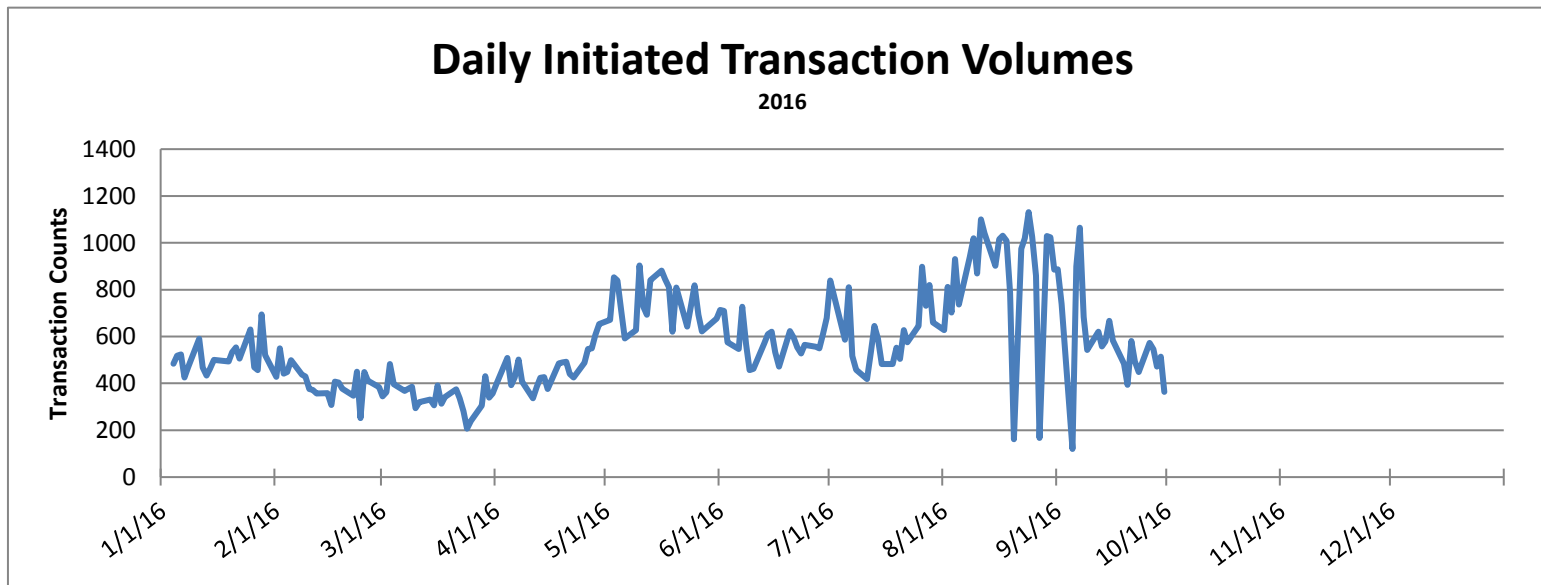
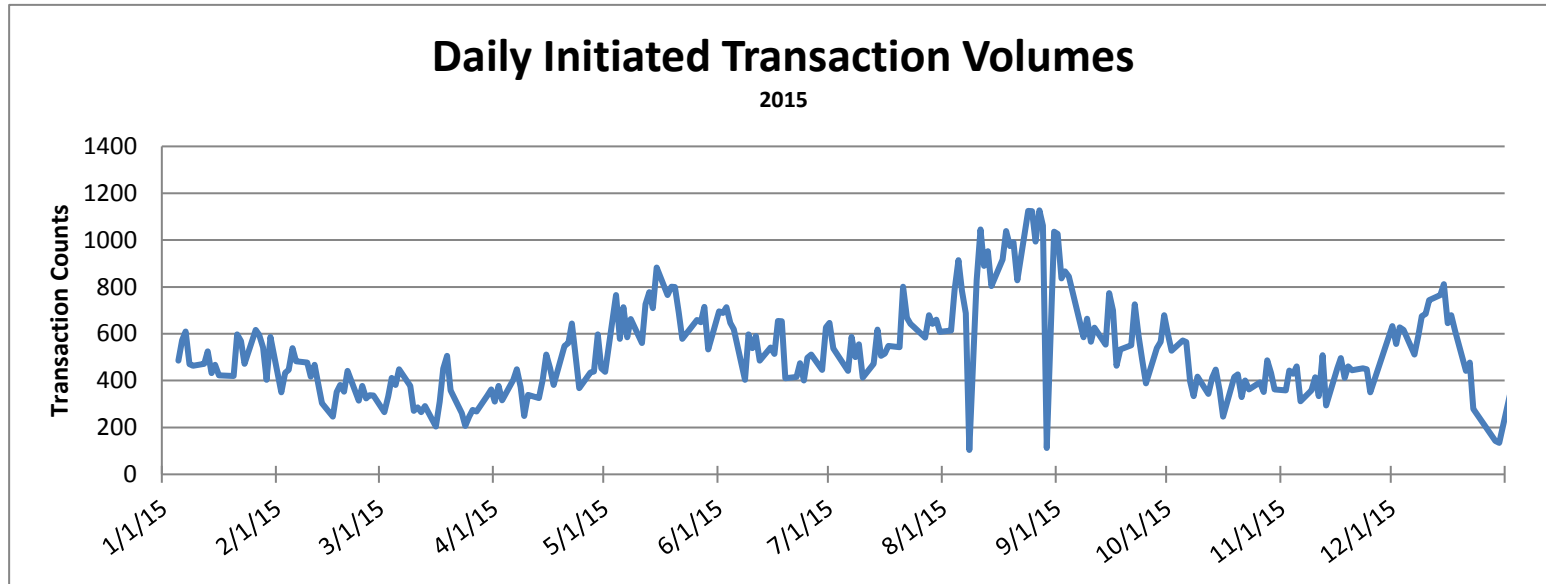
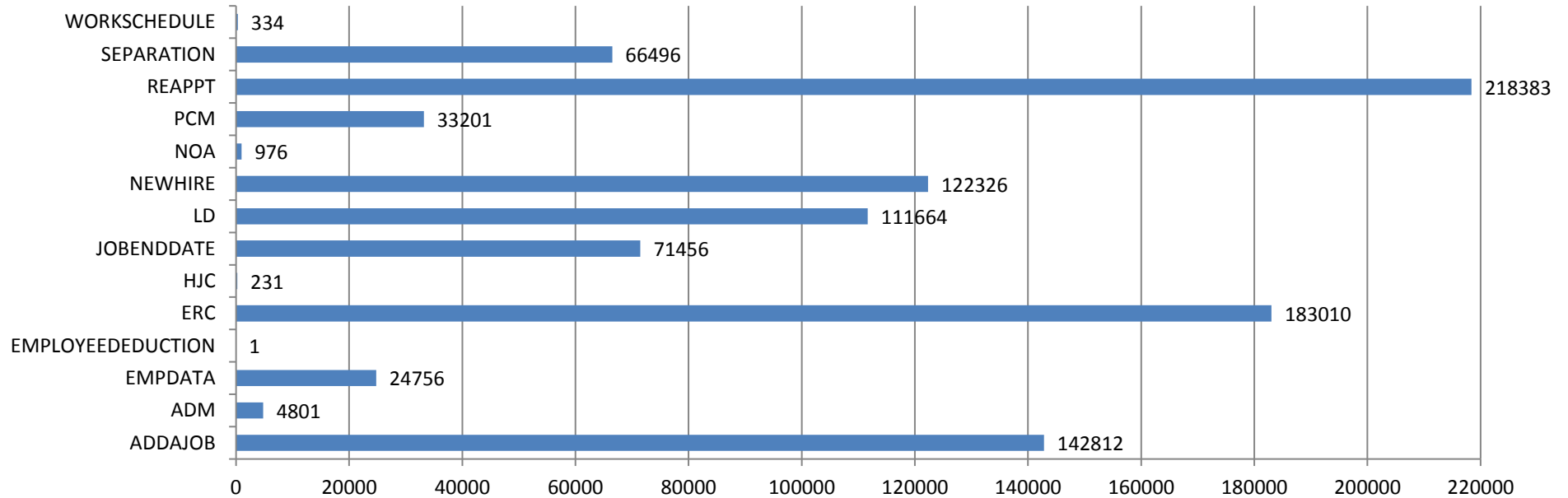


HR Front End Metrics - As of 9/30/2016



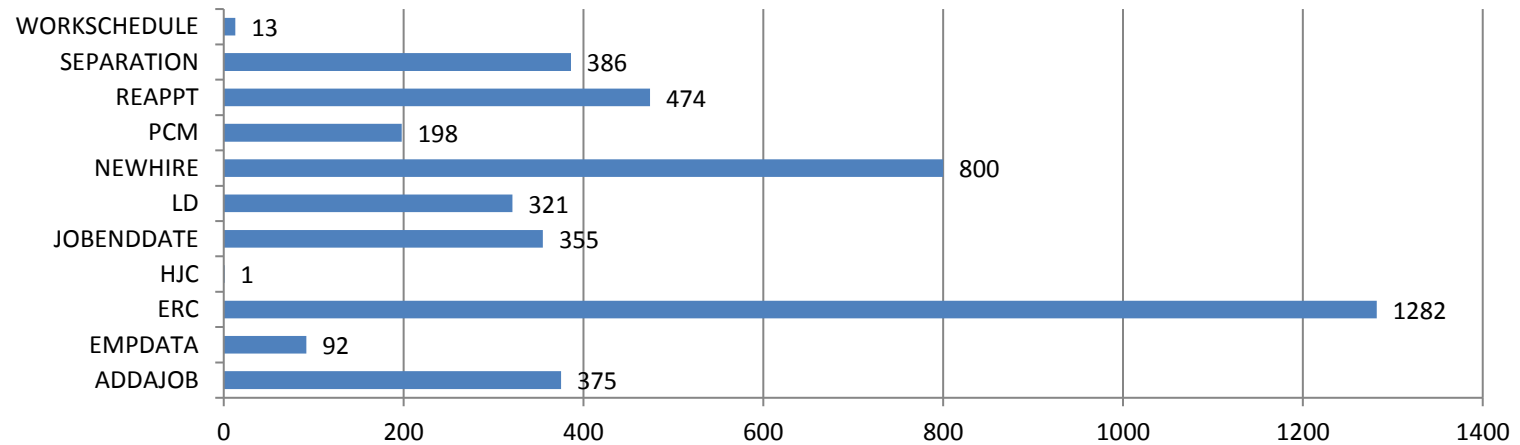
Completed Transactions

Feb 22, 2009 - Sept 30, 2016
980,447 Transactions

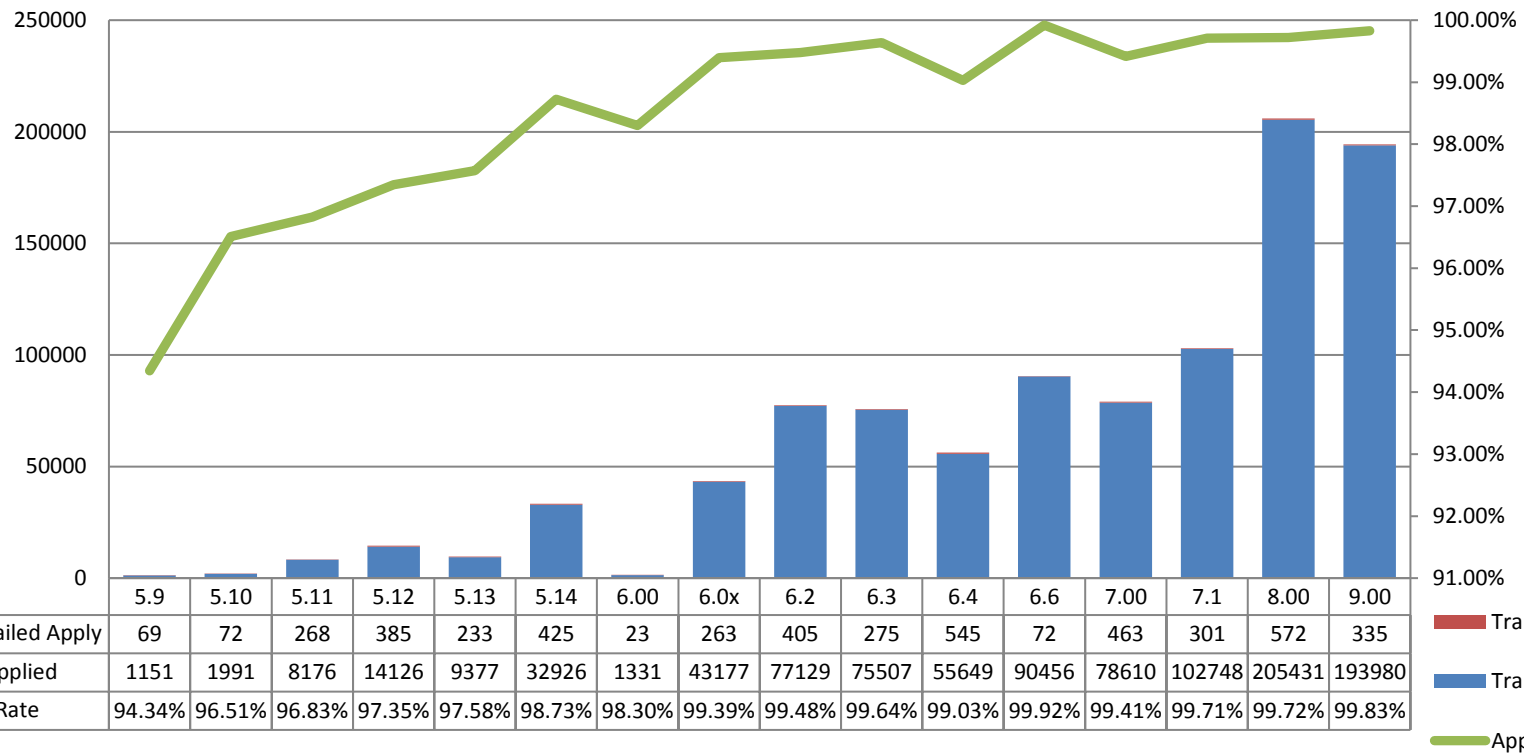


Failed Transactions by Type

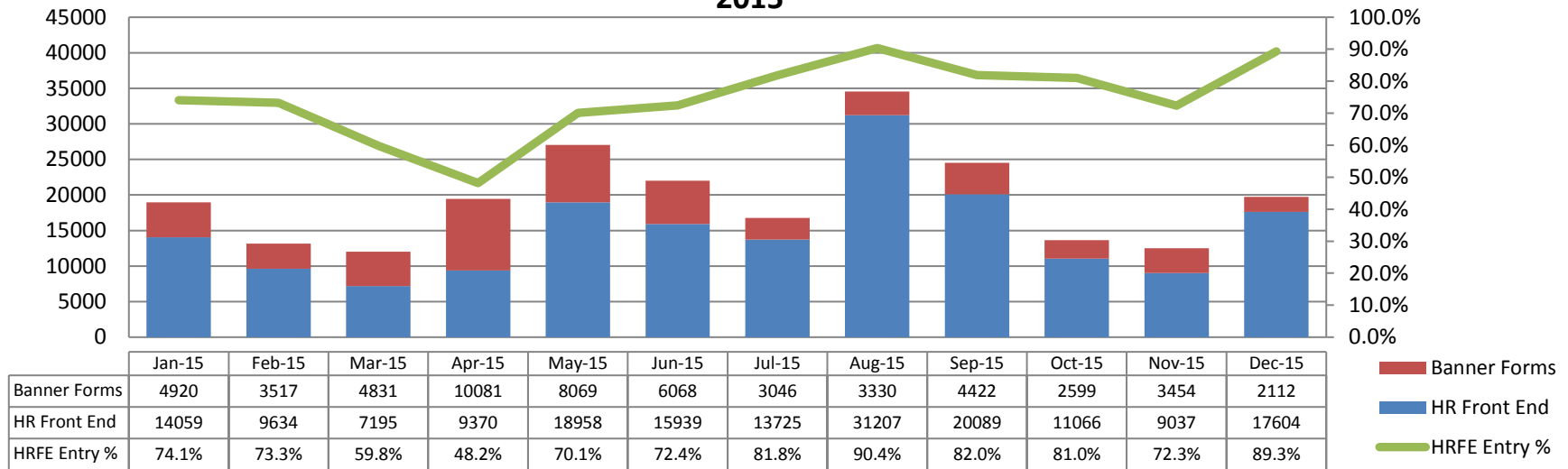
Feb 22, 2009 - Sept 30, 2016
4,297 Transactions



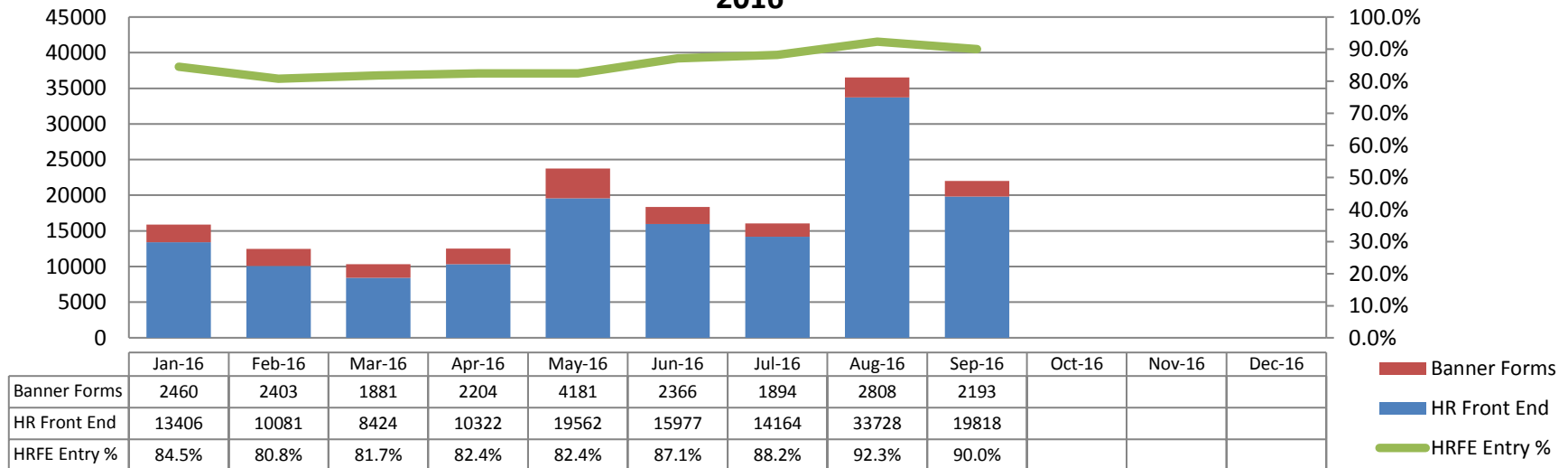
Transaction Volume/Apply Stats by Release



Banner Forms/HR Front End - Transactions Entered 2015

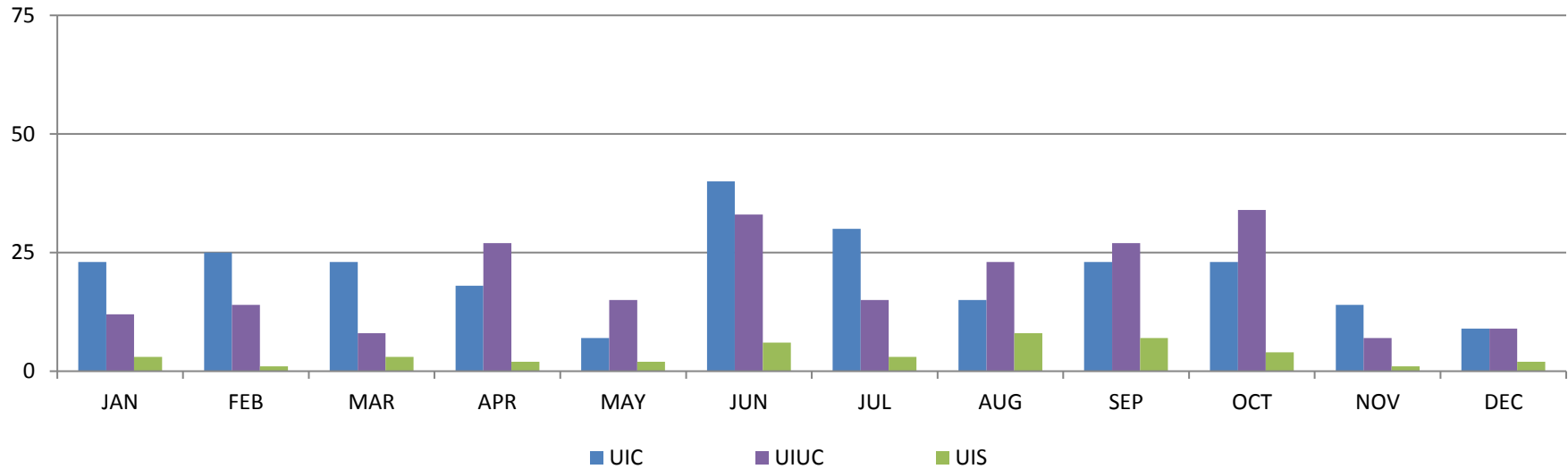


Banner Forms/HR Front End - Transactions Entered 2016



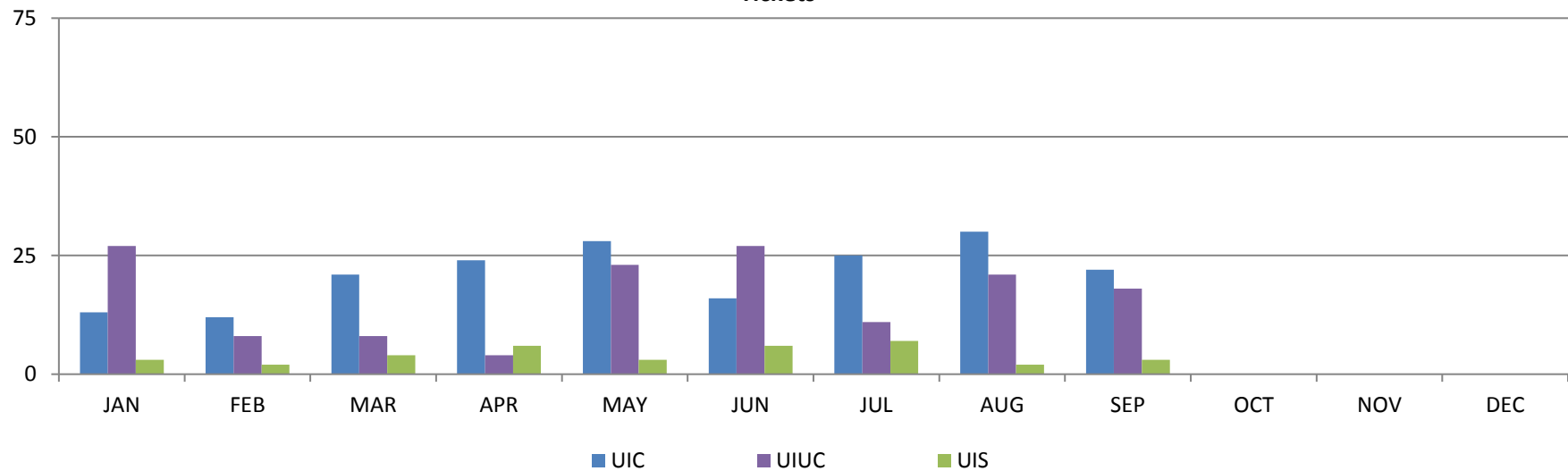
Service Desk Tickets Created by Campus

2015
Tickets



Service Desk Tickets Created by Campus

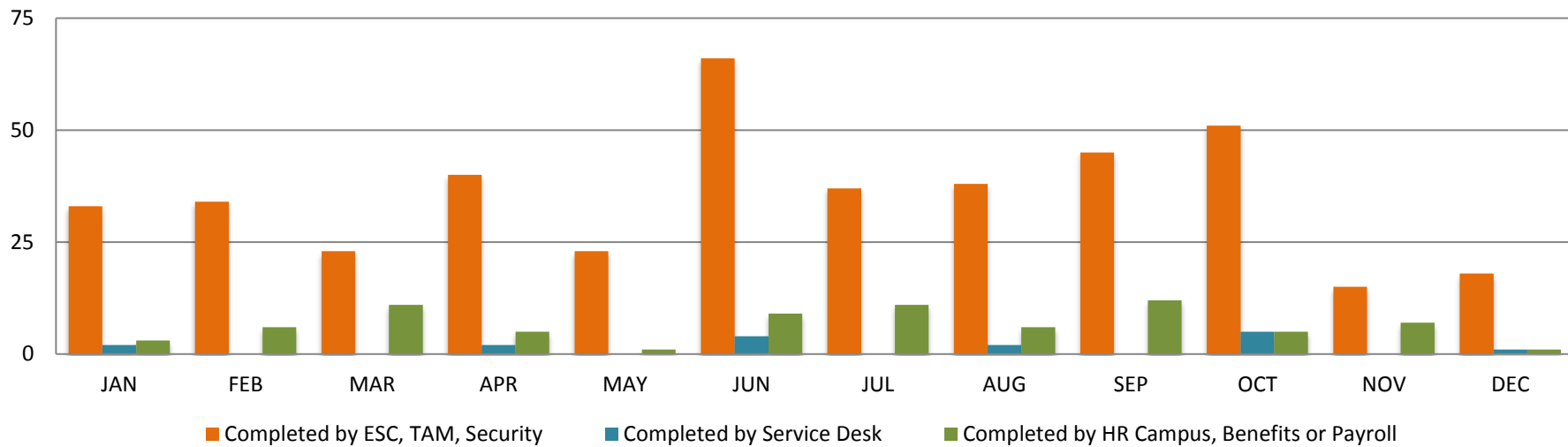
2016
Tickets



Production Support

2015

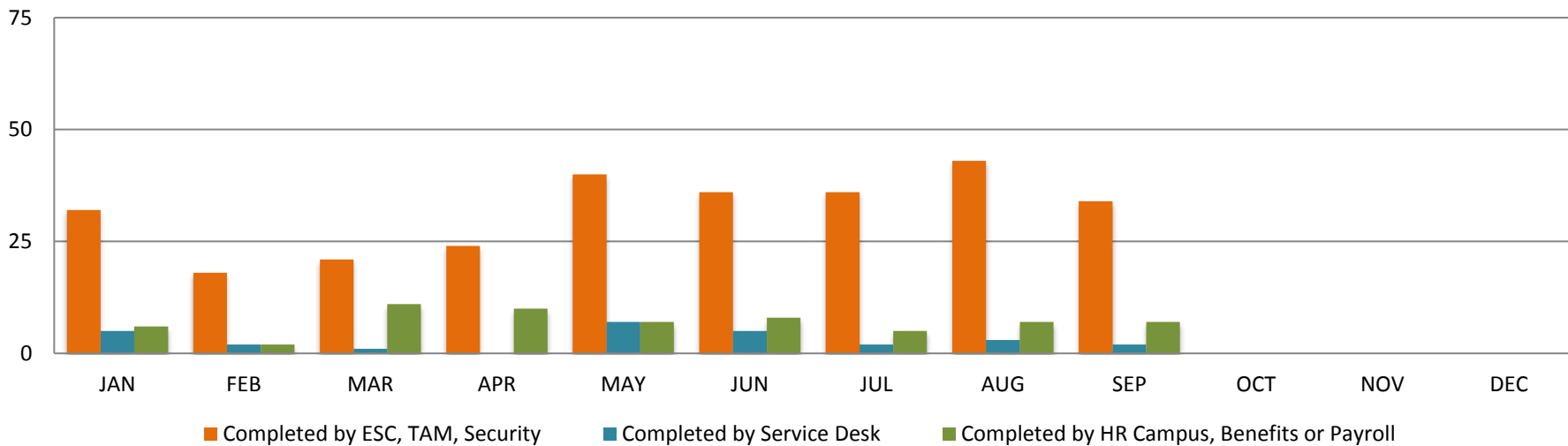
Tickets



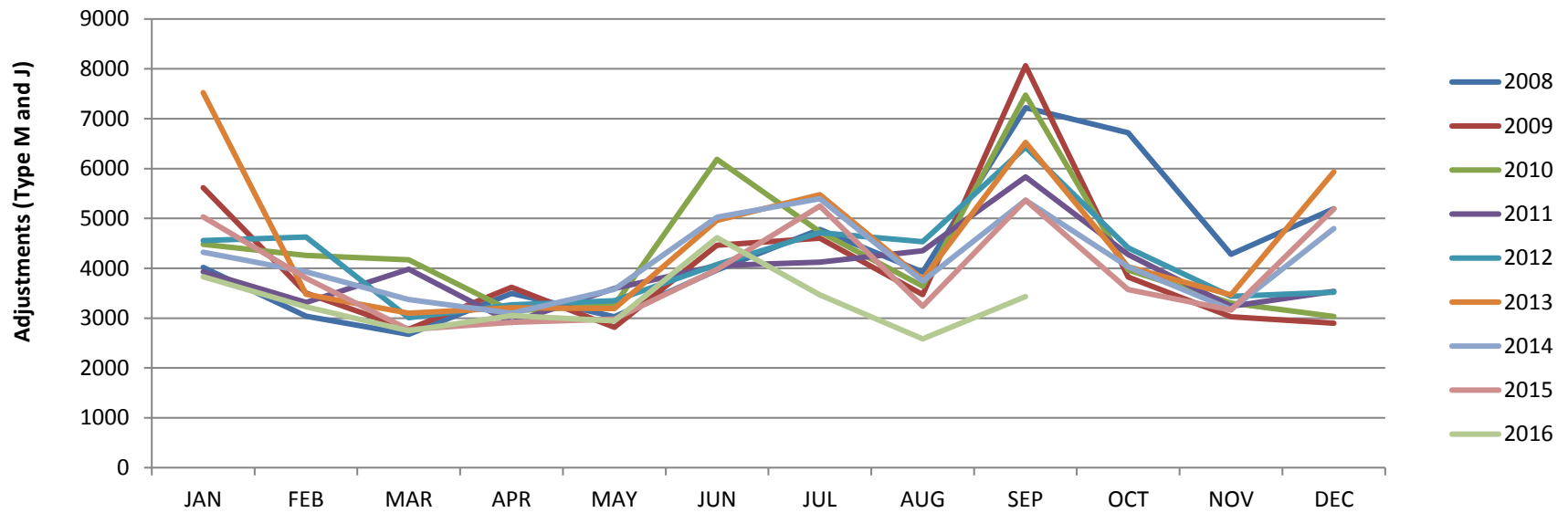
Production Support

2016

Tickets



Pay Adjustment Comparison



Defects and Change Requests Entered

