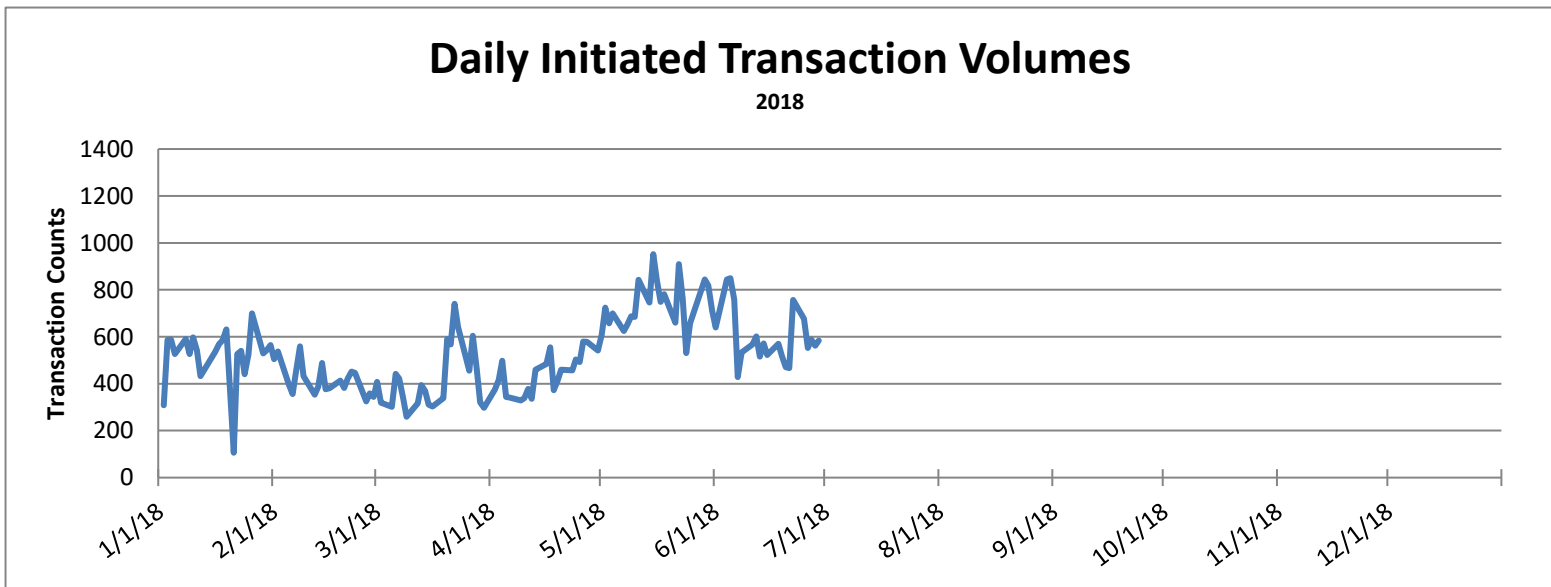
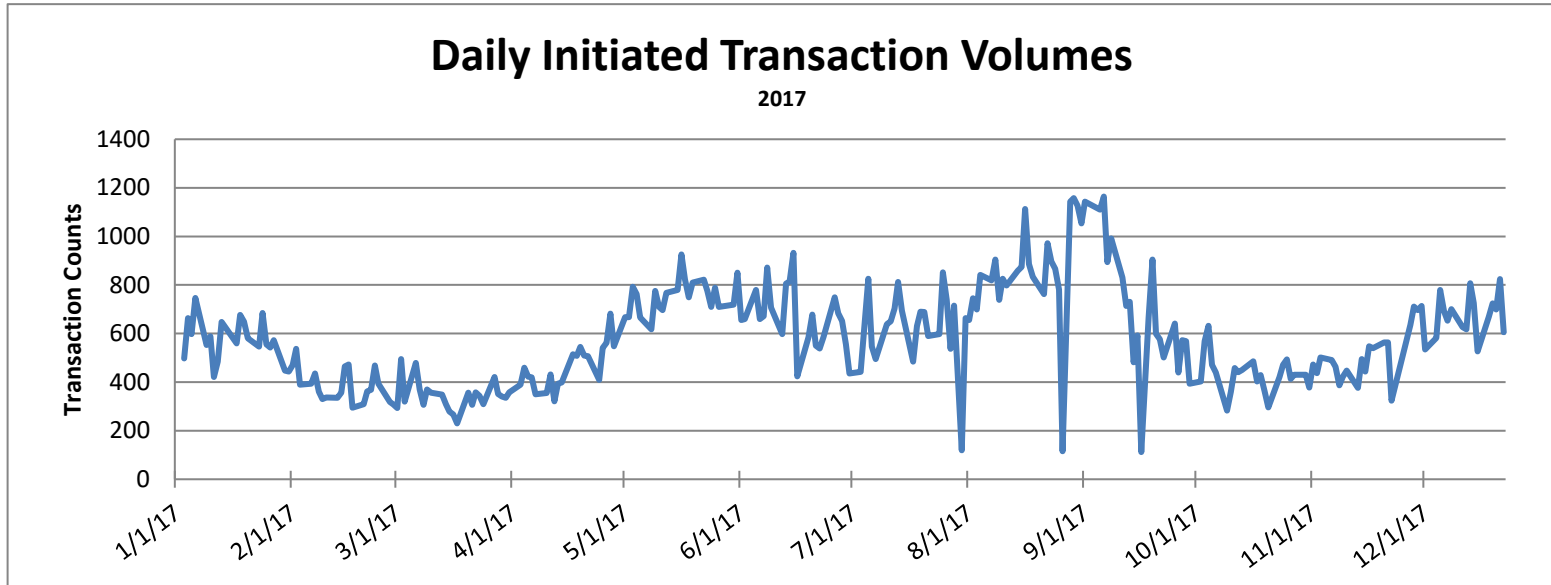


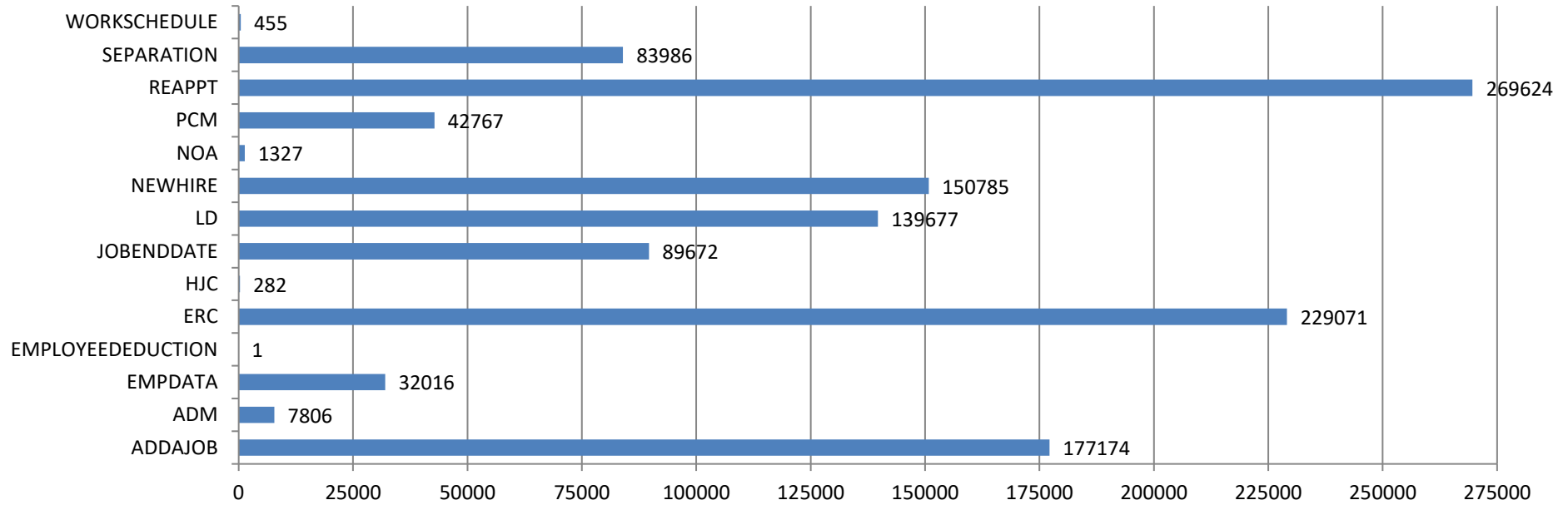
HR Front End Metrics - As of 6/30/2018



Completed Transactions

Feb 22, 2009 - June 30, 2018

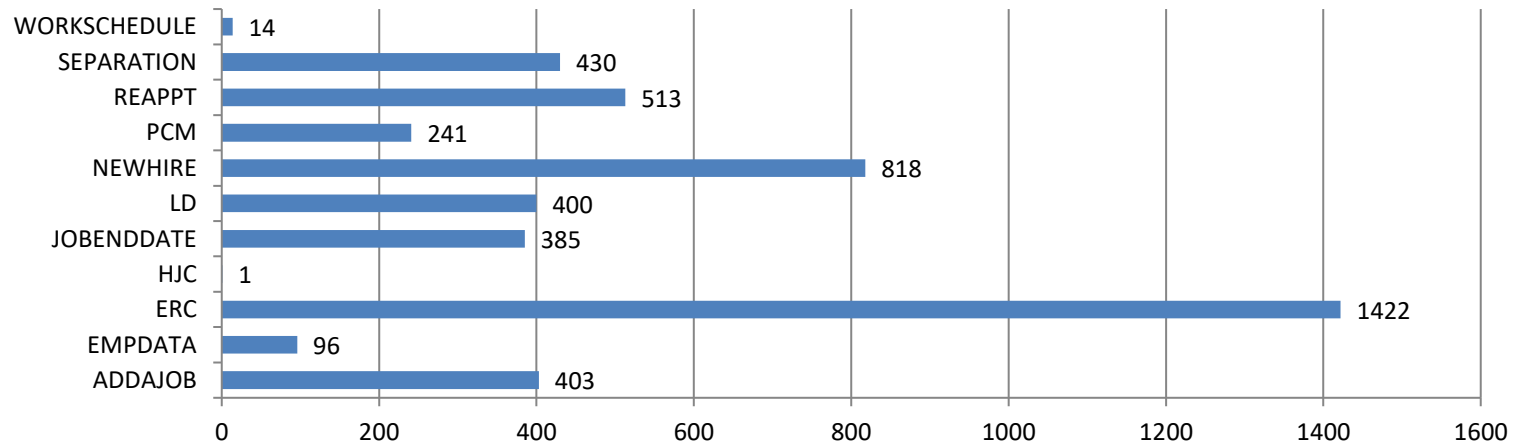
1,224,643 Transactions



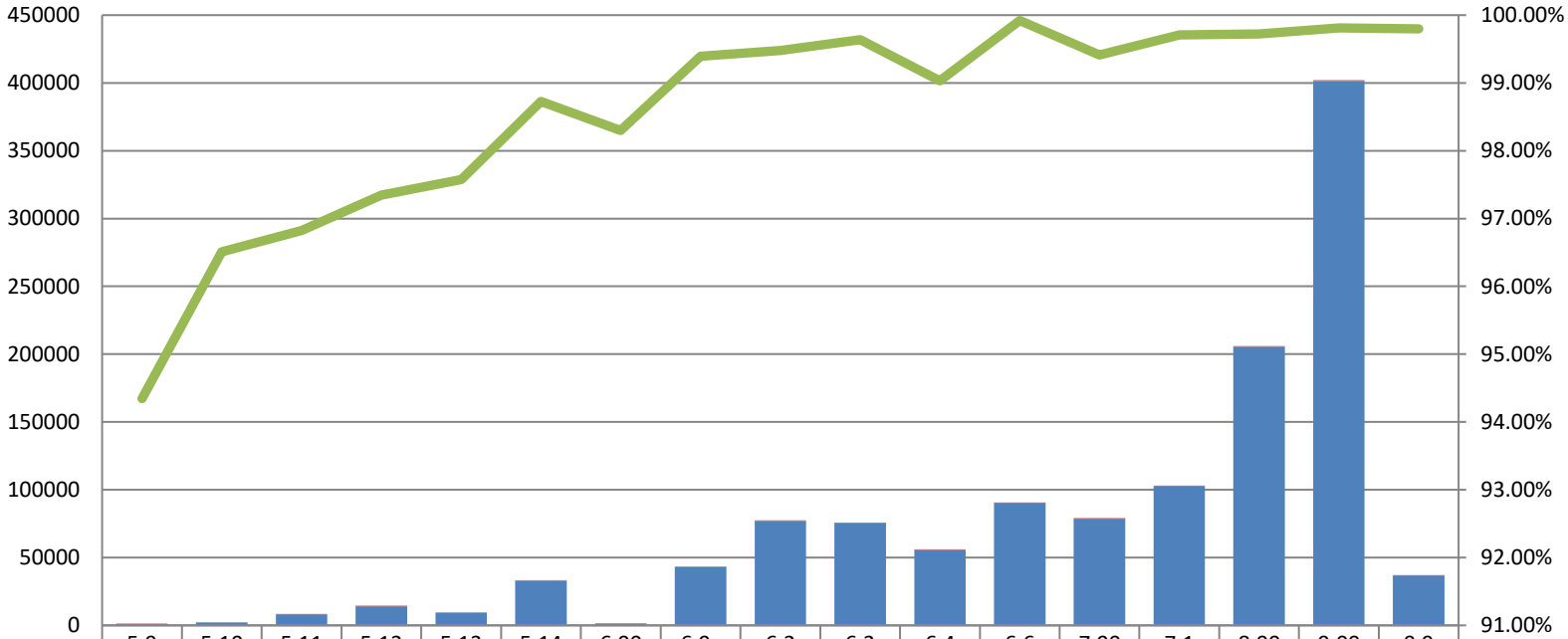
Failed Transactions by Type

Feb 22, 2009 - June 30, 2018

4,757 Transactions



Transaction Volume/Apply Stats by Release

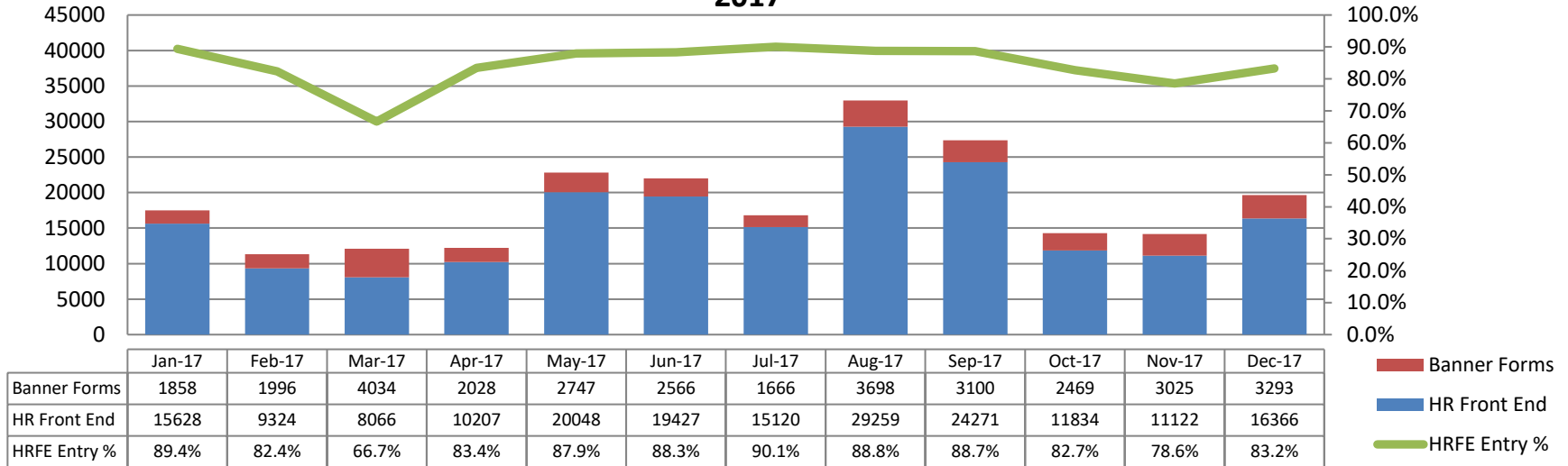


	5.9	5.10	5.11	5.12	5.13	5.14	6.00	6.0x	6.2	6.3	6.4	6.6	7.00	7.1	8.00	9.00	9.9
Transactions Failed Apply	69	72	268	385	233	425	23	263	405	275	545	72	463	301	572	761	74
Transactions Applied	1151	1991	8176	14126	9377	32926	1331	43177	77129	75507	55649	90456	78610	102748	205431	401317	36859
Apply Success Rate	94.34%	96.51%	96.83%	97.35%	97.58%	98.73%	98.30%	99.39%	99.48%	99.64%	99.03%	99.92%	99.41%	99.71%	99.72%	99.81%	99.80%

- Transactions Failed
- Apply
- Transactions Applied
- Apply Success Rate

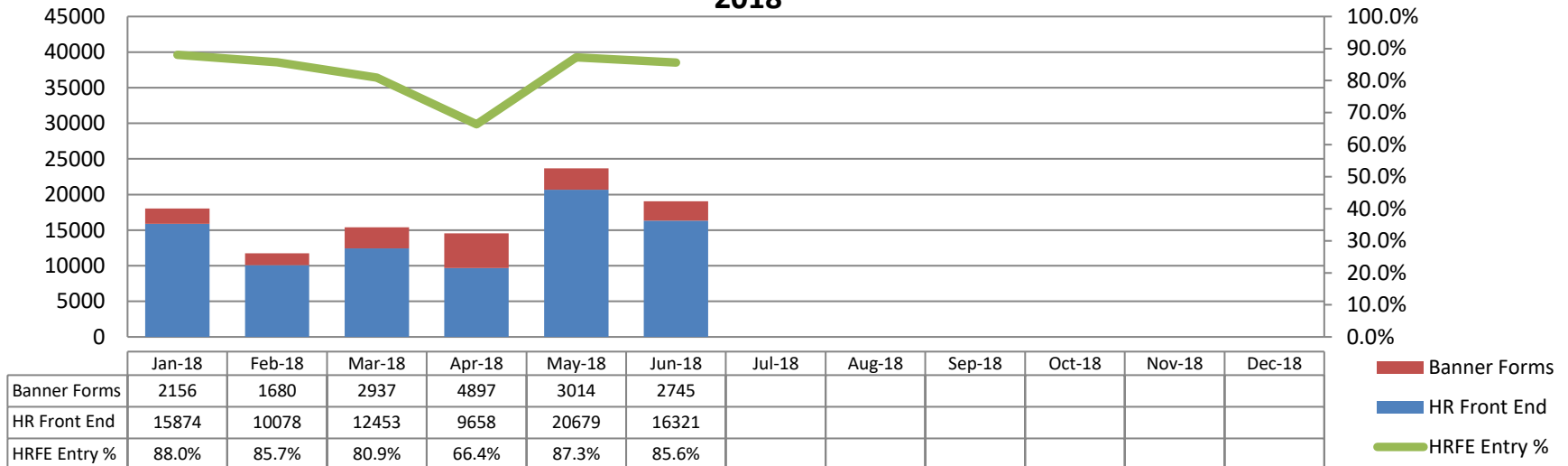
Banner Forms/HR Front End - Transactions Entered

2017



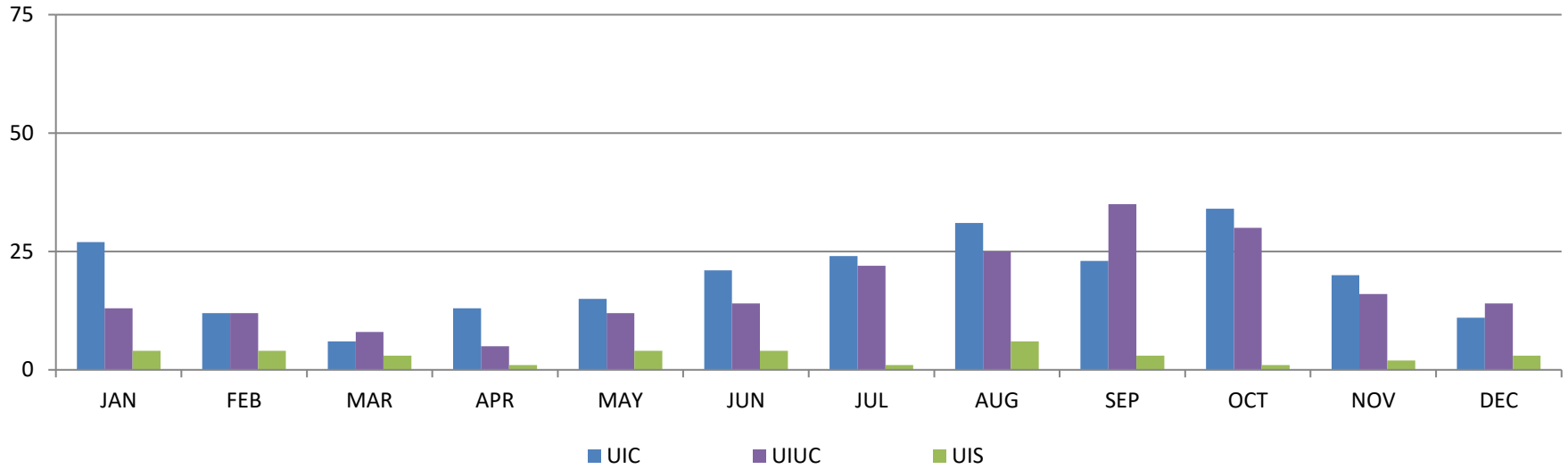
Banner Forms/HR Front End - Transactions Entered

2018



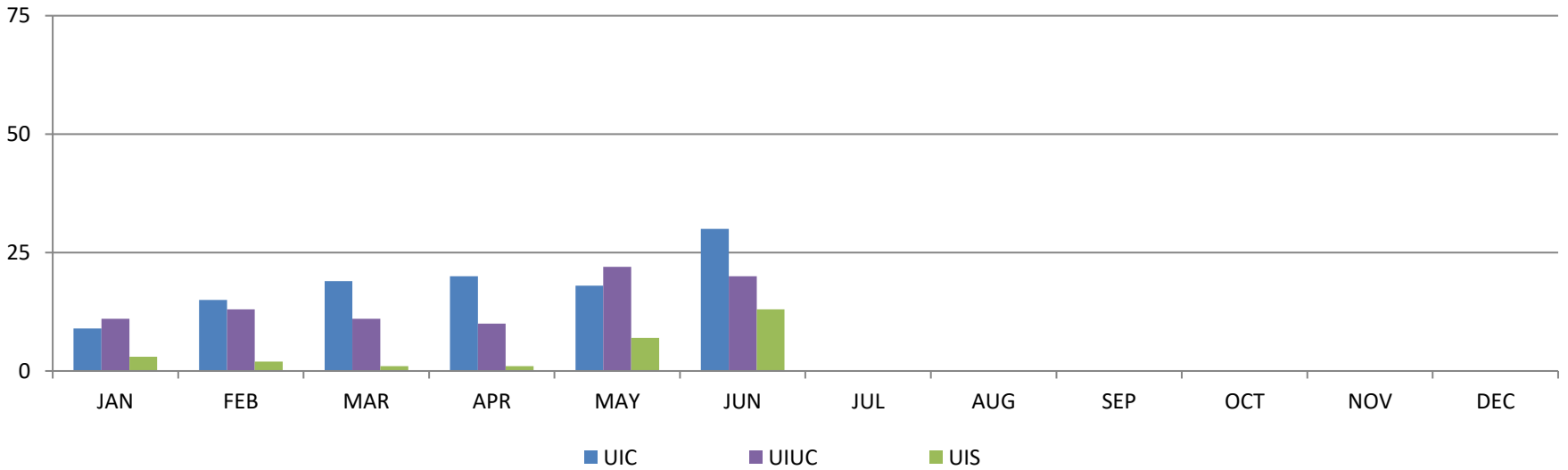
Service Desk Tickets Created by Campus

2017
Tickets



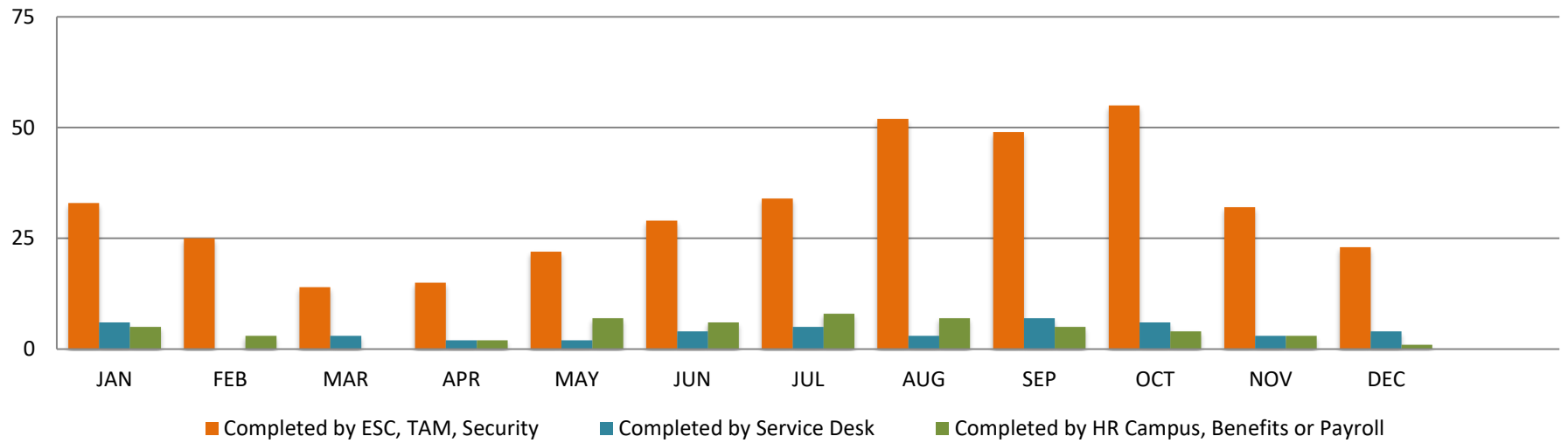
Service Desk Tickets Created by Campus

2018
Tickets



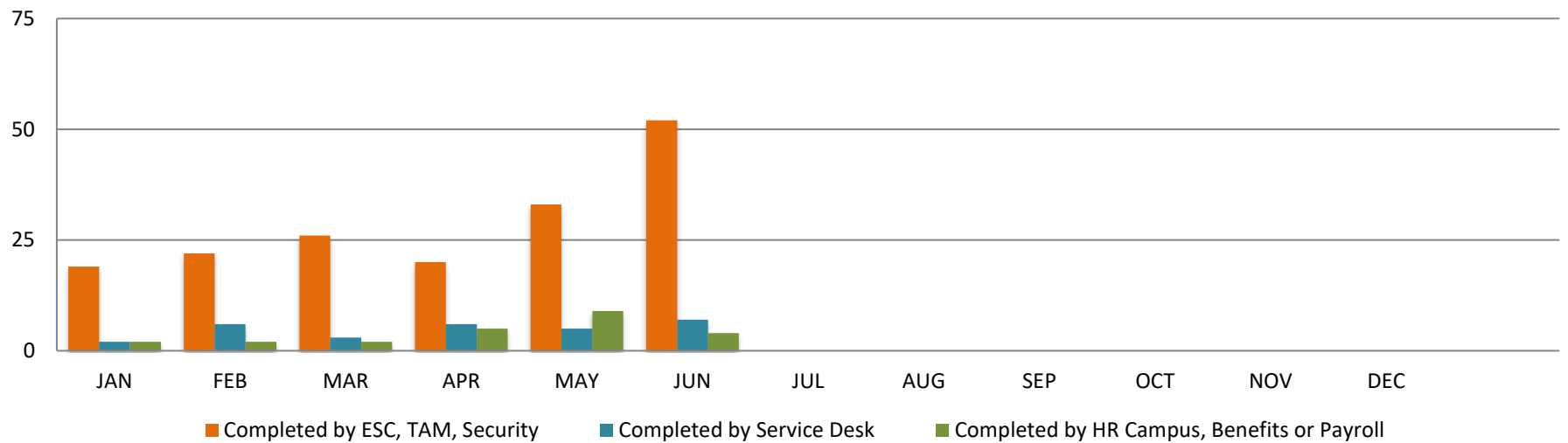
Production Support

2017
Tickets

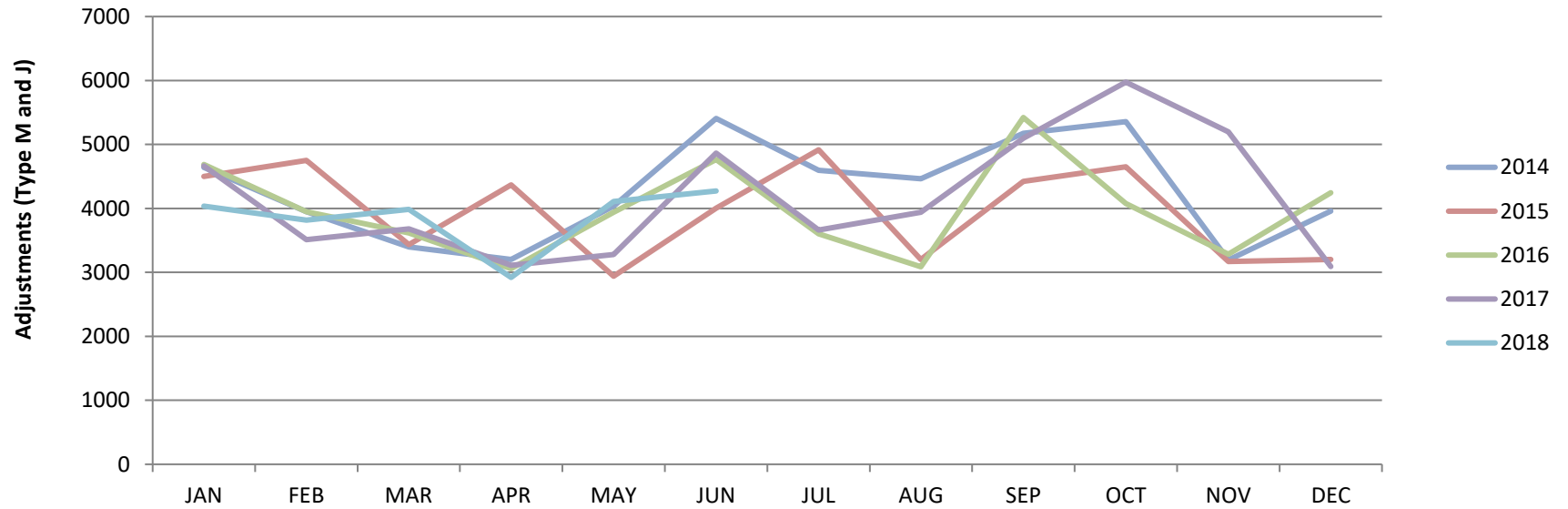


Production Support

2018
Tickets



Pay Adjustment Comparison



Defects and Change Requests Entered

