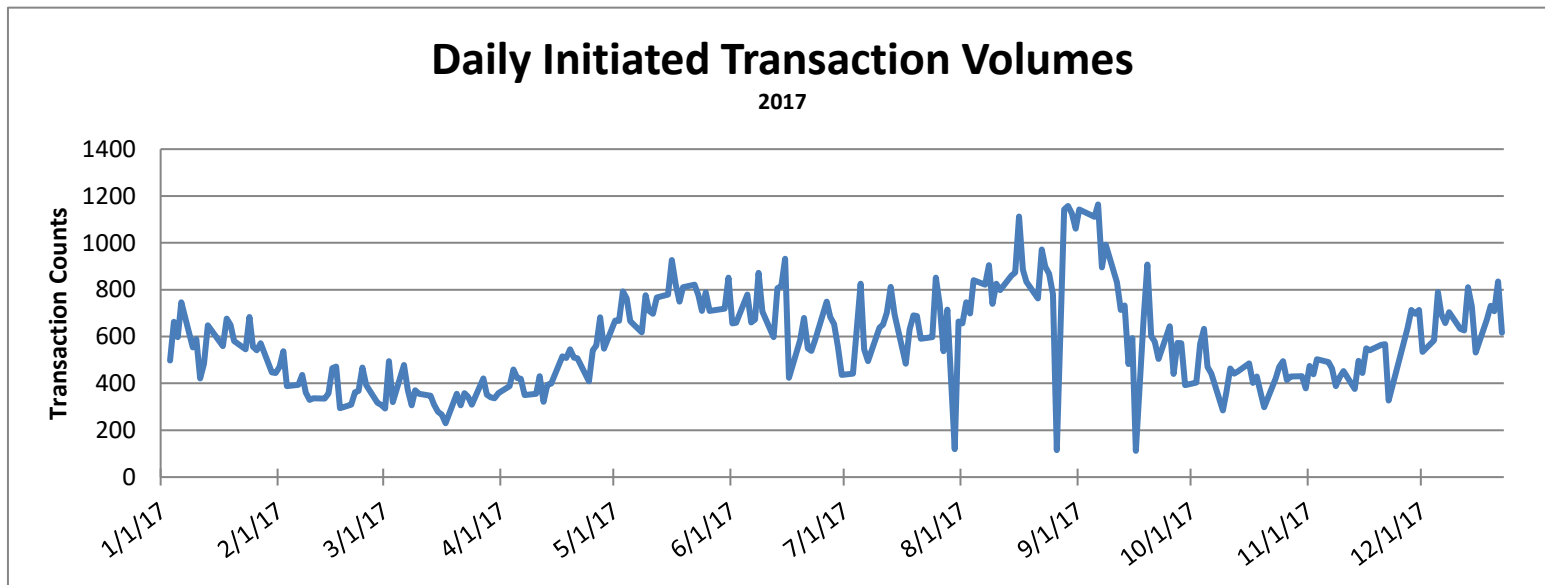
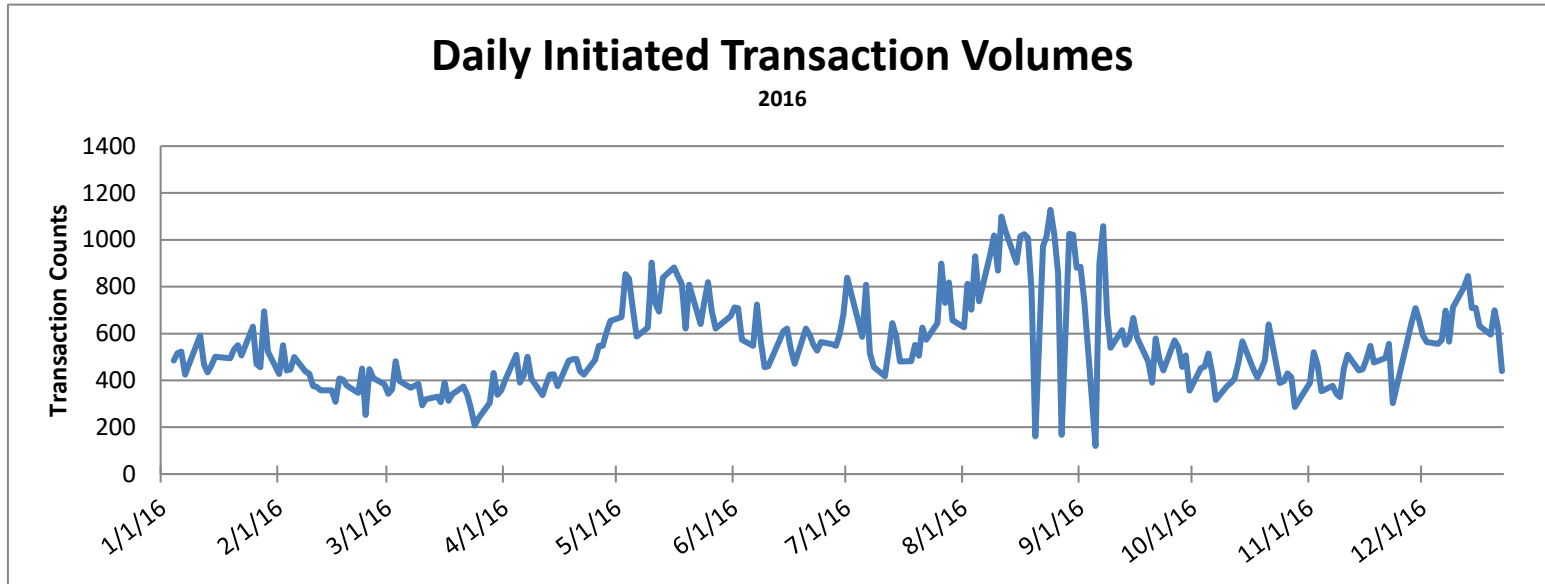


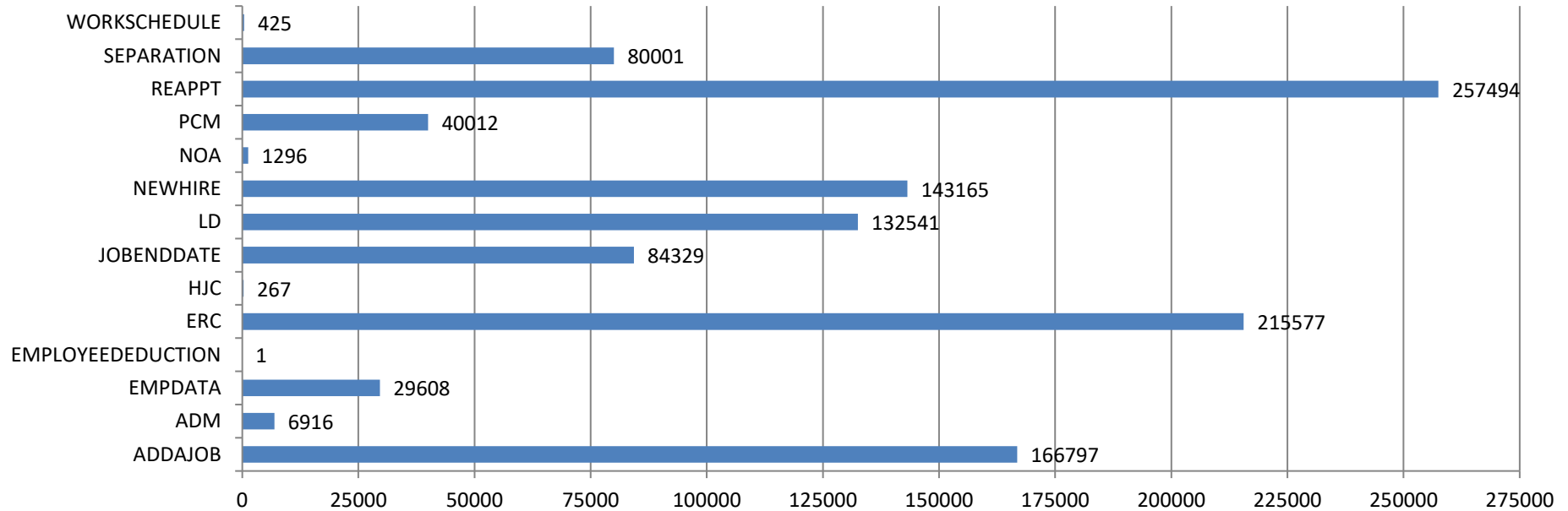
HR Front End Metrics - As of 12/31/2017



Completed Transactions

Feb 22, 2009 - Dec 31, 2017

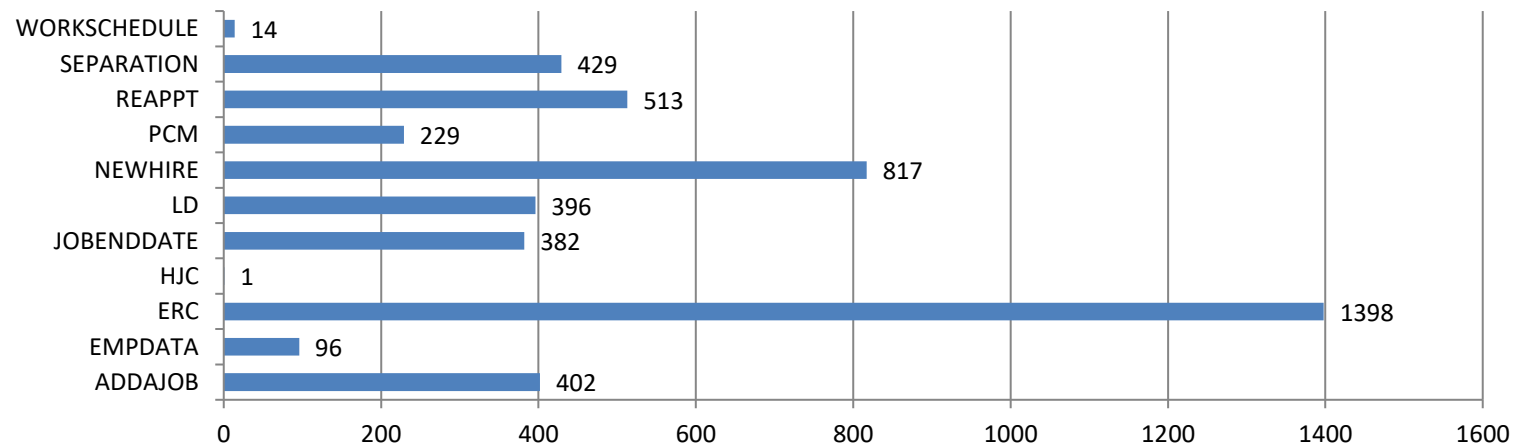
1,158,429 Transactions



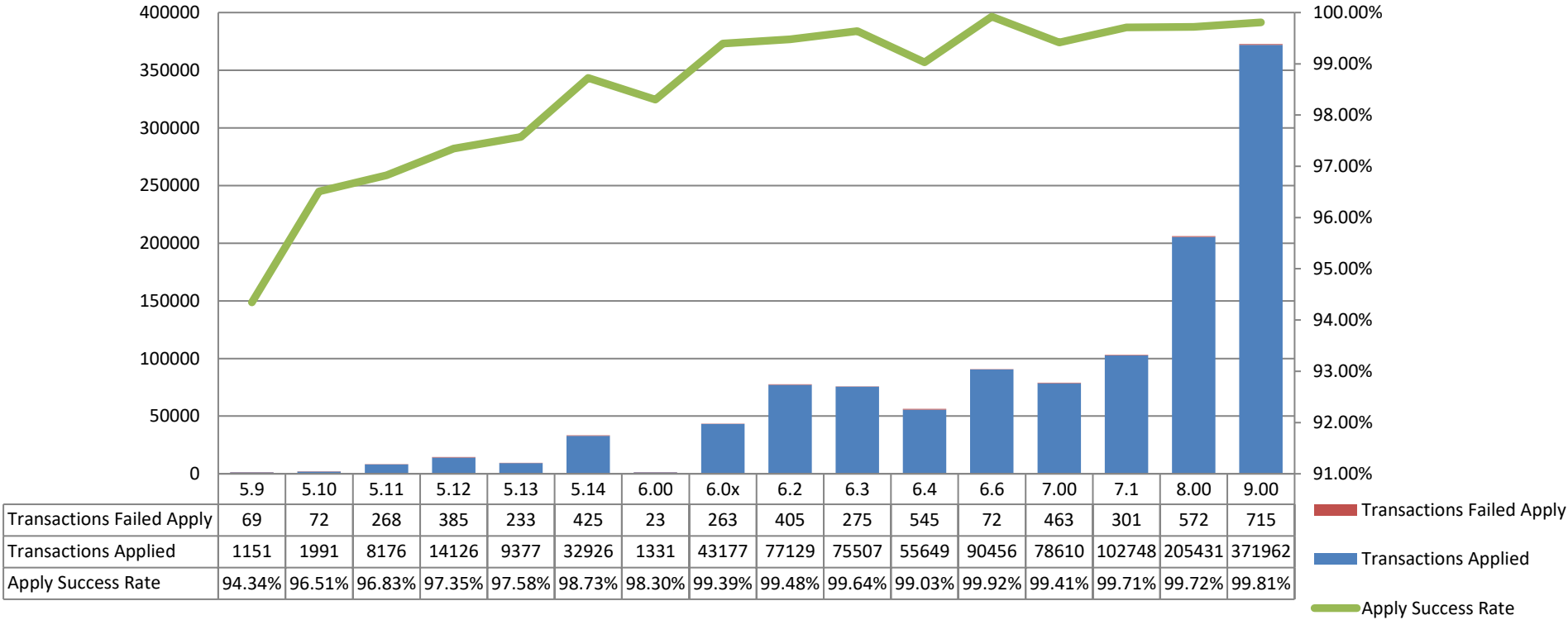
Failed Transactions by Type

Feb 22, 2009 - Dec 31, 2017

4,677 Transactions

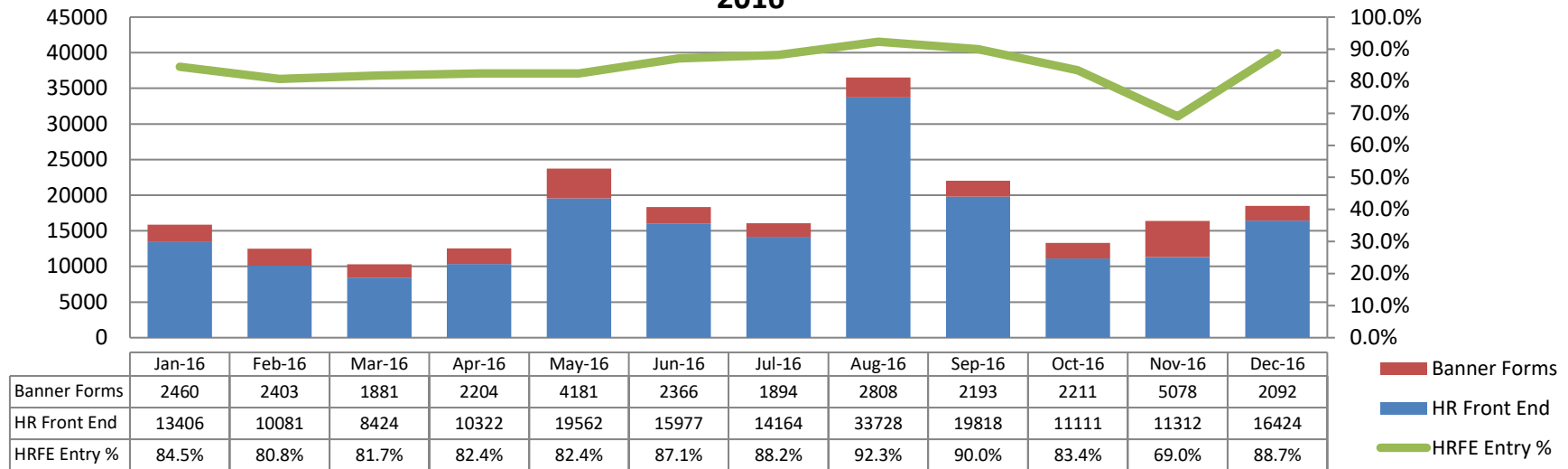


Transaction Volume/Apply Stats by Release



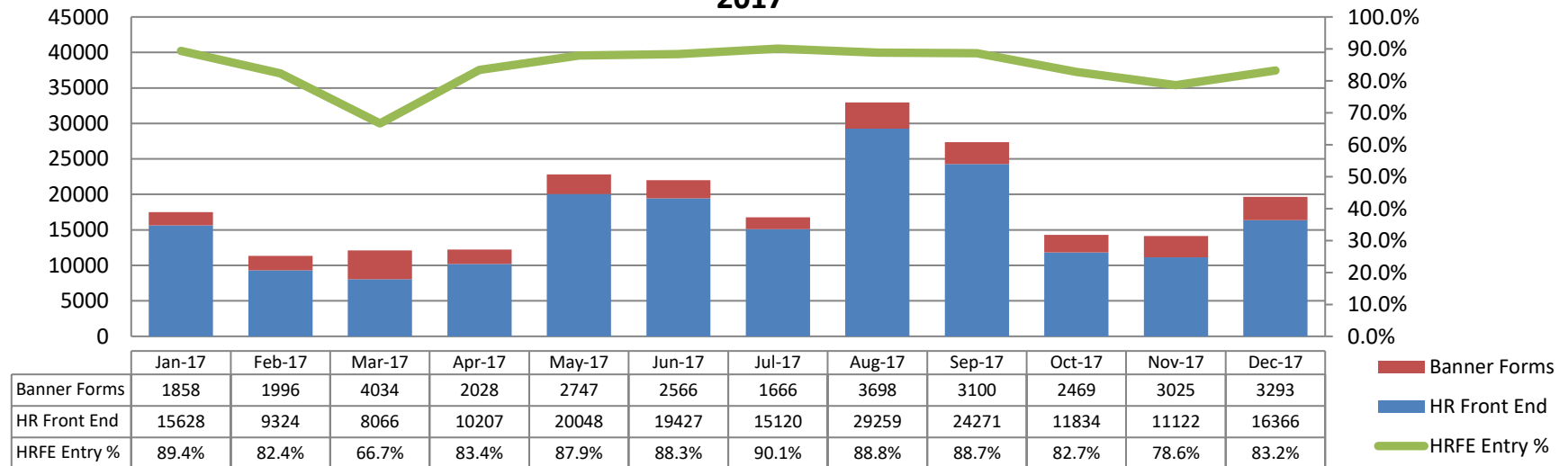
Banner Forms/HR Front End - Transactions Entered

2016



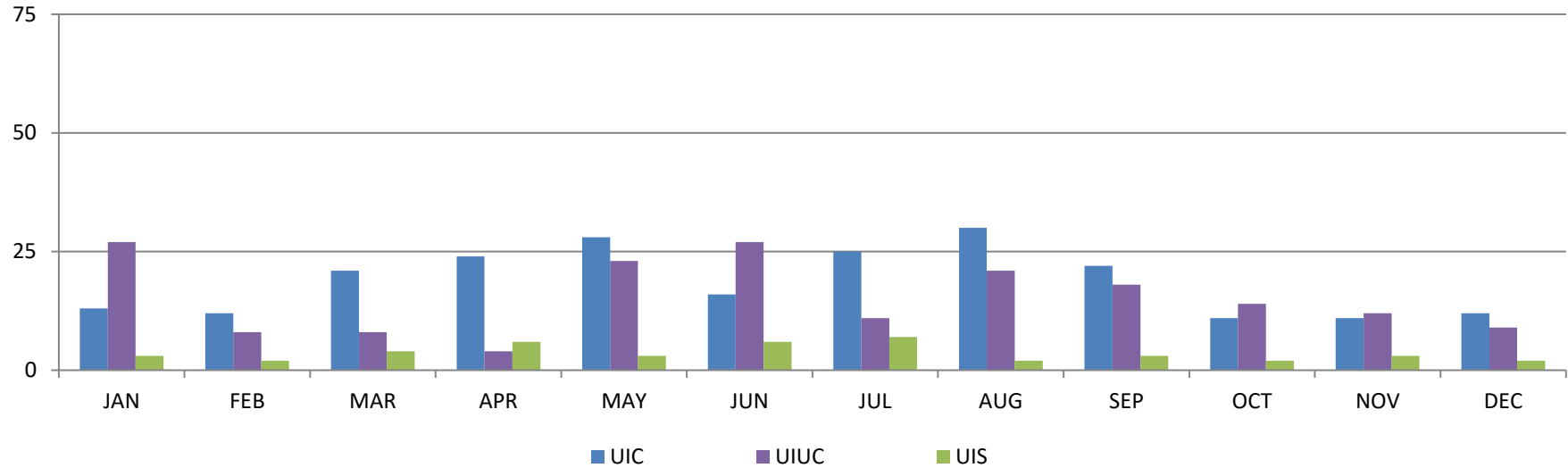
Banner Forms/HR Front End - Transactions Entered

2017



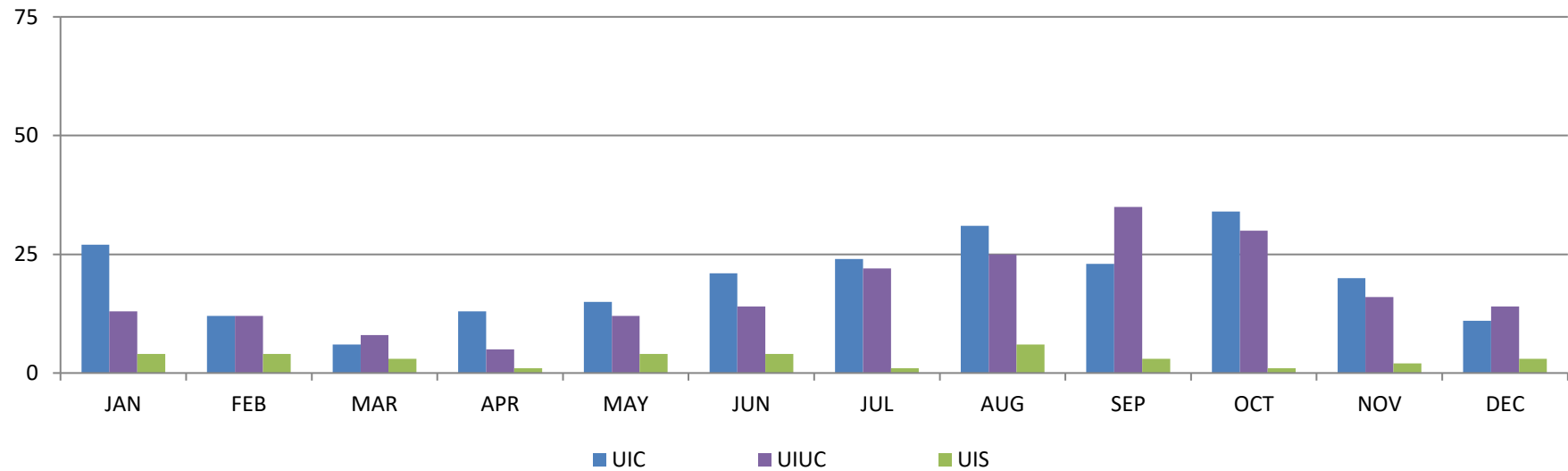
Service Desk Tickets Created by Campus

2016
Tickets



Service Desk Tickets Created by Campus

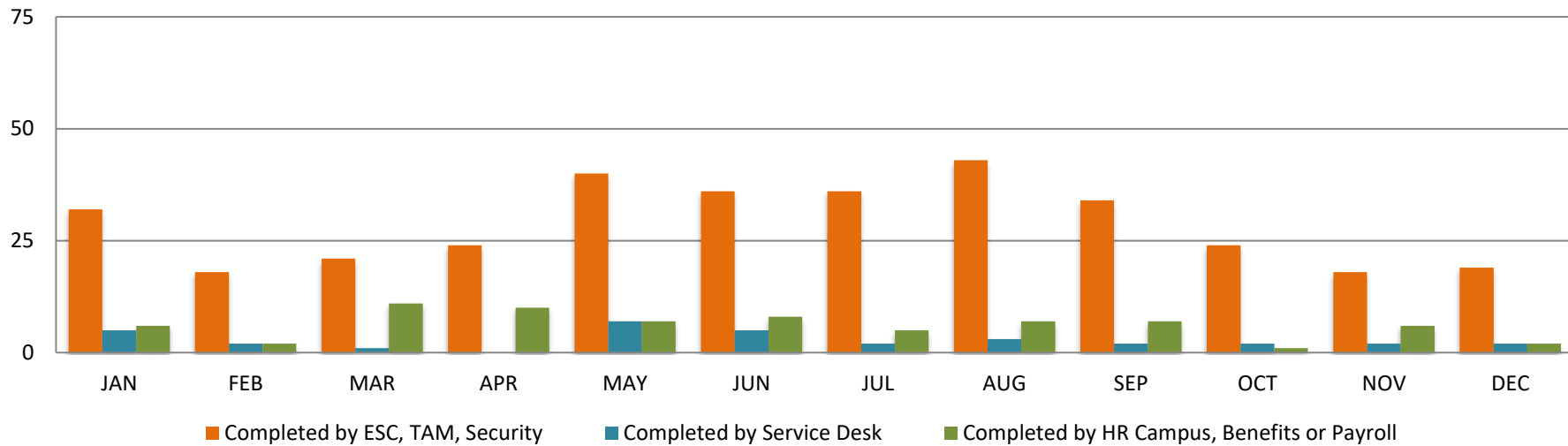
2017
Tickets



Production Support

2016

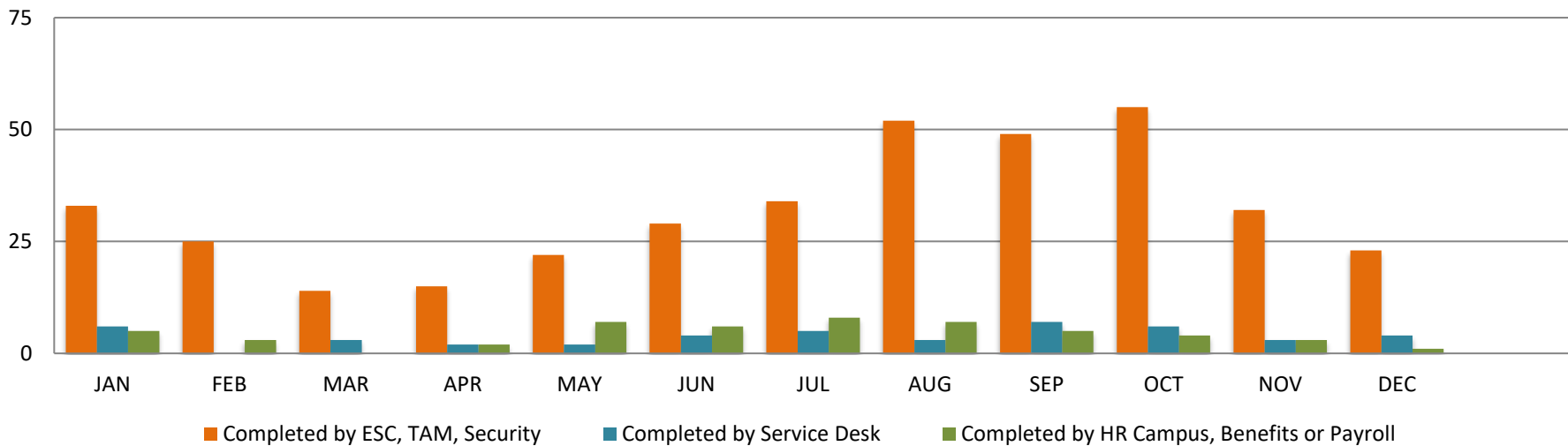
Tickets



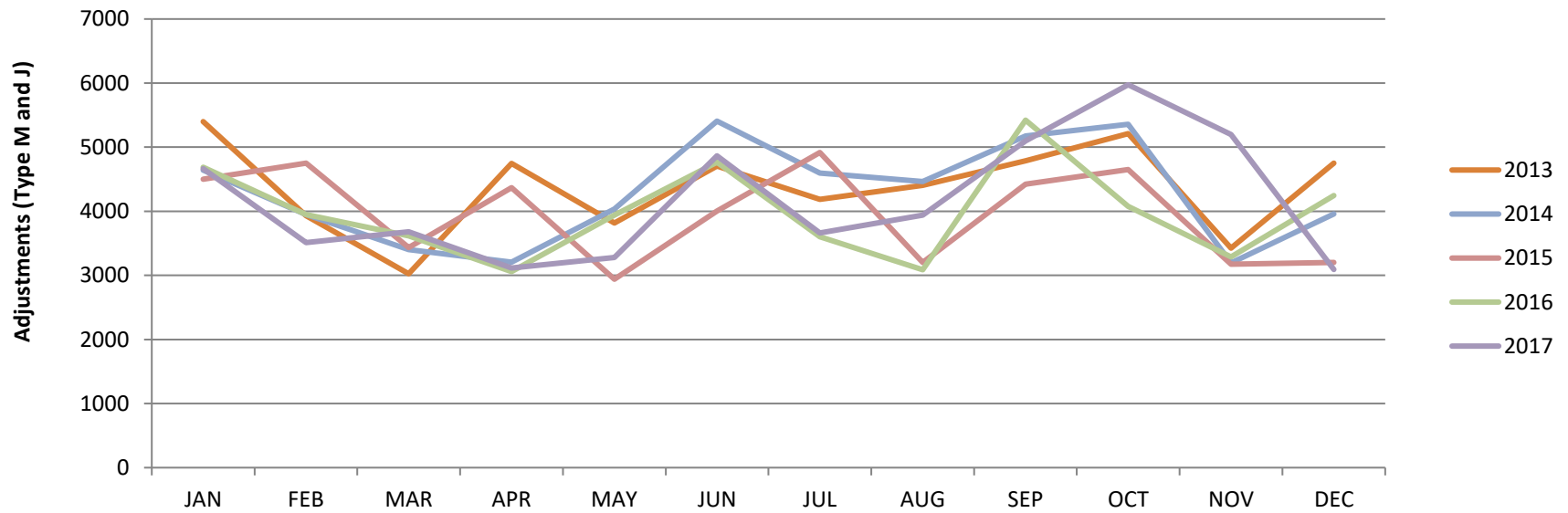
Production Support

2017

Tickets



Pay Adjustment Comparison



Defects and Change Requests Entered

