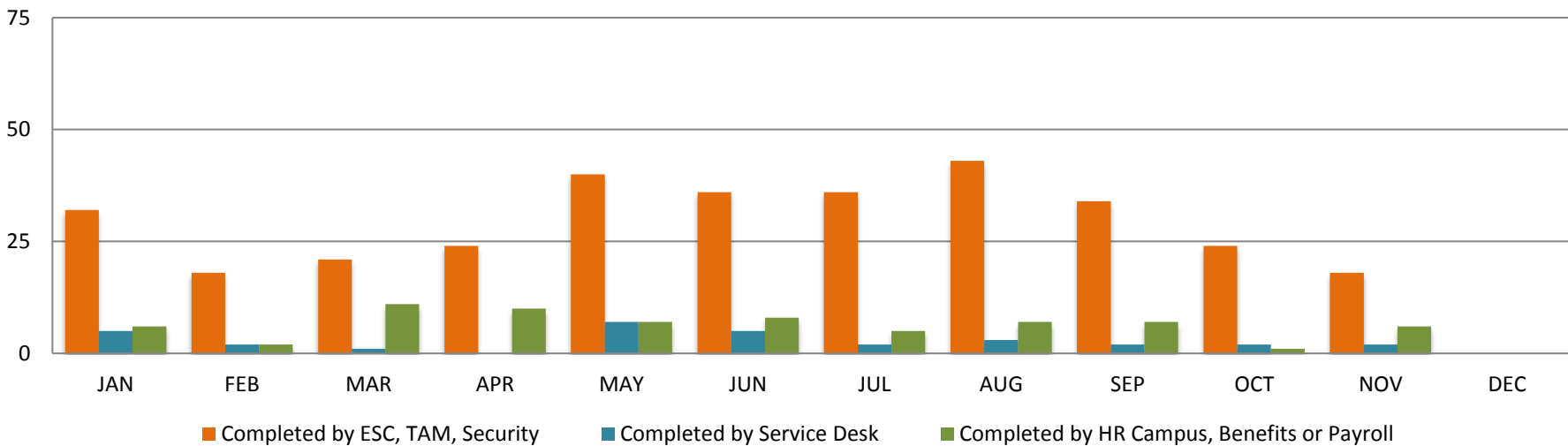
Tickets



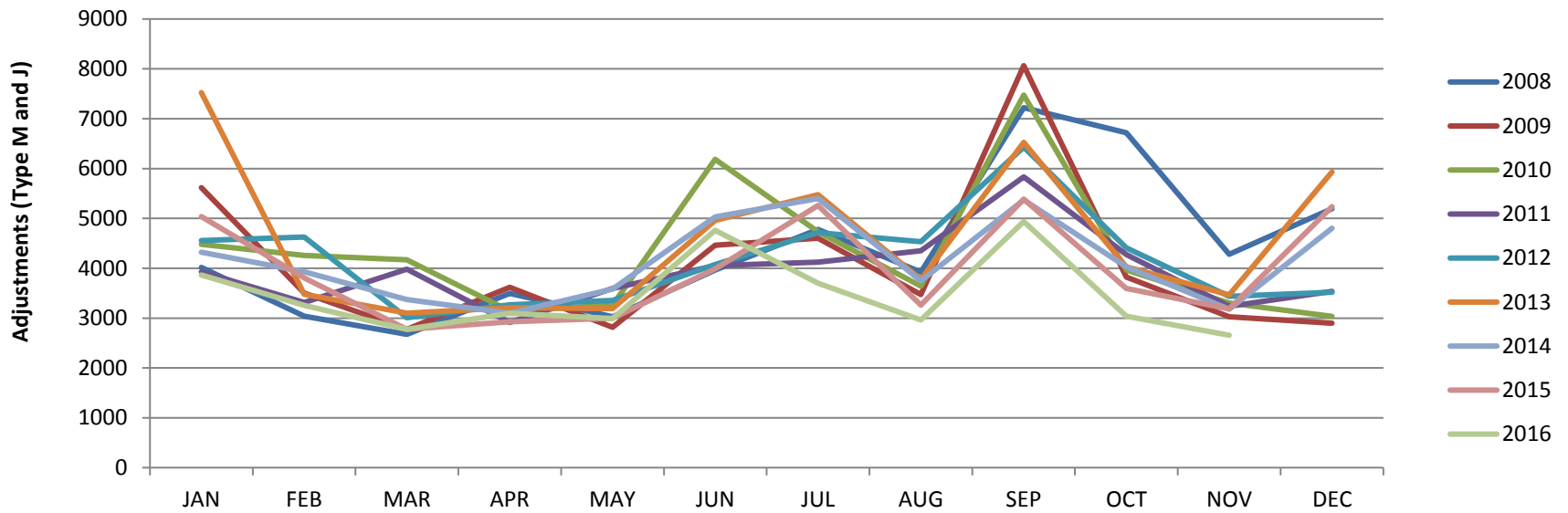
## Production Support

2016

Tickets



## Pay Adjustment Comparison



## Defects and Change Requests Entered

